

# Exhibit A

IN THE UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF TEXAS  
DALLAS DIVISION

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TEXAS HEALTH AND HUMAN )  
SERVICES COMMISSION, )  
Plaintiff, )  
v. ) Civil Action No. 3:15-cv-3851 (DCG)  
UNITED STATES OF AMERICA, *et al.*, )  
Defendants. )

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**DECLARATION OF LAWRENCE E. BARTLETT, DIRECTOR,  
OFFICE OF ADMISSIONS, BUREAU OF POPULATION, REFUGEES,  
AND MIGRATION, UNITED STATES DEPARTMENT OF STATE**

I, Lawrence E. Bartlett, for my declaration pursuant to 28 U.S.C. § 1746, hereby state and depose as follows:

1. I am the Director of the Office of Admissions, Bureau of Population, Refugees, and Migration (“PRM”), within the United States Department of State. I have held this position since April, 2011. Prior to becoming Director I was the Deputy Director of the Office of Admissions for two years. In my current position I oversee the Department of State’s functions in the U.S. Refugee Admissions Program, conducted under authority of the Refugee Act of 1980.

2. I submit this declaration in support of the Federal Defendants’ opposition to plaintiff Texas Health and Human Services Commission’s motion for a preliminary injunction. Specifically, I address herein (i) the U.S. Refugee Admissions Program; (ii) the screening of refugees before they are admitted to the United States (a subject addressed in more detail by the U.S. Department of Homeland Security in a separate declaration); (iii) the process by which refugees are resettled in specific localities in the United States; (iv) PRM’s consultation with

state and local governments regarding the sponsorship process and the intended distribution of refugees among localities before they arrive; and (v) the humanitarian and foreign policy interests served by the U.S. refugee resettlement program generally, and by the resettlement of Syrian refugees in particular.

3. The statements made herein are based on my personal knowledge and information made available to me in the course of carrying out my duties and responsibilities as Director of the PRM Office of Admissions.

**The U.S. Refugee Admissions Program**

4. PRM maintains and oversees a program, known as the U.S. Refugee Admissions Program (“USRAP”), to resettle refugees in the United States. The USRAP is conducted under authority of the Refugee Act of 1980, which established permanent and systematic procedures for the admission of refugees of special humanitarian concern to the United States, and the effective resettlement of those refugees who are admitted.

5. The USRAP is a public-private partnership involving U.S. Government agencies, domestic non-profit organizations, and international organizations such as the United Nations High Commissioner for Refugees (“UNHCR”). PRM is responsible for overall coordination and management of the USRAP, including (i) the process by which particular individuals or groups of individuals from among the millions of refugees worldwide are considered for resettlement in the United States; (ii) the process by which individual applicants are screened to determine whether they are refugees and to assess whether they pose a threat to the safety or security of the United States; and (iii) the provision of funding to private non-profit organizations that furnish resettlement services and support to refugees approved for resettlement once they arrive.

6. The Immigration and Nationality Act (“INA”) provides that the number of refugees who may be admitted to the United States each fiscal year shall be the number the

President determines beforehand, in consultation with Congress, is justified by humanitarian concerns or is otherwise in the national interest. The President may increase the number of refugee admissions in a given year in the event of an unforeseen emergency refugee situation. The President also determines the allocation of admissions among refugees of special humanitarian concern to the United States from various nations and regions of the world. Pursuant to this authority, the President has determined that “[t]he admission of up to 85,000 refugees to the United States during Fiscal Year (‘FY’) 2016 is justified by humanitarian concerns or is otherwise in the national interest.” White House, *Presidential Determination on Refugee Admissions for Fiscal Year 2016*, at <https://www.whitehouse.gov/the-press-office/2015/09/29/presidential-determination-presidential-determination-refugee-admissions> (last visited Jan. 5, 2016). The President recently announced that at least 10,000 of the refugees admitted to the United States in FY 2016 will be from Syria. Once the President has determined the number and allocation of refugees to be admitted in a given fiscal year, PRM works with its governmental, private non-profit and international partners in the refugee resettlement program to screen, process, and provide resettlement services for refugees in accordance with the President’s priorities, while protecting national security in the refugee admissions process.

#### **The Refugee Screening Process**

7. The first step for most refugees seeking to resettle in the United States is to register with UNHCR in the countries to which they have fled. UNHCR interviews refugee applicants and collects identifying documents to make a preliminary determination whether they meet the legal definition of refugees under the 1951 Convention relating to the Status of Refugees, that is, persons who cannot return to their countries of nationality because they have been persecuted, or have a well-founded fear of persecution, based on race, religion, nationality, social group, or political opinion. UNHCR also makes a determination that a very small

percentage of especially vulnerable refugees should be considered for resettlement to a third country, including the United States. Those prioritized for resettlement by UNHCR include individuals with protection needs, unaccompanied children, victims of torture, persons with medical needs, and others who are deemed most vulnerable. (The United States prioritizes admitting the most vulnerable Syrian refugees, particularly female-headed households, children, survivors of torture, and individuals with severe medical conditions.). When assessing whether to refer a case for resettlement to a third country, UNHCR considers whether there are potential “exclusion grounds” that would render the individual ineligible for refugee status or for resettlement under that country’s standards. With respect to resettlement in the United States, UNHCR also takes into account U.S. law and security protocols, and attempts to refer refugees for resettlement to the United States who they expect will not be deemed inadmissible based on criminal, security, or public health grounds. Only the strongest candidates for resettlement are referred to the United States, less than one percent of the global refugee population. UNHCR has no authority to determine which refugees will be granted admission to the United States – that is solely the responsibility of the Department of Homeland Security.

8. If UNHCR determines that an applicant meets the United States’ criteria for resettlement consideration, and uncovers no disqualifying information, UNHCR refers the applicant to a select U.S. Embassy, which then transfers the case to one of nine Resettlement Support Centers (“RSCs”) located around the globe for case processing. The RSCs are overseen and funded by PRM, and operated by non-governmental and international organizations that contract with the Department of State. In FY 2015, non-governmental organizations (Church World Service, Hebrew Immigrant Aid Society, and International Rescue Committee) worked under cooperative agreements with PRM as RSCs at locations in Austria (covering Austria only), Kenya (covering sub-Saharan Africa), and Thailand (covering East Asia). International

organizations (the International Organization for Migration (“IOM”) and the International Catholic Migration Commission) supported refugee processing activities based in Ecuador, Jordan, Russia, Nepal, and Turkey which covered Latin America, the Middle East, South and Central Asia, and Europe.

9. Under PRM’s guidance, the RSCs help prepare eligible refugee applications for U.S. resettlement consideration and assist approved applicants with completing technical requirements before departure. PRM provides the RSCs with detailed instructions on U.S. Government priorities and applicable law, as well as step-by-step processing instructions for each refugee category. Once an applicant is referred by UNHCR, the RSC interviews the applicant to confirm his or her case information, and to make a preliminary determination of eligibility for resettlement in the United States. The RSC also collects the applicant’s identification documents and information, such as aliases (name variants), if any, date and place of birth, nationality, and family composition. One important purpose of the interview is to gather information about the refugee applicant that may not already exist in a database, which assists the Department of Homeland Security’s Bureau of United States Citizenship and Immigration Services (“DHS/USCIS”) in preparing for the applicant’s eligibility interview. Once all biographic information is collected about the applicant, the RSC also initiates the first set of biographic security checks of each applicant, which are then exclusively conducted by U.S. Government agencies. The security screening process for refugees is discussed in a separate declaration by DHS/USCIS. See Declaration of Barbara L. Strack (Jan. 5, 2016). As explained in that declaration, the final determination of eligibility for resettlement in the United States is solely the responsibility of the Department of Homeland Security.

10. Refugees can be cleared to travel to the United States only in cases where all members of a group (typically a household) pass all applicable security checks. If one member

of the household fails to pass even a single check, the entire household is placed on hold. Because of the protocols, precautions and security screening required in all refugee cases, including Syrians, it typically takes successful applicants between 18 and 24 months to complete the multiple layers of screening and successfully finish the process.

11. The overwhelming majority of the Syrian refugees the United States has accepted and will accept are families—particularly female-headed households—victims of torture, children, and persons with severe medical conditions. PRM has prioritized the most vulnerable of Syrian refugees for resettlement, meaning those who are the principal victims of the violence perpetrated by both the Assad regime and ISIL in Syria. Only a very small proportion of these refugees have been or will be adult males who are not accompanied by children nor joining family in the United States. Single, military-aged males constitute only two percent of the Syrian refugees admitted to date. And those adult males who are accepted will generally be especially vulnerable individuals, such as survivors of torture, LGBT individuals, or those with disabilities. Not only do these cases represent the greatest humanitarian need, they generally do not fall in the more high-risk categories most likely to pose a threat to the American people.

#### **Final Approval and Resettlement in the United States**

12. DHS/USCIS notifies PRM when all security checks are complete. Once a refugee applicant is approved by DHS/USCIS, he or she undergoes medical screening to ensure that those with a contagious disease, such as tuberculosis, do not enter the United States. The RSC also obtains a “sponsorship assurance” from one of nine private non-profit organizations in the United States, known as resettlement agencies, with the proven knowledge, experience, and resources to resettle refugees in this country. Each fiscal year resettlement agencies enter into cooperative agreements with PRM to provide assistance to newly arrived refugees, in accordance with a PRM-approved placement plan specifying the anticipated numbers of refugees each

agency will resettle that year in the states and localities throughout the nation where the agency operates. All together, the nine domestic resettlement agencies place refugees in about 175 communities.

13. For each fiscal year, in consultation with state and local governments and resettlement agencies, PRM approves a national refugee resettlement plan, which determines on a state-by-state, city-by-city basis the number of refugees to be resettled in particular communities. For an individual case (*i.e.*, an individual refugee or a group, usually a family), the resettlement agency, in cooperation with local communities, assesses the best resettlement location for the refugee candidate(s) within the United States subject to the parameters of the PRM-approved national resettlement plan. The primary considerations include whether a refugee has family ties in a certain locality; whether the local agency has the language skills needed to communicate with the refugee; whether the refugee's medical needs can be addressed in the local community; and employment opportunities in the community. PRM has also built some flexibility into the plan, allowing resettlement agencies to settle additional refugees, up to ten percent, above the proposed caps for a particular community if needed. To go more than ten percent above the plan for a particular community, the resettlement agency must seek further approval from PRM.

14. Once an applicant is approved for resettlement, the applicant passes all required medical exams, and the RSC has obtained the necessary sponsorship assurances from the local agency, the RSC refers the case to the IOM for transportation to the United States. IOM is an inter-governmental organization, with 162 member countries (including the United States), that promotes humane and orderly migration by providing services and advice to governments and humanitarian assistance to migrants, including refugees and internally displaced people. Under a Memorandum of Understanding with PRM, IOM administers a PRM-funded program to arrange

and pay for approved refugees' commercial transport from their temporary host country to the United States, including transportation to the initial U.S. port of entry and onward to the refugees' final destination. Funding for transportation from the host country to the United States is provided to refugees by IOM in the form of a loan. Refugees are responsible for repaying these loans once they are established in the United States.

15. Once an approved refugee arrives at a U.S. port of entry (typically an airport), the Department of Homeland Security's Bureau of U.S. Customs and Border Protection ("CBP") conducts a final set of security checks, as is done for all travelers, before determining that a refugee can be admitted to the United States. IOM also meets the refugee at the airport, assists the refugee through immigration and other arrival procedures at the airport, and ensures the refugee is able to get to his or her connecting flight. If there is an extended layover before reaching the refugee's settlement locality, IOM provides the refugee with food, transportation, and overnight housing if needed.

16. Approved refugees do not travel to the United States in U.S. Government custody, nor are they placed in Government custody upon their arrival. Once admitted to and present in the United States, refugees, like all other lawfully admitted aliens, are free to travel throughout the country. Following initial resettlement many refugees do eventually travel to locations other than their pre-arranged communities of resettlement, often in order to obtain employment (something the USRAP encourages where it is helpful to refugees' achievement of self-sufficiency).

17. Once refugees reach their resettlement locality in the United States, the standard cooperative agreement between PRM and each domestic resettlement agency specifies the services that the agency must provide to each refugee. The resettlement agencies and their local affiliates are responsible for providing initial reception by the agency and/or a family member or

friend, and providing core services (including low-cost housing, modest furnishings, basic seasonal clothing and food, as well as assistance with obtaining access to medical, employment, educational, language-education and other needed social services) to arriving refugees. The nine organizations maintain a nationwide network of 304 affiliated offices in 175 locations throughout the United States to provide these services. Each agency headquarters maintains contact with its local affiliated agencies to monitor the resources (e.g., interpreters who speak various languages, the size and special features of available housing, the availability of schools with special services, medical care, English classes, employment services, etc.) that each affiliate's community can offer. Under their cooperative agreements with PRM, each resettlement agency must conduct placement, planning, reception, and basic needs and core service activities in close cooperation and coordination with state and local governments.

18. PRM provides partial funding for these services during the period of initial resettlement, not to exceed 90 days, through one-time per capita payments to refugees' sponsoring resettlement agencies, as well as time-limited case-management programs. The U.S. Department of Health and Human Services' Office of Refugee Resettlement works through the states and other nongovernmental organizations to provide longer-term cash and medical assistance, as well as language, employment, and social services. The purpose of these programs is to help refugees find employment, become economically self-sufficient, and integrate into American society.

#### The Consultation Process

19. The Refugee Act requires that PRM, as the Bureau within the Department of State responsible for the USRAP, consult at least quarterly with state and local governments and the resettlement agencies concerning the sponsorship process and intended distribution of refugees

among the states and localities before their placement in those states and localities. PRM has developed a variety of means to carry out this mandate.

20. First, in advance of deciding on the placement of refugees in a state for a particular fiscal year, PRM consults with State Refugee Coordinators, which in most States—including Texas—are state government employees, regarding the number of refugees that will be arriving in their state by region (e.g., the Middle East or the Western Hemisphere). This process extends an opportunity for State Refugee Coordinators to provide input to PRM regarding proposed refugee placements in their respective states before final placement numbers for the coming fiscal year are approved. During this process State Refugee Coordinators can raise concerns such as the strain on state and local resources due to influxes of refugees in particular communities. The states' concerns are given full consideration before placement numbers for each state and community are finalized by the federal government. The process culminates in correspondence with each State Refugee Coordinator setting forth the approved number of individuals for resettlement in the state, by locality, for the coming fiscal year.

21. PRM has consulted extensively with the Texas Health and Human Services Commission (“Commission”), including State Refugee Coordinator Catriona Lyons and her successor Patrick Randall in planning refugee resettlement. For FY 2016 in particular, PRM provided Mr. Randall with the FY 2016 proposals from resettlement agencies working in the State of Texas on June 30, 2015. See Exhibit 1 hereto. The proposal outlined the anticipated total number of refugees to be resettled in Texas as well as the countries of origin and destination cities within Texas. By letter dated July 10, 2015, the Commission provided input to PRM about the proposed refugee placements in Texas for FY 2016. See Exhibit 2 hereto. The response specifically contemplated the resettlement of Syrian refugees in Texas, including a discussion about where best to settle Syrian refugees in Texas. PRM and the Commission then exchanged

several emails about the refugee allocation and sponsorship program for FY 2016, see Exhibit 3 hereto, and by letter dated November 9, 2015, I informed Texas of the distribution decisions, taking Texas' input into account, see Exhibit 4 hereto.

22. In addition to extended consultations for fiscal year planning, PRM provides three regular reports to State Refugee Coordinators, including the Texas State Refugee Coordinator. First, PRM provides to the State Refugee Coordinators a quarterly forecasting report showing a list of all refugee cases that have received approval for resettlement but whose sponsorship has not yet been assured by one of the resettlement agencies. The report includes each group's location preference, the number in the group, their nationality, native language, ethnicity, and the sponsorship assurance status. The most recent report was provided on October 3, 2015. A template of the report showing the categories of information included in the report is attached to this declaration as Exhibit 5.

23. Second, PRM provides to State Refugee Coordinators a quarterly Caseload Report—a list of all cases which, in addition to being approved by DHS/USCIS, have an assured sponsorship from a resettlement agency. This report includes the resettlement agency sponsoring the group, the case status, the name of the principal applicant, and the group's nationality, ethnicity, language, size, travel status and destination city. While this report does not identify a specific travel date, most refugees will travel within a few months of having their sponsorship assured. The most recent report was released on December 5, 2015. The prior report, released on November 23, 2015, had been inadvertently delayed due to a computer system error that affected reports to all states. A template of the report showing the categories of information included in the report is attached to this declaration as Exhibit 6.

24. Third, PRM provides to State Refugee Coordinators a report of arrivals, which is a list of all refugees who have arrived in each state within the previous month, in part in order to

help the states plan and assess capacity for refugee resettlement services going forward. This report includes the destination city, resettlement agency, group size, each group member's name, sex, date of birth, nationality, alien number, and relationship to the principal applicant, and the group's arrival date. The most recent report was released on December 15, 2015. A template of the report showing the categories of information included in the report is attached to this declaration as Exhibit 7. These three reports are made available to State Refugee Coordinators via a password-protected website maintained by PRM.

25. In addition, PRM regularly engages with state and local officials as part of its training, outreach, and monitoring. For example, each year PRM hosts Admissions Workshops for resettlement agencies, RSCs, international partners, other U.S. agencies, and State Refugee Coordinators. The Texas State Refugee Coordinator attended in 2012 and 2014. The Deputy Director of PRM's Office of Admissions traveled to Austin in October 2014 to speak at a statewide refugee resettlement conference. I personally traveled to Amarillo in 2013 to meet with local officials about refugee resettlement. Representative Mac Thornberry and the Mayor of Amarillo were present at the meetings.

26. In February 2015, a program officer from the Office of Admissions led a team of contract monitors to Dallas. PRM was in close contact with the Texas State Refugee Coordinator in planning the trip. While there, the program officer held stakeholder meetings with several state and local officials, including the Dallas County Health Department, the Dallas Independent School District, the Dallas Police Department, and the local DHS/USCIS Community Relations Officer for the Dallas area. PRM contract monitors visited local affiliates in Austin, Texas in February 2015.

27. Finally, PRM's cooperative agreements with resettlement agencies require the agencies to convene and conduct quarterly consultations with relevant stakeholders, including

State Refugee Coordinators, “concerning the sponsorship process and the intended distribution of refugees in such localities before their placement in those localities.” See, for example, section 16.e of PRM’s cooperative agreement with the International Rescue Committee, an excerpt of which is attached to this declaration as Exhibit 8. Under the terms of each agency’s cooperative agreement, local participation should include, at minimum, representation from the office of the State Refugee Coordinator; the State Refugee Health Coordinator; local governance (city and/or county, as applicable); local and/or county public health, welfare and social services officials; and the public schools.

28. PRM’s instructions make clear that consultations should include year-to-date arrivals and projections through the end of the current federal fiscal year compared to approved placement numbers; a presentation of characteristics of arriving refugee populations including nationality, ethnicity, average family size and composition, language and education background, and medical conditions; a discussion of the participant stakeholders’ abilities to adequately receive and serve the actual and projected caseload; and a discussion about aspects of integration to support refugee participation in civic life. Issues that might prevent adequate resettlement should also be discussed. The agencies’ cooperative agreements require that concerns that might result in changes to an approved placement plan be raised with the agencies’ headquarters immediately, and resolved, subject to consultation with PRM and approval of any necessary changes to approved placement plans.

29. PRM requires resettlement agencies to conduct these quarterly consultations with state and local officials, because, as the organizations that conduct placement planning and reception activities, provide for the basic needs of newly resettled refugees, and arrange for their access to essential public services, the resettlement agencies are best positioned by virtue of their experience and knowledge of local conditions to consult meaningfully with state and local

governments about their capacity, as well as the capacity of local communities, to meet the needs of forthcoming refugees.

30. Because the states do not play a role in the process of screening or admitting individual refugees, the consultation process does not in practice include providing state or local officials detailed demographic, medical, security, or other case information about individual refugees before they are resettled. The Refugee Act states that consultation shall only address the sponsorship process and the intended distribution of refugees among the states and their localities. So far as I am aware after more than six years of service in the Office of Admissions, it has not been the practice of PRM to provide states with such detailed case information about individual refugees before they are resettled, nor of any state to make a request, prior to this litigation, for such information. Over 240 Syrians have been resettled in Texas without objection from the State since the outbreak in 2011 of the brutal civil war in Syria.

**The National Interest in Refugee, Including Syrian Refugee, Resettlement**

31. Refugee resettlement is a proud American tradition. The USRAP reflects the United States' highest values and aspirations to compassion, generosity and world leadership. The United States in fact leads the world in providing humanitarian aid to innocent people fleeing internal and international crises, and also is the top destination for refugees recommended for third country resettlement by UNHCR, resettling nearly 70 percent of those refugees who are eventually referred for resettlement worldwide. Since 1975, Americans have welcomed over 3 million refugees from all over the world, who have built new lives, homes, and communities in towns and cities in all 50 states. Our demonstration of leadership in the resettlement of the world's most vulnerable refugees encourages other countries to do more to help refugees in protracted situations. On the occasion of World Refugee Day, June 20, 2015, President Obama

re-affirmed our Nation's commitment to assisting refugees and our leading role in providing safe haven.

32. This commitment comes at a time when the global community faces an almost unprecedented crisis of displacement. There are currently more refugees, asylum-seekers, and internally displaced persons—nearly 60 million—than at any time since World War II. That number includes an estimated worldwide refugee population of 19.5 million persons at the end of 2014, more than four million of whom are refugees outpouring from Syria, now located in Turkey, Lebanon, Jordan, Iraq, Europe, and beyond.

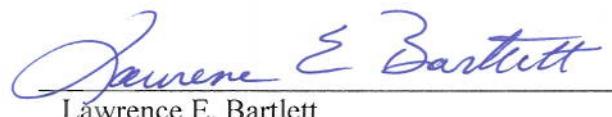
33. With regard to Syria in particular, the global community continues to develop an appropriate response to the humanitarian crisis stemming from that country's civil war and the threat posed by ISIL. The President has determined that the United States should demonstrate leadership in responding to the crisis. Accordingly, the United States is one of 28 countries that have agreed to accept referrals from UNHCR as part of its ambitious international effort to secure permanent or temporary resettlement for 130,000 Syrian refugees by the end of 2016. The President's announced intention to accept more Syrian refugees than we have in prior years not only serves the humanitarian interests reflected in our nation's history (and the Refugee Act), but also promotes important U.S. foreign-policy objectives.

34. The United States has a strong interest in achieving and maintaining stability in the Middle East region, and the willingness of countries in the region, including strong U.S. allies such as Jordan and Turkey, to provide refuge to Syrians who arrive at their borders promotes that important goal. The willingness of the United States to resettle Syrian refugees—along with other U.S.-led efforts to support the humanitarian response, such as assistance to support refugees' basic needs overseas—provides a critical springboard for the United States to play a leadership role in the international response to the crisis, and lends credibility to our

efforts to encourage other countries to support the humanitarian response. We are severely disadvantaged in our ability to encourage our overseas partners to support the humanitarian effort if a perception arises that Syrian refugees are unwelcome in the United States. Actions at home—including efforts by state governments to exclude Syrian refugees—can severely undermine our diplomatic efforts in this regard.

35. Actions by states seeking to exclude Syrian refugees also contravene the message of welcome and acceptance that the Government has sought to extend to Syrian refugees approved for resettlement in the United States. Such actions can run counter to U.S. foreign policy and national security interests in the region by appearing to substantiate the ISIL narrative, which maliciously argues that the American people are hostile to Syrians and other Muslim people. By contrast, U.S. willingness to resettle refugees can help to counter harmful rhetoric by demonstrating that the United States is committed to working toward a solution to humanitarian crises worldwide, and the Syrian crisis in particular.

I declare under penalty of perjury that the foregoing is true and correct. Executed on January 5, 2016.



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Lawrence E. Bartlett

# Exhibit 1

**From:** [Jacobs, Ellen A](#)  
**To:** [Patrick.Randall@hhsc.state.tx.us](mailto:Patrick.Randall@hhsc.state.tx.us)  
**Cc:** [Berdinner, Kiera](#); [Day, Barbara J](#)  
**Subject:** PRM R&P Abstracts – Input Needed for FY16  
**Date:** Tuesday, June 30, 2015 8:21:17 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[FY2016 R&P NOFO - Abstract Completion Instructions.docx](#)  
[FY2016 R&P NOFO Sample Abstract.doc](#)  
[TX-Abilene-IRC Affiliate Abstract.pdf](#)  
[TX-Amarillo-LIRS Affiliate Abstract.pdf](#)  
[TX-Amarillo-USCCB Affiliate Abstract.pdf](#)  
[TX-Amrillo-CWS Affiliate Abstract.docx](#)  
[TX-Austin-CWS Affiliate Abstract.docx](#)  
[TX-Austin-EMM Affiliate Abstract.pdf](#)  
[TX-Austin-USCCB Affiliate Abstract.pdf](#)  
[TX-Dallas-CWS Affiliate Abstract.docx](#)  
[TX-Dallas-IRC Affiliate Abstract.pdf](#)  
[TX-Dallas-LIRS Affiliate Abstract.pdf](#)  
[TX-Dallas-USCCB Affiliate Abstract.pdf](#)  
[TX-El Paso-USCCB Affiliate Abstract.pdf](#)  
[TX-Fort Worth-CWS Affiliate Abstract.docx](#)  
[TX-Fort Worth-LIRS Affiliate Abstract.pdf](#)  
[TX-Fort Worth-USCCB Affiliate Abstract.pdf](#)  
[TX-Fort Worth-WR Affiliate Abstract.docx](#)  
[TX-Houston-CWS Affiliate Abstract.docx](#)  
[TX-Houston-EDC Affiliate Abstract.pdf](#)  
[TX-Houston-EMM Affiliate Abstract.pdf](#)  
[TX-Houston-LIRS Affiliate Abstract.pdf](#)  
[TX-Houston-USCCB Affiliate Abstract.pdf](#)  
[TX-Houston-USCRI Affiliate Abstract.pdf](#)  
[TX-San Antonio-USCCB Affiliate Abstract.pdf](#)

**Importance:** High

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Dear State Refugee Coordinator:

This message follows Barbara Day's note sent to you on Wednesday, May 27<sup>th</sup> regarding the opportunity to provide your input to the U.S. Department of State's fiscal year 2016 Reception and Placement Program.

Attached, you will find copy/ies of the affiliate abstract(s) for each resettlement site proposed or currently operating in your state. A blank copy of a sample abstract and the instructions provided in the full announcement are also attached. You may review the full announcement at [www.grants.gov](http://www.grants.gov). Once at the site, select "Find Grant Opportunities," then "Browse by Agency," and finally, "Department of State." The funding number is PRM-PRMUSRAP-16-001.

Your feedback concerning proposed placement in your state is invaluable to us. **We would greatly appreciate your comments on the proposed refugee placement plans for your state no later than close of business Wednesday, July 15<sup>th</sup>.** Please send your responses via e-mail directly to me at [JacobsEA@state.gov](mailto:JacobsEA@state.gov).

In addition, we invite you to comment on any changes in funding for services for which refugees are eligible that could impact the quality of resettlement in your state. You may reply with your response to this e-mail.

Please feel free to contact me via email or at 202-453-9254 if you have any questions or experience any difficulty in opening the attached documents. You may also contact Barbara Day, Domestic Resettlement Section Chief, at [DayBJ@state.gov](mailto:DayBJ@state.gov) or (202) 453-9261.

Thank you for your support. We look forward to your feedback.

Kind regards,

**Ellen Jacobs**

**Intern, Refugee Admissions • Bureau of Population, Refugees, and Migration • U.S. Department of State**  
2025 E Street NW, Washington, DC 20520 | phone: 202.453.9254 | fax: 202.453.9393 | email: [JacobsEA@state.gov](mailto:JacobsEA@state.gov)  
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**U.S. DEPARTMENT OF STATE  
BUREAU OF POPULATION, REFUGEES, AND MIGRATION (PRM)**

FY2016 Notice of Funding Opportunity for Reception and Placement Program

**Funding Opportunity Number:** PRM-PRMUSRAP-16-001

**Catalog of Federal Domestic Assistance (CFDA) number:** 19.510 - U.S. Reception and Placement Program

**Appendix B: Abstract Completion Instructions**

Successful applicants will be required to submit additional affiliate and sub-office contact information during the post-award process. Applicants will be required to inform the Bureau throughout the year of any address or leadership changes.

*National Agency:* The name of the national agency.

*Affiliate Code:* For existing affiliates and sub-offices, enter the PRM affiliate code assigned by the Refugee Processing Center.

*Office State:* The state in which the affiliate is located.

*Office City:* The city in which the affiliate is located; the same city as in the Address field below.

*Office Name:* The name of the office where R&P services are provided.

*Office Address:* The street address of the office where R&P services are provided and files maintained.

*Joint Sites:* If the office operates as a joint site, provide the acronym of the other R&P agency or agencies that co-manage the office. Please consult with the co-managing agency or agencies to ensure that caseload and FTE statistics are well-coordinated and not double-counted. Information on abstracts for jointly-operated affiliates must reflect only the sponsoring agency's activities; it should not represent a combination of partner agencies' information.

*Sub offices/Administering Offices:* The abstract should clearly indicate whether the office is an administering or sub-office and identify management relationships with administering or sub-offices. The Bureau defines a sub-office as an office, operating under management supervision of an affiliate office, that provides R&P services and stores client case files during the R&P period.

*R&P Program Affiliate Staffing:* Staff information should be expressed in full-time equivalents (FTE). A full-time equivalent is determined by adding the number of hours each person devotes to R&P activities each week and dividing by 40. Thus, if four people each devote five hours per week to R&P, the resulting FTE is 0.5. Provide information for FY2015 and FY2016.

*R&P Staff Paid by R&P (FTE):* The number of FTEs working on R&P who are paid from R&P funds (calculated according to example above).

*R&P Staff Paid by Other (FTE):* The number of FTEs working on R&P who are paid from other (normally private) funding sources. Do not include unpaid volunteers.

*Refugee Client to R&P Staff Ratio:* The ratio of the projected number of arrivals for FY2015 and for FY2016 to the number of FTEs working on R&P.

*Caseload Statistics:* Provide statistics for the number of individuals according to the following instructions. The regional categories for FY2016 are defined as: AF-Africa; EA-East Asia; ECA-Europe and Central Asia; LAC-Latin America and the Caribbean; and NE/SA-Near East/South Asia.

- *FY2014 Actual Arrivals:* If the affiliate was a participant in the FY2014 R&P program, provide the final number of actual arrivals to the affiliate in FY2014. The number of arrivals may not necessarily match the capacity acknowledged for FY2014.
- *FY2015 Acknowledged Capacity:* If the affiliate was a participant in the FY2015 R&P program, provide the capacity acknowledged by PRM as of the date this proposal is submitted.
- *FY2015 Anticipated Arrivals:* Provide the total number of actual arrivals projected for the entirety of the fiscal year. The number projected is not necessarily the number proposed or capacity acknowledged last year.

- *FY2016 Proposed Capacity:* The affiliate's proposed arrivals based on the community's ability to resettle refugees. Include SIVs in the NE/SA numbers.

*FY2014 R&P Period Employment Outcome (individuals):* The applicant must provide FY2014 R&P period employment outcomes (expressed as a % and fraction – employed over employable) for all employable refugees at this site.

*FY2014 R&P Period Out-migration Outcome (individuals):* The applicant must provide FY 2014 R&P period out-migration outcomes (expressed as a % and fraction – out-migrated over arrived) for all refugee arrivals at this site.

*FY2014 R&P Period Report Outcomes (all cases):* The applicant must provide FY2014 R&P period report outcomes regarding refugees at this site. First state the total number (noting both cases and individuals) of R&P period reports submitted at the time of completion of this abstract. Then for each item, state the number of reports (cases) showing outcomes that were late, incomplete, and/or non-compliant.

*Recent/Proposed Caseload:*

- *Nationalities served in FY2014 and FY2015:* List all nationalities served by the affiliate in FY2014 and FY2015.
- *Proposed nationalities to be served at this location in FY2016:* List any nationalities to be served by the affiliate in FY2016.
- *Languages available on staff to support the proposed caseload:* List languages spoken by affiliate staff. **Only include those languages spoken by the proposed caseload.**
- *Languages available from within the community of resettlement to support the proposed caseload:* List languages for which interpretation may be reasonably provided from within the community of resettlement. **Only include those languages spoken by the proposed caseload.**
- *Other language resources used (note frequency and general circumstances of use):* List other language resources (such as telephonic resources) used by the affiliate, as well as how frequently and under what circumstances these resources are used.

*Site Rationale:*

- *Number of other affiliates present:* Note the number of other affiliates located in the same metro area (i.e., affiliates which serve the same general placement area). Do not include the names of other affiliates.
- *Local overall unemployment rate:* Note the local overall unemployment rate for the area.
- *Available jobs:* List the types of jobs and/or fields where refugees most commonly found employment in FY2014 and FY2015.
- *Average starting wage:* Note the average starting wage or range refugees earned in FY2014 and FY2015. Note whether jobs were full-time or part-time, and whether they offered benefits.
- *Average monthly rent and availability:* Note the average monthly rent for 1-, 2-, and 3-bedroom housing. For each, note whether such housing is always, frequently, sometimes, or never available.
- *Average wait time for newly arrived refugees to receive a health screening:* Note the average number of days it takes for a refugee to receive their initial health screening after arrival. If necessary, you may include a range.

*Grievance and Protection from Sexual Exploitation and Abuse (PSEA) Policy*

- Indicate whether the affiliate has a grievance policy.
- Indicate whether the affiliate has incorporated the Inter-Agency Standing Committee's six core principles for PSEA into the organization's code of conduct for all staff and volunteers.

**Instructions:** Please number each response and include the question topic in **bold**. The questions below should not be repeated in your response.

1. **Health Care Access and Refugees with Special Needs:** Within the caseload you propose to resettle in FY2016, list any conditions that, generally speaking, you are unable to accommodate (i.e., medical conditions, case composition or

size, special need, etc). For each type of condition you list, briefly explain this location's service limitations.

2. **Public Outreach:** Describe your FY2015 outreach activities and concrete results from these activities. Describe your outreach strategy for FY 2016 and how it will result in positive outcomes for refugees.
3. **Financial Resources:** Enumerate in the chart below the financial contributions from all sources developed by the affiliate in FY2014 and FY2015, and proposed for FY2016 to support the R&P Program. Information on Abstracts for jointly-operated affiliates must reflect only the applicant agency's activities; it should not represent a combination of partner agencies' information. Include only those resources to be used for R&P activities. Name sources of funding from state, county, or local government. To calculate the per capita total, use actual arrivals for FY2014, acknowledged capacity for FY2015, and proposed capacity for FY2016. Note, other public funding (federal or state) may not supplant or comingle with R&P funds.

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations						
Faith-based/ Community-based Organizations						
Fees for Service						
Individuals						
Volunteer Hours/Miles						
State/County/Local Government: [SOURCE]						
Headquarters						
Affiliate/Sub-office						
Other:						
<b>TOTALS</b>						
<b>TOTALS PER CAPITA</b>						

**FY2016 Affiliate/Sub-office Abstract**  
*\*\*\*Each Abstract must be limited to 3 pages\*\*\**

National Agency		Affiliate Code	
Office State		Office City	
Office Name			
Office Address			
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?			Sub-office
			Administering affiliate
<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015			
FY2016			

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals					
	FY2015 Acknowledged Capacity					
	FY2015 Anticipated Arrivals					
<b>PROPOSED FY2016</b>	AF	EA	ECA	LAC	NE/SA	Total
U.S. Tie Capacity						
No U.S. Tie Capacity						
Total Capacity						

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>		
R&P Period Employment % ( <i>individuals</i> ):		R&P Period Out-Migration % ( <i>individuals</i> ):
Total R&P Period Reports Submitted for FY2014 ( <i>number of cases/number of individuals</i> ):		
Number of reports showing <b>social security card application</b> as late or incomplete		( <i>cases</i> )
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete		( <i>cases</i> )
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete		( <i>cases</i> )
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete		( <i>cases</i> )
Number of reports showing <b>enrollment in ESL</b> as late or incomplete		( <i>cases</i> )
Number of reports showing <b>enrollment in employment services</b> as late or incomplete		( <i>cases</i> )
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete		( <i>cases</i> )
Number of reports showing <b>health screening</b> as late or incomplete		( <i>cases</i> )
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete		( <i>cases</i> )
Number of reports showing <b>household income not exceeding expenses</b>		( <i>cases</i> )
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends		( <i>cases</i> )

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	
Proposed nationalities FY2016	
Languages available on staff to support the proposed caseload	<i>Only include languages spoken by the proposed caseload.</i>
Languages available from within the community of resettlement to support the proposed caseload	<i>Only include languages spoken by the proposed caseload.</i>
Other language resources used	<i>Note whether these resources are telephonic or in-person, and include the frequency and general circumstances of use.</i>

SITE RATIONALE	
Number of other affiliates present	
Local overall unemployment rate	
Available jobs	<i>List types of jobs/fields where refugees most commonly found employment in FY2014 and FY2015.</i>
Average starting wage	<i>Note the average starting wage or range refugees earned in FY2014 and FY2015. Note whether jobs were full-time or part-time, and whether they offered benefits.</i>
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$ _____ Available: _____ 2-Bedroom: \$ _____ Available: _____ 3-Bedroom: \$ _____ Available: _____
Average wait time for newly arrived refugees to receive a health screening	_____ days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY		
Indicate whether you have a grievance policy.	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input type="checkbox"/> Yes	<input type="checkbox"/> No

**\*\*Instructions:** Please number each response and include the topic in **bold**. The instructions below should not be repeated in your response.

- 1. Health Care Access and Refugees with Special Needs:** Within the caseload you propose to resettle in FY2016, list any conditions that, generally speaking, you are unable to accommodate (i.e., medical conditions, case composition or size, special need, etc). For each type of condition you list, briefly explain this location's service limitations.

2. **Public Outreach:** Describe your FY2015 outreach activities and concrete results from these activities. Describe your outreach strategy for FY2016 and how it will result in positive outcomes for refugees.

3. **Financial Resources:** Enumerate in the chart below the financial contributions from all sources developed by the affiliate in FY2014 and FY2015, and proposed for FY2016 to support the R&P Program. Information on Abstracts for jointly-operated affiliates must reflect only the applicant agency's activities; it should not represent a combination of partner agencies' information. Include only those resources to be used for R&P activities. Name sources of funding from state, county, or local government. To calculate the per capita total, use actual arrivals for FY2014, acknowledged capacity for FY2015, and proposed capacity for FY2016. Note: other public funding (federal or state) may not supplant or comingle with R&P funds.

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations						
Faith-based/ Community-based Organizations						
Fees for Service						
Individuals						
Volunteer Hours/Miles						
State/County/Local Government: [SOURCE]						
Headquarters						
Affiliate/Sub-office						
Other:						
<b>TOTALS</b>						
<b>TOTALS PER CAPITA</b>						

## FY2016 Affiliate/Sub-office Abstract

\*\*\*Each Abstract must be limited to 3 pages\*\*\*

National Agency	International Rescue Committee, Inc.	Affiliate Code	TXIRC02
Office State	Texas	Office City	Abilene
Office Name	The IRC in Abilene		
Office Address	3303 North Third Street Suite D, Abilene Texas 79603		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	N/A	Sub-office	The IRC in Abilene
		Administering affiliate	The IRC in Dallas
<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	4.25	0	71
FY2016	3.45	0	72

<b>CASELOAD STATISTICS</b> <b>(number of individuals)</b>	FY2014 Actual Arrivals				279	
	FY2015 Acknowledged Capacity				200	
	FY2015 Anticipated Arrivals				300	
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>	<b>Total</b>
U.S. Tie Capacity	15	100	0	25	50	190
No U.S. Tie Capacity	60	0	0	0	0	60
Total Capacity	75	100	0	25	50	250

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>	
R&P Period Employment % (individuals):	61.59%
R&P Period Out-Migration % (individuals):	3.23%
Total R&P Period Reports Submitted for FY2014 (number of cases/number of individuals):	123/279
Number of reports showing <b>social security card application</b> as late or incomplete	0
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete	0
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete	0
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete	0
Number of reports showing <b>enrollment in ESL</b> as late or incomplete	0
Number of reports showing <b>enrollment in employment services</b> as late or incomplete	0
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete	0
Number of reports showing <b>health screening</b> as late or incomplete	0
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete	0
Number of reports showing <b>household income not exceeding expenses</b>	0
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends	0

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Afghanistan, Bhutan, Burma, Burundi, Congo, Cuba, Dem. Rep. Congo, Iraq, Rwanda, Togo
Proposed nationalities FY2016	Afghanistan, Bhutan, Burma, Burundi, Congo, Cuba, Congo DR, Iraq, Rwanda
Languages available on staff to support the proposed caseload	Arabic, Burmese, Falam, French, Hakah Chin, Hindi, Kikongo, Kinyamulenge, Kinyarwanda, Kirundi, Kiswahili, Lingala, Nepali, Spanish, Swahili
Languages available from within the community of resettlement to support the proposed caseload	Arabic, Burmese, Falam, French, Hakah, Chin, Hindi, Kikongo, Kinyamulenge, Kinyarwanda, Kirundi, Kiswahili, Lingala, Nepali, Spanish, Swahili
Other language resources used	The office has access to Certified Languages International language line, but this resource was not utilized in FY2014 or FY2015.

SITE RATIONALE	
Number of other affiliates present	0
Local overall unemployment rate	3.7%
Available jobs	Manufacturing, housekeeping & janitorial services, food services, direct service staff in the medical field, landscaping, retail.
Average starting wage	\$8.11 for full-time positions; 95% full-time; 60% of full-time positions offered benefits.
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$ 510 Available: Frequently 2-Bedroom: \$ 600 Available: Always 3-Bedroom: \$ 830 Available: Always
Average wait time for newly arrived refugees to receive a health screening	14-21 days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY	
Indicate whether you have a grievance policy.	Yes
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	Yes

**1. Health Care Access and Refugees with Special Needs:** The IRC in Abilene is capable of serving a wide variety of cases, including adults with complex medical needs, clients with basic mental health needs, large families, single-headed households, single cases, clients with disabilities, and elderly clients. The office has limited capacity, however, to serve LGBTI clients, clients with complex mental health issues, or minor clients with complex medical needs. Although the IRC office is clearly marked as a welcoming, LGBTI-friendly establishment, and IRC staff receive extensive training on the issue, there are very few resources in Abilene for LGBTI individuals. Access to pediatric medical services is also limited, despite office coordination with medical providers and partner organizations. Children with complex medical

needs, such as cardiac issues, must travel 150-200 miles to receive services in Fort Worth/Dallas, Texas, causing financial and emotional pressure on refugee families. Finally, most local mental health service providers do not accept federal insurance or offer interpretation services. The IRC in Abilene is able to refer clients with basic mental health concerns to the Betty Hardwick Center for Mental Health and Retardation and is actively seeking to increase its capacity to provide culturally and linguistically appropriate services to clients with mental health needs. The IRC in Abilene serves clients with special needs through its Intensive Case Management program and maintains strong relationships with local medical providers and social service organizations to further assist clients with special needs.

**2. Public Outreach:** The IRC in Abilene provides regular community outreach presentations to various community groups, faith based groups, and colleges. This has led to an increase in the number of volunteers and family mentors. As a direct result, the Abilene office implemented a volunteer-led ESL training program which has served approximately 50 clients thus far in FY2015. IRC attends community networking events, such as those hosted by the Basic Needs Network and the Abilene Chamber of Commerce. The IRC in Abilene has established relationships to offer clients a robust cultural orientation series with guest speakers on topics of health, domestic violence, home ownership, nutrition, and youth services. These relationships have also been utilized to offer IRC clients services including specialized school orientations, reading programs, interview clinics and employment opportunities. Additionally, the IRC actively outreaches to the Midland Community. The IRC hosted a three-day training for Midland service providers, community members and employers. The IRC attends the Midland Agency Cross Check meeting, a monthly gathering of local social service providers. In FY2016, the IRC in Abilene plans to expand its networking with government agencies, school districts, faith and community based groups, and the business and nonprofit communities. Through this outreach, IRC will continue to increase client access to community services and assist refugees in the integration process.

### 3. Financial Resources:

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations						
Faith-based/ Community-based Organizations		\$12,000		\$15,000		\$18,000
Fees for Service						
Individuals		\$6,000		\$9,000		\$12,000
Volunteer Hours/Miles		\$22,500		\$52,000		\$65,000
State/County/Local Gov.						
Headquarters						
Affiliate/Sub-office						
Other:						
<b>TOTALS</b>	<b>\$0</b>	<b>\$40,500</b>	<b>\$0</b>	<b>\$76,000</b>	<b>\$0</b>	<b>\$95,000</b>
<b>TOTALS PER CAPITA</b>	<b>\$0</b>	<b>\$145</b>	<b>\$0</b>	<b>\$380</b>	<b>\$0</b>	<b>\$380</b>

National Agency	Lutheran Immigration and Refugee Service	Affiliate Code	TXLIRS08
Office State	Texas	Office City	Amarillo
Office Name	Refugee Services of Texas, Inc. (RST)		
Office Address	1731 S Avondale Street, Amarillo TX 79106		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	CWS	Sub-office	N/A
		Administering affiliate	Dallas, TX

<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	1.53	0.0	70:1
FY2016	1.53	0.0	70:1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals				130	
	FY2015 Acknowledged Capacity				107	
	FY2015 Anticipated Arrivals				107	
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>	<b>Total</b>
U.S. Tie Capacity	15	75	0	0	17	107
No U.S. Tie Capacity	0	0	0	0	0	0
Total Capacity	15	75	0	0	17	107

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>			
R&P Period Employment % (individuals):	33%	R&P Period Out-Migration % (individuals):	7%
Total R&P Period Reports Submitted for FY2014 (number of cases/number of individuals):			57 cases/130 individuals
Number of reports showing <b>social security card application</b> as late or incomplete			0 cases
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete			0 cases
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete			0 cases
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete			0 cases
Number of reports showing <b>enrollment in ESL</b> as late or incomplete			0 cases
Number of reports showing <b>enrollment in employment services</b> as late or incomplete			0 cases
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete			0 cases
Number of reports showing <b>health screening</b> as late or incomplete			0 cases
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete			0 cases
Number of reports showing <b>household income not exceeding expenses</b>			0 cases
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends			0 cases

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Burmese (Karen, Karenni, Chin), Iranian, Somali, Iraqi, Cuban, Burundian, Congolese
Proposed nationalities FY2016	Burmese (Karen, Karenni, Chin), Iranian, Somali, Iraqi, Cuban, Burundian, Congolese
Languages available on staff to support the proposed caseload	Arabic, Burmese, Karen, Chin, Farsi, Lai, Maay Maay, Malay, Somali, Spanish, Tedim, French, Kirundi, Lingala
Languages available from within the community of resettlement to support the proposed caseload	Karenni, Tigrinya, Tegreh, Blein, Hakha Chin, Kinyarwanda, Kirundi
Other language resources used	Amarillo Interpreting Services (telephonic interpretation) is used 1 -2 times per year when staff is not available.
SITE RATIONALE	
Number of other affiliates present	1
Local overall unemployment rate	3.2%
Available jobs	Food processing (meat packing), construction, retail, hospitality and food service
Average starting wage	FY2014: \$11.59 FY2015: \$12.50, FT 95%, PT 5% 95% receive health benefits at 90 days
Average monthly rent and availability (Note whether Always, Frequently, Sometimes, or Never Available)	1-Bedroom: \$475 Available: <u>Always</u> 2-Bedroom: \$600 Available: <u>Always</u> 3-Bedroom: \$750 Available: <u>Always</u>
Average wait time for newly arrived refugees to receive a health screening	15 to 30 days
GRIEVANCE AND PSEA POLICY	
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

**1. Health Care Access and Refugees with Special Needs:** RST Amarillo cannot accommodate the following special medical needs: severe developmental and physical disabilities (unless accompanied by or reunited with a primary caregiver), pediatric cardiology, significant hearing or visual impairment, and severe mental health issues. RST Amarillo is not able to provide home health care while a client is awaiting Medicaid eligibility, and hearing and visually impaired public infrastructure and services are not readily accessible in Amarillo.

**2. Public Outreach:** The public outreach strategy for FY 2015 and FY 2016 consists primarily of presentations, conferences, and special events, including participation in the Moore County Refugee Conference, attended by 120 individuals in 2015, and the RST Amarillo World Refugee Day event. World Refugee Day corporate sponsors include Tyson, Amarillo National Bank, United Supermarkets, and Sam's Club, for a total contribution of approximately \$10,000. As a result of outreach in FY 2015, RST Amarillo forged relationships with three large churches resulting in free

bus transportation for refugee ESL students, 30 volunteers, and 15 refugee parent workshops organized by volunteers which provided an orientation to the U.S. school system. RST Amarillo will also benefit from five co-sponsorships or welcoming teams during FY 2015. RST Amarillo reached out to local apartment communities and High Plains Food Bank to expand the refugee garden program and consequently added two additional community gardens. FY 2016 outreach strategies include continued support of the local advisory committee which is composed of key area social service providers. The area director will continue to build relationships with Amarillo Undivided, a consortium of faith based and social services providers committed to combatting discrimination against low income and/or immigrant families.

**3. Financial Resources:** In FY 2014 and FY 2015 RST Amarillo received cash and in-kind donations from faith based organizations, individuals, corporations, and local businesses. RST allocates resources to assist with R&P operations and direct assistance to clients such as food, clothing, and household items. FY 2016 fundraising strategies include the addition of two AmeriCorps VISTA members and an administration level development director. VISTA members will be charged with focusing exclusively on resource development and marketing activities. Resources developed will be allocated towards enhancing the operational capacity of the R&P program. FY 2016 anticipated sources of funding, reflected in the chart for LIRS cases only, are individual donors, corporations, and faith based organizations.

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/Corporations	\$4,800	\$1,700	\$5,000	\$2,000	\$2,000	\$2,000
Faith-based/Community-based Organizations	\$6,500	\$10,000	\$3,800	\$8,000	\$4,000	\$8,000
Fees for Service	\$0	\$0	\$0	\$0	\$0	\$0
Individuals	\$2,800	\$3,500	\$3,500	\$5,500	\$6,000	\$6,000
Volunteer Hours/Miles	\$0	\$15,000	\$0	\$10,000	\$0	\$12,000
State/County/Local Government	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$0	\$0	\$0	\$0	\$0	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other	\$0	\$0	\$0	\$0	\$0	\$0
<b>TOTALS</b>	<b>\$14,100</b>	<b>\$30,200</b>	<b>\$12,300</b>	<b>\$25,500</b>	<b>\$12,000</b>	<b>\$28,000</b>
<b>TOTALS PER CAPITA</b>	<b>\$108</b>	<b>\$232</b>	<b>\$115</b>	<b>\$238</b>	<b>\$112</b>	<b>\$262</b>

National Agency	USCCB	Affiliate Code	TXUSCC01
Office State	Texas	Office City	Amarillo
Office Name	Catholic Charities of the Texas Panhandle		
Office Address	200 S. Tyler Street, Amarillo, TX 79105		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	N/A	Sub-office	N/A
		Administering affiliate	N/A

<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	2.28	0	70/1
FY2016	2.28	.2	65/1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals			166	
	FY2015 Acknowledged Capacity			160	
	FY2015 Anticipated Arrivals			160	
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>
U.S. Tie Capacity	25	110	0	0	25
No U.S. Tie Capacity	0	0	0	0	0
Total Capacity	25	110	0	0	25
					160

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>			
R&P Period Employment % (individuals):	25.88%	R&P Period Out-Migration % (individuals):	3.61%
Total R&P Period Reports Submitted for FY2014 (number of cases/number of individuals):		67/166	
Number of reports showing <b>social security card application</b> as late or incomplete		0	
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete		0	
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete		0	
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete		0	
Number of reports showing <b>enrollment in ESL</b> as late or incomplete		0	
Number of reports showing <b>enrollment in employment services</b> as late or incomplete		0	
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete		0	
Number of reports showing <b>health screening</b> as late or incomplete		0	
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete		0	
Number of reports showing <b>household income not exceeding expenses</b>		0	
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends		0	

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Somalis, Burmese, Iraqis, Rwandans, Congolese Afghanis, and Eritreans.
Proposed nationalities FY2016	Somalis, Burmese, Iraqis, Rwandans, Congolese Afghanis, and Eritreans.
Languages available on staff to support the proposed caseload	Burmese ( Chin, Karen, Burmese), Arabic, Persian, Somali, Swahili, Kirundi, French, Spanish, and English
Languages available from within the community of resettlement to support the proposed caseload	Dari, Farsi, Vietnamese, Lao, Amharic, Tigrinya, Polish, German, Turkey, Chinese and different dialects of Burmese language.
Other language resources used	Utilizing Amarillo Interpreting Service within Catholic Charities of the Texas Panhandle

SITE RATIONALE	
Number of other affiliates present	One
Local overall unemployment rate	3.0%
Available jobs	Tyson Meat Processing, Swift Meat Processing, Cargill Meat Plant, Wal-Mart, Construction companies, local hospitals. Airports, hotels, schools, cheese factory, affiliated foods, Truck driving, interpreting, uniform companies, and dry-cleaning.
Average starting wage	The meat plants, hospitals, truck driving, uniform companies, schools have offered benefits. The average starting wage is between \$8.00 and \$14.00. The majority of jobs are full-time.
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$500.00 Available: Always 2-Bedroom: \$600.00-700.00 Available: Always 3-Bedroom: \$ 700.00-900.00 Available: Always
Average wait time for newly arrived refugees to receive a health screening	14 days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY		
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

- 1. Health Care Access and Refugees with Special Needs:** The main health care providers clients use are Texas Tech Clinic, Northwest TX Hospital and Baptist Saint Anthony's Health care system. Texas Tech clinic has many specialists and internally handles any referrals. Some surgical needs, especially pediatric, require referral to Dallas (6-hours drive) or Lubbock (2-hours drive). The Regence Health Network has a program for low-income families without Medicaid. Some local doctors speak Arabic. Medicaid-covered dental services are limited. Special needs such as severe burns require referral to Lubbock. Usually, these out-of town referrals occur not because the specialist does not exist in Amarillo, but

because many in-town specialists do not accept Medicaid. Mental health issues are referred to TX Panhandle Centers for Counseling. For Rehabilitation services, we refer to TX Dept. of Assistive and Rehabilitation Services where a counselor helps with vocational needs for individuals with disabilities. Resettlement staff at CCTXP stay in close communication with the city of Amarillo Public Health Department to discuss current refugee medical issues.

2. **Public Outreach:** Amarillo's Refugee Advisory Committee (RAC) meets at the Amarillo Health Department once a quarter. RAC members include: the two resettlement agencies, local Church leaders, ESL providers, the Apartment Association, community providers, business owners, Amarillo Independent School District, and the City of Amarillo. In these meetings we discuss capacity, challenges/problems, and how to build community support and increase our non-government funding. CCTXP staff also participates in community health fairs and job fairs. CCTXP staff work closely with community providers who serve refugee clients, as well as the local school system, churches, medical facilities and police department. CCTXP participates in consultations with the State Refugee Coordinator and the State Refugee Health Coordinator. These meetings are held either in Austin or the State Refugee Coordinator visits Amarillo area to meet with community leaders and refugee service providers. CCTXP also participates in community events such as Chin national day, Karen Kay Boe festivals. We will continue these efforts in 2016.
3. **Financial Resources:** Local churches provide occasional cash contributions and in-kind donations, including food drives and non-food donations. Individual members of the community donate furniture, children's clothes, and household items. Volunteers provide help in using their own vehicles and time to set up apartments.

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations	\$0	\$6,000	\$0	\$0	\$0	\$0
Faith-based/ Community-based Organizations	\$0	\$12,000	\$0	\$0	\$0	\$0
Fees for Service	\$0	\$0	\$0	\$0	\$0	\$0
Individuals	\$0	\$35,000	\$0	\$44,129	\$0	\$44,129
Volunteer Hours/Miles	\$0	\$15,000	\$0	\$0	\$0	\$0
State/County/Local Government: [SOURCE]	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$0	\$0	\$0	\$0	\$0	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other:	\$0	\$0	\$0	\$0	\$0	\$0
<b>TOTALS</b>	\$0	\$68,000	\$0	\$44,129	\$0	\$44,129
<b>TOTALS PER CAPITA</b>	\$0	\$409.64	\$0	\$275.81	\$0	\$275.81

National Agency	Church World Service	Affiliate Code	TXCWS 05
Office State	Texas	Office City	Amarillo
Office Name	Refugee Services of Texas, Inc. (RST-Amarillo)		
Office Address	1731 S. Avondale, Amarillo, TX 79106		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	LIRS	Sub-office	N/A
		Administering affiliate	Dallas, TX
<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	2.59	0	61/1
FY2016	2.59	0	68/1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals				148	
	FY2015 Acknowledged Capacity				175	
	FY2015 Anticipated Arrivals				157	
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>	<b>Total</b>
U.S. Tie Capacity	30	130	0	0	15	175
No U.S. Tie Capacity	0	0	0	0	0	0
Total Capacity	30	130	0	0	15	175

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>			
R&P Period Employment % ( <i>individuals</i> ):	23.9% (22/92)	R&P Period Out-Migration % ( <i>individuals</i> ):	2.0% (3/148)
Total R&P Period Reports Submitted for FY2014 ( <i>number of cases/number of individuals</i> ):		68/148	
Number of reports showing <b>social security card application</b> as late or incomplete		0	
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete		0	
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete		0	
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete		0	
Number of reports showing <b>enrollment in ESL</b> as late or incomplete		1	
Number of reports showing <b>enrollment in employment services</b> as late or incomplete		1	
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete		0	
Number of reports showing <b>health screening</b> as late or incomplete		1	
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete		0	
Number of reports showing <b>household income not exceeding expenses</b>		3	
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends		3	

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Burma, Cuba, DR Congo, Eritrea, Iran, Iraq, Rwanda, Somalia, Sudan.
Proposed nationalities FY2016	Burma, Cuba, DR Congo, Eritrea, Iran, Iraq, Rwanda, Somalia, Sudan.
Languages available on staff to support the proposed caseload	Arabic, Burmese, Chin, Farsi, Karen, Lai, Maay Maay, Malay, Somali, Spanish, Tedim, Thai, Zomi. via RST network: French, Lingala, Swahili.
Languages available from within the community of resettlement to support the proposed caseload	Amharic, Kinyarwanda, Kirundi, Tigrinya.
Other language resources used	Amarillo Interpretation Services/Catholic Charities (1-2 times per year); contract interpreters (1 time per quarter).

SITE RATIONALE	
Number of other affiliates present	2
Local overall unemployment rate	3.0%, March 2015, Bureau of Labor Statistics
Available jobs	Listed in order of frequency of job placement, from most frequent to least frequent: Food processing (meat packing), construction, retail, hospitality, food service. Major employer partners include: Tyson, JBS Swift, Rocla Construction, Wal-mart, Leading Edge .
Average starting wage	The average starting wage in FY 2014 and FY 2015 was \$12.50 per hour. 95% were employed in full-time jobs; 5% were employed part-time. 95% were offered benefits by their employers.
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$475 Available: Always 2-Bedroom: \$600 Available: Always 3-Bedroom: \$750 Available: Always
Average wait time for newly arrived refugees to receive a health screening	22 days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY		
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

- 1. Health Care Access and Refugees with Special Needs:** RST-Amarillo cannot resettle severe developmental and physical disability cases. RST-Amarillo continues community outreach to support community resources and capacity for these special needs.
- 2. Public Outreach:** RST-Amarillo is an active convener of consultations with service providers, community leaders and government officials. In FY 2015, RST-Amarillo staff conducted in-

person meetings with the following government officials: the state refugee coordinator, the state refugee health coordinator, a U.S. Congressional representative, a Texas senator, a Texas state representative, the local chief of police, mayor and city manager. RST-Amarillo's public outreach strategy for FY 2015 and FY 2016 focuses on presentations, conferences, and special events, including the Moore County Refugee Conference, attended by 120 individuals in 2015, and the RST-Amarillo World Refugee Day (WRD) event. These community awareness events achieve outcomes in increasing welcome benefitting arriving refugees. WRD sponsors include: Tyson, Amarillo National Bank, United Supermarkets, and Sam's Club for a contribution of approximately \$10,000. In FY 2015 RST-Amarillo forged relationships with 3 large churches resulting in free bus transportation for ESL students, 30 volunteers, and 15 parent workshops. RST-Amarillo will also benefit from 5 welcoming teams during FY 2015. RST-Amarillo reached out to local apartment communities and High Plains Food Bank to expand the refugee garden program, adding 2 additional community gardens. FY 2016 outreach strategies include continued participation in outreach with local service providers. The area director will continue to build relationships with Amarillo Undivided, a consortium of faith-based and social services providers committed to combating discrimination against low-income and/or immigrant families.

### 3. Financial Resources:

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations	\$3,000	\$0	\$5,000	\$0	\$5,000	\$0
Faith-based/ Community-based Organizations	\$9,000	\$20,000	\$9,000	\$21,000	\$10,000	\$24,000
Fees for Service	\$0	\$0	\$0	\$0	\$0	\$0
Individuals	\$0	\$0	\$1,000	\$1,000	\$2,000	\$2,000
Volunteer Hours/Miles	\$0	\$10,000	\$0	\$11,000	\$0	\$12,000
State/County/Local Government	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$2,960	\$0	\$3,140	\$0	\$3,500	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other	\$0	\$0	\$0	\$0	\$0	\$0
<b>TOTALS</b>	<b>\$14,960</b>	<b>\$30,000</b>	<b>\$18,140</b>	<b>\$33,000</b>	<b>\$20,500</b>	<b>38,000</b>
<b>TOTALS PER CAPITA</b>	<b>\$101</b>	<b>\$203</b>	<b>\$104</b>	<b>\$189</b>	<b>\$117</b>	<b>\$217</b>

National Agency	Church World Service	Affiliate Code	TXCWS 03
Office State	Texas	Office City	Austin
Office Name	Refugee Services of Texas, Inc. (RST-Austin)		
Office Address	500 E. St. Johns Ave, Suite 1.280, Austin, TX 78752		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	EMM	Sub-office	N/A
		Administering affiliate	Dallas, TX
<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	3.75	0	69/1
FY2016	3.75	0	69/1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals				279	
	FY2015 Acknowledged Capacity				260	
	FY2015 Anticipated Arrivals				260	
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>	<b>Total</b>
U.S. Tie Capacity	20	25	0	10	155	210
No U.S. Tie Capacity	15	5	0	15	15	50
Total Capacity	35	30	0	25	170	260

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>			
R&P Period Employment % ( <i>individuals</i> ):	36.5% (65/178)	R&P Period Out-Migration % ( <i>individuals</i> ):	2.9% (8/279)
Total R&P Period Reports Submitted for FY2014 ( <i>number of cases/number of individuals</i> ):		116/279	
Number of reports showing <b>social security card application</b> as late or incomplete		3	
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete		2	
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete		2	
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete		2	
Number of reports showing <b>enrollment in ESL</b> as late or incomplete		2	
Number of reports showing <b>enrollment in employment services</b> as late or incomplete		3	
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete		1	
Number of reports showing <b>health screening</b> as late or incomplete		3	
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete		0	
Number of reports showing <b>household income not exceeding expenses</b>		7	
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends		7	

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Afghanistan, Bhutan, Burma, Cuba, DR Congo, Eritrea, Iran, Iraq, Rwanda, Somalia, Sudan.
Proposed nationalities FY2016	Afghanistan, Bhutan, Burma, Cuba, DR Congo, El Salvador, Eritrea, Ethiopia, Guatemala, Honduras, Iran, Iraq, Rwanda, Somalia, Sudan, Syria.
Languages available on staff to support the proposed caseload	Arabic, Burmese, Chin, French, Hindi, Karen, Kurdish, Maithili, Nepali, Spanish. via RST network: Farsi, Somali, Swahili
Languages available from within the community of resettlement to support the proposed caseload	Amharic, Dari, Farsi, Karen, Lingala, Pashto, Somali, Swahili, Tigrinya.
Other language resources used	Translation Interpretation Network (used 1-3 times annually), Multicultural Refugee Coalition (frequently).

SITE RATIONALE	
Number of other affiliates present	2
Local overall unemployment rate	3.3%, March 2015, Bureau of Labor Statistics
Available jobs	Listed in order of frequency of job placement, from most frequent to least frequent: hospitality, food service, food production, manufacturing, warehouses, retail, security, construction. Major employer partners include: Hyatt Regency, Applied Materials.
Average starting wage	The average starting wage in FY 2014 and FY 2015 was \$9.30 per hour. 90% were employed in full-time jobs; 10% were employed part-time. 70% were offered benefits by their employers.
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$750 Available: Always 2-Bedroom: \$900 Available: Always 3-Bedroom: \$1000 Available: Always
Average wait time for newly arrived refugees to receive a health screening	30 days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY		
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

- 1. Health Care Access and Refugees with Special Needs:** RST-Austin can accommodate all cases including any medical conditions, case compositions or sizes and special needs .
- 2. Public Outreach:** RST-Austin participates actively in consultations with the state refugee coordinator as well as local refugee roundtables, which meet periodically with local service providers to discuss pressing resettlement-related issues. Outcomes of RST-Austin's FY 2015

outreach efforts included 50 volunteers and pro-bono legal services for approximately 30 clients. RST-Austin's FY 2015 outreach strategy includes targeted presentations, a World Refugee Day event with 2,000 attendees and collaboratioin with the local refugee roundtable and partners. RST-Austin also coordinates the annual Ride for Refugees generating private funds and community awareness. RST-Austin continues to participate in the community consultation process to discuss affordable housing and increase information sharing regarding CAM AORs and Cuban parolees. FY 2016 outreach plans include the addition of a full time Americorp VISTA outreach staff charged with conducting presentations for resource development.

### 3. Financial Resources:

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations	\$5,000	\$3,500	\$5,000	\$3,750	\$5,000	\$4,000
Faith-based/ Community-based Organizations	\$15,000	\$15,000	\$10,500	\$15,000	\$12,000	\$20,000
Fees for Service	\$0	\$0	\$0	\$0	\$0	\$0
Individuals	\$3,200	\$10,000	\$9,500	\$10,000	\$10,000	\$12,000
Volunteer Hours/Miles	\$0	\$32,000	\$0	\$35,000	\$0	\$25,000
State/County/Local Government	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$5,580	\$0	\$5,200	\$0	\$5,200	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other	\$0	\$0	\$0	\$0	\$0	\$0
<b>TOTALS</b>	<b>\$28,780</b>	<b>\$60,500</b>	<b>\$30,200</b>	<b>\$63,750</b>	<b>\$32,200</b>	<b>\$61,000</b>
<b>TOTALS PER CAPITA</b>	<b>\$103</b>	<b>\$217</b>	<b>\$116</b>	<b>\$245</b>	<b>\$124</b>	<b>\$235</b>

## FY2016 Affiliate/Sub-office Abstract

National Agency	The Domestic and Foreign Missionary Society	Affiliate Code	TXDFMS02
Office State	Texas	Office City	Austin
Office Name	Refugee Services of Texas, Inc.		
Office Address	500 E St. John's Avenue, Suite 1.280, Austin, TX 78752		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	CWS	Sub-office	Austin, TX
		Administering affiliate	Dallas, TX
<b>RP PROGRAM AFFILIATE STAFFING</b>			
	RP FTE paid by RP	RP FTE paid by other	Total Client/FTE Ratio
FY2015	3.1	0	71/1
FY2016	3.5	0	74/1

<b>CASELOAD STATISTICS</b> <b>(number of individuals)</b>	FY2014 Actual Arrivals			229	
	FY2015 Acknowledged Capacity			220	
	FY2015 Anticipated Arrivals			260	
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>
US Tie Capacity	20	25	0	20	130
No US Tie Capacity	35	0	0	10	20
Total Capacity	55	25	0	30	150
					<b>Total</b>
					260

<b>FY2014 RP PERIOD REPORT OUTCOMES</b>			
RP Period Employment % ( <i>individuals</i> ):	14.52%	RP Period Out-Migration % ( <i>individuals</i> ):	8.30%
Total RP Period Reports Submitted for FY2014 ( <i>number of cases/number of individuals</i> ):		90 cases / 229 individuals	
Number of reports showing <b>social security card application</b> as late or incomplete		0	
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete		0	
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete		0	
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete		0	
Number of reports showing <b>enrollment in ESL</b> as late or incomplete		0	
Number of reports showing <b>enrollment in employment services</b> as late or incomplete		0	
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete		0	
Number of reports showing <b>health screening</b> as late or incomplete		0	
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete		0	
Number of reports showing <b>household income not exceeding expenses</b>		0	
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after RP assistance ends		0	

## FY2016 Affiliate/Sub-office Abstract

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Afghanistan, Bhutan, Burma, Cuba, Iran, Iraq, Somalia, Syria
Proposed nationalities FY2016	Afghanistan, Bhutan, Burma, Cuba, Democratic Republic of Congo, El Salvador, Eritrea, Ethiopia, Guatemala, Honduras, Iran, Iraq, Somalia, Sudan, Syria
Languages available on staff to support the proposed caseload	Arabic, Burmese, Chin, French, Hindi, Karen, Kiswahili, Kurdish, Lingala, Nepali, Spanish, Swahili
Languages available from within the community of resettlement to support the proposed caseload	Amharic, Arabic, Burmese, Chin, Dari, Farsi, French, Hindi, Karen, Karenni, Kurdish, Lingala, Nepali, Pashto, Somali, Spanish, Swahili, Tigrinya
Other language resources used	RST Austin works frequently with an in-person professional translator and interpreter service and volunteers at Multicultural Refugee Coalition to secure other languages. Once or twice a year, RST Austin utilizes Translation Interpretation Services, as well as staff from the other four RST offices for phone interpretation in emergency situations.

SITE RATIONALE	
Number of other affiliates present	One
Local overall unemployment rate	3.3% March 2015, Bureau of Labor Statistics
Available jobs	Hospitality, food service, food production, manufacturing, warehouses, retail, security, and construction
Average starting wage	The average starting wage was \$9.37 per hour. Approximately, 90% were employed in full-time jobs; 10% were employed part-time; and 70% were offered benefits by their employers.
Average monthly rent and availability	1-Bedroom: \$750 Available: Always 2-Bedroom: \$900 Available: Always 3-Bedroom: \$1000 Available: Frequently
Average wait time for newly arrived refugees to receive a health screening	30 days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY	
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

**1. Health Care Access and Refugees with Special Needs:** RST Austin is able to accommodate all special needs refugees. Single parent households, where the adult is not employable, may initially struggle to gain financial stability in Austin. RST Austin is able to accept single parent households where the adult is employable or the non-employable adult is re-unifying with family or hard-crossed reference with another case. Unaccompanied single adults with home health care needs require a hard-cross reference or US tie to provide these needs. Refugee Medical Assistance (RMA) in Texas has many restrictions for single adults. Only four prescriptions per month are covered by RMA, and RMA doesn't cover home health care or 24-hour toileting and bathing services for physically and developmentally disabled adults.

## FY2016 Affiliate/Sub-office Abstract

**2. Public Outreach:** *Outreach and Engagement:* In FY15, RST Austin conducted a total of 25 presentations and 12 trainings to diverse audiences representing faith-based organizations, universities, and, businesses. As a result of the outreach efforts, RST Austin engaged 50 volunteers in RP services to support client transportation, housing set up, and in-kind donations.

*Partnerships:* Via the community consultation process, RST Austin continues to work with partners on social service advocacy and identifying additional referral resources. RST Austin partners with a wide variety of local immigrant social service agencies via the Immigrant Services Network of Austin; results from this activity include RST's participation on an Unaccompanied Children task force. Through the task force, RST conducts outreach on the CAM-AOR program and ensures eligible parents receive information on how to apply.

*Faith Community Partners:* RST Austin coordinates welcoming committees with two Episcopal Churches (St. Alban's and St. Matthew's), resulting in additional support to five cases.

*FY16 Plans:* FY16 outreach plans include the addition of a full-time AmeriCorps VISTA member to conduct outreach activities. The VISTA member will focus on social media and associated platforms as a communications tool to increase volunteer interest and donor support. FY16 plans also include continued participation in the local refugee roundtable as well as continued welcoming committee outreach with the Episcopal community.

**3. Financial Resources:** RST Austin derived FY15 resources predominantly from volunteer hours and in-kind donations from faith based organizations and individuals. RST Austin hosts an annual Ride for Refuge. Proceeds are allocated to highly vulnerable families for emergency assistance with rent and/or utilities. RST Austin FY16 plans include the addition of a full-time AmeriCorps VISTA member to conduct resource development activities under the supervision of the agency's Development Director. Donations will be used to support RP operational capacity.

Projected Contributions to the RP Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimate d Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations	\$2,000	\$3,000	\$2,500	\$4,000	\$5,000	\$4,000
Faith-based/ Community-based Organizations	\$12,000	\$15,000	\$15,000	\$15,000	\$17,500	\$17,500
Fees for Service	\$0	\$0	\$0	\$0	\$0	\$0
Individuals	\$11,000	\$12,500	\$10,000	\$15,000	\$10,000	\$18,000
Volunteer Hours/Miles	\$0	\$15,000	\$0	\$20,000	\$0	\$24,200
State/County/Local Government	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$0	\$0	\$0	\$0	\$0	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other:	\$0	\$0	\$0	\$0	\$0	\$0
<b>TOTALS</b>	<b>\$25,000</b>	<b>\$45,500</b>	<b>\$27,500</b>	<b>\$54,000</b>	<b>\$32,500</b>	<b>\$63,700</b>
<b>TOTALS PER CAPITA</b>	<b>\$109</b>	<b>\$199</b>	<b>\$125</b>	<b>\$245</b>	<b>\$125</b>	<b>\$245</b>

National Agency	USCCB	Affiliate Code	TXUSCC10
Office State	Texas	Office City	Austin
Office Name	Caritas of Austin		
Office Address	611 Neches St., Austin, TX 78701		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	N/A	Sub-office	N/A
		Administering affiliate	N/A

<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	5.61	0	71/1
FY2016	5.95	.20	81/1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals			442	
	FY2015 Acknowledged Capacity			450	
	FY2015 Anticipated Arrivals			400	
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>
U.S. Tie Capacity	60	40	0	20	175
No U.S. Tie Capacity	100	30	0	0	75
Total Capacity	160	70	0	20	250
					<b>Total</b>

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>			
R&P Period Employment % ( <i>individuals</i> ):	42.21%	R&P Period Out-Migration % ( <i>individuals</i> ):	3.62%
Total R&P Period Reports Submitted for FY2014 ( <i>number of cases/number of individuals</i> ):		203/442	
Number of reports showing <b>social security card application</b> as late or incomplete		4	
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete		3	
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete		3	
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete		3	
Number of reports showing <b>enrollment in ESL</b> as late or incomplete		3	
Number of reports showing <b>enrollment in employment services</b> as late or incomplete		3	
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete		1	
Number of reports showing <b>health screening</b> as late or incomplete		3	
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete		3	
Number of reports showing <b>household income not exceeding expenses</b>		0	
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends		2	

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Afghanistan, Burma, Burundi, Congo, Cuba, Eritrea, Iran, Iraq, Somalia and Syria.
Proposed nationalities FY2016	Afghanistan, Bhutan, Burma, Congo, Cuba, Eritrea, Ethiopia, Iran, Iraq, Nepal, Somalia, Uganda, and Mauritania, Syria.
Languages available on staff to support the proposed caseload	Arabic, Burmese, French, Spanish, Nepalese, Somali, Kiswahili
Languages available from within the community of resettlement to support the proposed caseload	Amharic, Burmese, Dari, Farsi, French, Karen, Karen, Kinyarwanda, Kurdish, Lingala, Nepalese, Pashto, Somali and Tigrinya
Other language resources used	Interpreters are used in-person when staff meet with clients to provide case management, employment services, cultural orientation, and workforce development classes. Interpreters are used weekly and sometimes daily. Telephone line interpretation is only used as a last resort.

SITE RATIONALE	
Number of other affiliates present	Two
Local overall unemployment rate	The 2015 Austin, TX unemployment rate is at 3%.
Available jobs	Food Services, Manufacturing, Service Industry (hotels) and Health Industry.
Average starting wage	The average starting wage is \$8.98 per hour. The jobs are fulltime with 70% having benefits.
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$ 680 Available: Frequently 2-Bedroom: \$ 800 Available: Always 3-Bedroom: \$ 1300 Available: Sometimes
Average wait time for newly arrived refugees to receive a health screening	30 days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY		
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

- 1. Health Care Access and Refugees with Special Needs:** Austin, Texas, is struggling to build and maintain affordable housing. Therefore, housing for families of eight or more people would be difficult to find – and difficult for the family to maintain after they exit the program. In order to afford the cost of living, refugees MUST work. Additionally, Texas does not consistently provide adequate and affordable medical care for its most vulnerable populations. Consequently, refugees with severe mental illness (bipolar disorder, schizophrenia), life threatening illness (cancer), or illness requiring expensive treatment

(transplants, stroke), would struggle with accessing health care without proper insurance. Some clients may be able to access doctors who accept Medicaid for these services, but it has become increasingly difficult to locate healthcare providers who will accept Medicaid.

2. **Public Outreach:** FY 2015 outreach has included: monthly community Open House; monthly publishing of *Cari-Talk* newsletter; participation on various coalitions and task forces (Immigrant Services Network of Austin, City of Austin Commission on Immigrant Affairs, Community Action Network); media awareness of refugees via local press (*El Mundo* and *Chronicle* periodicals) and fundraising events (Penick and Words of Hope). Caritas also served as fiscal agent and host for City of Austin Welcoming City Initiative. Caritas assisted the Travis County Commissioner's Court in organizing the 2015 Travis County Immigration Stakeholders meeting. The agency's largest and most successful outreach effort has been in developing partnerships with 280 local employers for jobs for refugees. Caritas staff is in the process of developing three-year strategic plans for all programs. In FY16 (in addition to activities listed above), Caritas of Austin will more strongly target the faith-based community, develop new partnerships relevant to refugee children (e.g., collaboration with school systems), and develop new partnerships for refugee vocational training and higher education.

### 3. Financial Resources:

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations	\$3,300		\$51,000		\$5,000	
Faith-based/ Community-based Organizations						
Fees for Service						
Individuals	\$48,000	\$51,000	\$50,000	\$25,000	\$60,000	\$25,000
Volunteer Hours/Miles				\$20,000		\$20,000
State/County/Local Government: [SOURCE]						
Headquarters						
Affiliate/Sub-office						
Other:						
<b>TOTALS</b>	\$51,300	\$51,000	\$101,000	\$45,000	\$65,000	\$45,000
<b>TOTALS PER CAPITA</b>	\$116.06	\$115.38	\$224.44	\$100	\$130	\$90

National Agency	Church World Service	Affiliate Code	TXCWS 02
Office State	Texas	Office City	Dallas
Office Name	Refugee Services of Texas, Inc. (RST-Dallas)		
Office Address	12025 Shiloh Road, Suite 240, Dallas, TX 75228		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	LIRS	Sub-office	Austin, TX Amarillo, TX Fort Worth, TX
		Administering affiliate	N/A
<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	3.53	0.50	67/1
FY2016	4.0	0.50	67/1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals			280	
	FY2015 Acknowledged Capacity			240	
	FY2015 Anticipated Arrivals			272	
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>
U.S. Tie Capacity	25	75	0	20	95
No U.S. Tie Capacity	50	15	0	5	15
Total Capacity	75	90	0	25	110
					<b>Total</b>

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>		
R&P Period Employment % ( <i>individuals</i> ):	28.6% (50/175)	R&P Period Out-Migration % ( <i>individuals</i> ):
Total R&P Period Reports Submitted for FY2014 ( <i>number of cases/number of individuals</i> ):		123/280
Number of reports showing <b>social security card application</b> as late or incomplete		0
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete		0
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete		0
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete		0
Number of reports showing <b>enrollment in ESL</b> as late or incomplete		0
Number of reports showing <b>enrollment in employment services</b> as late or incomplete		3
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete		4
Number of reports showing <b>health screening</b> as late or incomplete		0
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete		0
Number of reports showing <b>household income not exceeding expenses</b>		5
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends		4

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Afghanistan, Bhutan, Burma, DR Congo, Eritrea, Ethiopia, Iran, Iraq, Somalia, Syria, Togo.
Proposed nationalities FY2016	Afghanistan, Bhutan, Burma, DR Congo, El Salvador, Eritrea, Ethiopia, Guatemala, Honduras, Iran, Iraq, Somalia, Syria.
Languages available on staff to support the proposed caseload	Arabic, Burmese, Chin, Dari, Farsi, French, Karen, Kinyarwanda, Kirundi, Kurdish, Nepali, Somali, Spanish, Swahili.
Languages available from within the community of resettlement to support the proposed caseload	Amharic, Oromo, Pashto, Rohingya, Tigrinya.
Other language resources used	Translation and Interpretation Network (TIN) used quarterly.

SITE RATIONALE	
Number of other affiliates present	3
Local overall unemployment rate	4.0%, March 2015, Bureau of Labor Statistics
Available jobs	Listed in order of frequency of job placement, from most frequent to least frequent: light industrial, food preparation, service, retail. Major employer partners include: CSM Bakery, Samsung Hyundai, CVE Cell Phone Verification Ltd., American Marrazi Tiles, Tyson Foods.
Average starting wage	The average starting wage in FY 2014 and FY 2015 was \$8.70 per hour. 80% were employed in full-time jobs; 15% were employed part-time. 80% were offered benefits by their employers.
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$550 Available: Always 2-Bedroom: \$650 Available: Always 3-Bedroom: \$900 Available: Always
Average wait time for newly arrived refugees to receive a health screening	40 days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY		
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

- 1. Health Care Access and Refugees with Special Needs:** RST-Dallas cannot accommodate cases with severe mental disabilities. RST-Dallas continues community outreach to support community resources and capacity for these special needs. When health department capacity causes health screening delays, RST-Dallas expedites school-required immunizations and connects special needs cases to the hospital directly.

**2. Public Outreach:** RST-Dallas actively participates in local consultation through quarterly meetings with the state office and bi-monthly meetings of the Dallas Area Refugee Forum, a group of local providers and stakeholders meeting to address risks or concerns facing the refugee community. Consultation outcomes include identified resources in meeting affordable housing needs as well as sharing employment opportunities. In FY 2015 RST-Dallas conducted 14 outreach presentations resulting in 28 volunteers assisting with R&P services such as transportation, interpretation, and housing set up. The RST Board President, a Dallas-based pastor, continues to provide direct consultation to Dallas staff regarding faith-based outreach modes. As a result, RST-Dallas worked with 5 welcoming committees in FY 2015. FY 2016 public outreach plans include recruiting community volunteers and establishing new community partners with local faith-based agencies and ethnic community organizations. RST-Dallas plans to incorporate Arab-American associations into welcome committees to support R&P clients' initial resettlement. RST-Dallas is adding a full-time AmeriCorps VISTA member to conduct outreach and presentations on agency services and volunteer opportunities. The VISTA member will conduct over 30 presentations during FY 2016.

**3. Financial Resources:**

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations	\$0	\$0	\$0	\$0	\$1,000	\$0
Faith-based/ Community-based Organizations	\$10,000	\$22,000	\$10,000	\$22,000	\$12,000	\$24,000
Fees for Service	\$0	\$0	\$0	\$0	\$0	\$0
Individuals	\$13,000	\$5,000	\$12,200	\$5,000	\$15,000	\$6,000
Volunteer Hours/Miles	\$0	\$29,000	\$0	\$28,000	\$0	\$30,000
State/County/Local Government	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$5,600	\$0	\$5,440	\$0	\$6,000	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other	\$0	\$0	\$0	\$0	\$0	\$0
<b>TOTALS</b>	<b>\$28,600</b>	<b>\$56,000</b>	<b>\$27,640</b>	<b>\$55,000</b>	<b>\$34,000</b>	<b>\$60,000</b>
<b>TOTALS PER CAPITA</b>	<b>\$102</b>	<b>\$200</b>	<b>\$115</b>	<b>\$229</b>	<b>\$113</b>	<b>\$200</b>

## FY2016 Affiliate/Sub-office Abstract

\*\*\*Each Abstract must be limited to 3 pages\*\*\*

National Agency	International Rescue Committee, Inc.	Affiliate Code	TXIRC01
Office State	Texas	Office City	Dallas
Office Name	The IRC in Dallas		
Office Address	6500 Greenville Avenue, Suite 500, Dallas, TX 75206		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	N/A	Sub-office	The IRC in Abilene
		Administering affiliate	The IRC in Dallas

<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	9.92	0	85
FY2016	10.63	0	78

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals			743		
	FY2015 Acknowledged Capacity			700		
	FY2015 Anticipated Arrivals			840		
PROPOSED FY2016	AF	EA	ECA	LAC	NE/SA	Total
U.S. Tie Capacity	10	295	0	15	485	805
No U.S. Tie Capacity	10	5	0	0	5	20
Total Capacity	20	300	0	15	490	825

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>	
R&P Period Employment % (individuals):	46.10%
R&P Period Out-Migration % (individuals):	2.83%
Total R&P Period Reports Submitted for FY2014 (number of cases/number of individuals):	342/743
Number of reports showing <b>social security card application</b> as late or incomplete	4
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete	4
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete	3
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete	4
Number of reports showing <b>enrollment in ESL</b> as late or incomplete	4
Number of reports showing <b>enrollment in employment services</b> as late or incomplete	4
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete	2
Number of reports showing <b>health screening</b> as late or incomplete	5
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete	5
Number of reports showing <b>household income not exceeding expenses</b>	0
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends	0

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Afghanistan, Bhutan, Burma, Cuba, Dem. Rep. Congo, Eritrea, Ethiopia, India, Iran, Iraq, Liberia, Nepal, Somalia, Sudan, Syria
Proposed nationalities FY2016	Afghanistan, Bhutan, Burma, Cuba, Dem. Rep. Congo, Eritrea, Ethiopia, India, Iran, Iraq, Liberia, Nepal, Somalia, Sudan, Syria
Languages available on staff to support the proposed caseload	ASL, Amharic, Arabic, Bosnian, Burmese, Dari, Falam, Farsi, French, Hakha Chin, Hindi, Karen, Kinyarwanda, Kirundi, Kiswahili, Nepali, Pashto, Serbo-Croatian, Spanish, Swahili, Thai, Tigrinya, Urdu <i>(Note: includes staff and contracted interpreters)</i>
Languages available from within the community of resettlement to support the proposed caseload	Amharic, Arabic, Burmese, Falam, Farsi, Hakha Chin, Karen, Nepali, Spanish
Other language resources used	Translation & Interpretation network (TIN), a business of Catholic Charities Fort Worth, is used once or twice a year for in-person interpretation when interpretation is not available through The IRC in Dallas staff or the internal interpreter network. Various language lines are used once or twice per quarter for unscheduled appointments or emergencies.

SITE RATIONALE	
Number of other affiliates present	4
Local overall unemployment rate	4.0%
Available jobs	Hospitality, manufacturing, driving, assembly, retail
Average starting wage	\$8.63 for full-time positions; 99% full-time; 44% of full-time positions offered benefits.
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$500 Available: Frequently 2-Bedroom: \$700 Available: Always 3-Bedroom: \$1,200 Available: Sometimes
Average wait time for newly arrived refugees to receive a health screening	45-60 days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY	
Indicate whether you have a grievance policy.	Yes
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	Yes

**1. Health Care Access and Refugees with Special Needs:** The IRC in Dallas is well-positioned to serve a wide variety of cases with special needs, with very few exceptions. Access to child care is limited in the area, so accommodating single-headed households with young children can be challenging. However, if these types of cases have an active US Tie, they can be accommodated

by the IRC. The office maintains strong relationships with medical providers and mainstream social service organizations in the Dallas area to assist refugees with special needs, including the elderly, women and girls, pregnant women, clients with HIV/AIDS, and clients with disabilities, particularly those who are blind or hard of hearing. Clients with special needs are referred to the office's Intensive Case Management program for assistance with navigation and understanding of the US medical system, assistance in addressing barriers, and referral and intake services.

**2. Public Outreach:** The IRC in Dallas receives strong public backing and proactively engages with a variety of stakeholders to strengthen support for refugee resettlement in the Dallas area. In order to create community awareness, IRC meets with key stakeholders of local social service agencies, community groups and volunteers, including presentations to the Dallas City Council Finance Committee, the School Impact Coordinator at Dallas Independent School District, the Dallas Area Refugee Forum (DARF) and the Vickery Meadow Action Team (VCAT). In 2014 the volunteer coordinator held an outreach event at Ernst and Young's Dallas branch which resulted in 15 new volunteers, significant in-kind contributions, and a resume-building workshop that benefited newly arrived clients with their job search. In March 2015, multiple staff members conducted an outreach event at a local church which was attended by over 60 community members. This event resulted in more than 15 new mentors being placed with newly-arrived families, as well as donations of cash and goods. The office plans to continue this outreach strategy in FY2016, including expanding outreach events with external partners and donors including Goldman Sachs and Temple Emanu-El. These events are likely to result in new volunteers, significant in-kind contributions, and workshops and trainings that benefit refugees with acculturation, job searches, and economic self-sufficiency.

### 3. Financial Resources:

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations				\$3,000		\$6,000
Faith-based/ Community-based Organizations		\$3,600		\$3,600		\$5,000
Fees for Service						
Individuals		\$20,400		\$20,400		\$20,400
Volunteer Hours/Miles		\$82,575		\$110,000		\$115,000
State/County/Local Gov.						
Headquarters						
Affiliate/Sub-office						
Other:						
<b>TOTALS</b>	<b>\$0</b>	<b>\$106,575</b>	<b>\$0</b>	<b>\$137,000</b>	<b>\$0</b>	<b>\$146,400</b>
<b>TOTALS PER CAPITA</b>	<b>\$0</b>	<b>\$143</b>	<b>\$0</b>	<b>\$196</b>	<b>\$0</b>	<b>\$177</b>

National Agency	Lutheran Immigration and Refugee Service	Affiliate Code	TXLIRS02
Office State	Texas	Office City	Dallas
Office Name	Refugee Services of Texas, Inc. (RST)		
Office Address	12035 Shiloh Road, Suite 320, Dallas Texas 75228		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	CWS	Sub-office	Amarillo, TX, Fort Worth, TX, Houston, TX
		Administering affiliate	N/A

<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	3.25	0.5	67:1
FY2016	4.00	0.5	67:1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals			352	
	FY2015 Acknowledged Capacity			250	
	FY2015 Anticipated Arrivals			300	
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>
U.S. Tie Capacity	35	45	0	20	100
No U.S. Tie Capacity	30	15	0	5	50
Total Capacity	65	60	0	25	150
					<b>Total</b>

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>			
R&P Period Employment % (individuals):	26%	R&P Period Out-Migration % (individuals):	2%
Total R&P Period Reports Submitted for FY2014 (number of cases/number of individuals):		136 cases/352 individuals	
Number of reports showing <b>social security card application</b> as late or incomplete		1 case	
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete		2 cases	
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete		2 cases	
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete		2 cases	
Number of reports showing <b>enrollment in ESL</b> as late or incomplete		2 cases	
Number of reports showing <b>enrollment in employment services</b> as late or incomplete		2 cases	
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete		0 cases	
Number of reports showing <b>health screening</b> as late or incomplete		1 case	
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete		2 cases	
Number of reports showing <b>household income not exceeding expenses</b>		0 cases	
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends		0 cases	

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Afghan, Iraqi, Burmese (Chin, Karen, Karenni, Rohingya), Bhutanese, Iranian, Somali, Cuban, Colombian, Congolese, Eritrean, Syrian
Proposed nationalities FY2016	Afghan, Iraqi, Burmese (Chin, Karen, Karenni, Rohingya), Bhutanese, Iranian, Somali, Cuban, Colombian, Congolese, Eritrean, Syrian, Ethiopian, Salvadoran, Honduran, Guatemalan
Languages available on staff to support the proposed caseload	Arabic, Farsi, Pashto, Dari, Burmese, Chin, Karen, Karenni, Nepali, Somali, French, Swahili, Spanish, Kurdish, Kinyarwanda, Kirundi
Languages available from within the community of resettlement to support the proposed caseload	Pashto, Tigrinya, Oromo, Rohingya
Other language resources used	Translation and Interpretation Network (in-person or by the phone used sparingly when staff is unavailable)
SITE RATIONALE	
Number of other affiliates present	2
Local overall unemployment rate	4.3% unemployment rate, 4.2% economic growth rate
Available jobs	Security, light industrial (warehouses, assembly, packaging), food preparation (packaging, distribution), service industry, retail
Average starting wage	FY2014: \$8.80 FY2015: \$9.00, FT 90%, PT 10% 80% access health benefits at 90 days
Average monthly rent and availability (Note whether Always, Frequently, Sometimes, or Never Available)	1-Bedroom: <u>\$550</u> Available: <u>Always</u> 2-Bedroom: <u>\$650</u> Available: <u>Always</u> 3-Bedroom: <u>\$900</u> Available: <u>Always</u>
Average wait time for newly arrived refugees to receive a health screening	45 days
GRIEVANCE AND PSEA POLICY	
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

**1. Health Care Access and Refugees with Special Needs:** RST Dallas is not able to accommodate the following special needs: cases with severe physical or developmental disabilities which require home care, unless accompanied by or reuniting with a primary care giver. RST is not able to provide home health care while a client is awaiting Medicaid eligibility.

**2. Public Outreach:** In FY 2015 RST conducted 14 outreach presentations to churches, businesses, conferences, and student groups, resulting in 25 volunteers assisting with R&P services

such as transportation, interpretation, and housing set up. The Dallas Area Refugee Forum, a group of local providers and stake holders, continues to meet bi-monthly to address risks or concerns facing the refugee community. The RST Board President, a Dallas based pastor, continues to provide direct consultation to Dallas staff regarding faith based outreach modes. As a result, RST Dallas worked with five unofficial welcome committees to help support R&P client's initial resettlement. FY 2016 public outreach plans include recruiting community volunteers and establishing new community partners with local faith based agencies and ethnic community organizations. RST plans to incorporate Arab American associations into welcome committees. RST Dallas is adding a full time AmeriCorps VISTA member to conduct outreach and presentations on agency services and volunteer opportunities. The VISTA member will conduct over 30 presentations during FY 2016.

**3. Financial Resources:** In FY 2014 and FY 2015 RST Dallas obtained donations and in-kind hours from faith based organizations, universities, foundations, and local community organizations. Donations such as household supplies and furniture are allocated to R&P clients. Cash resources support the operational capacity of the R&P program. FY 2016 financial resource development will include the integration of two full time AmeriCorps VISTA members charged with fundraising and marketing/public outreach. VISTA members are supervised by an agency wide development director. The .5 FTES listed in the staff chart indicate senior citizen volunteers funded by the federal government who assist with R&P administrative duties. FY 2016 anticipated sources of funding remain the same as prior years. The projected private resources represent those of LIRS client only.

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations	\$0	\$5,000	\$2,000	\$5,000	\$2,000	\$6,000
Faith-based/ Community-based Organizations	\$5,000	\$35,000	\$8,000	\$32,000	\$14,000	\$33,000
Fees for Service	\$0	\$0	\$0	\$0	\$0	\$0
Individuals	\$24,000	\$9,000	\$20,000	\$10,000	\$14,000	\$18,000
Volunteer Hours/Miles	\$0	\$11,000	\$0	\$15,000	\$0	\$8,000
State/County/Local Government	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$0	\$0	\$0	\$0	\$0	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other	\$0	\$0	\$0	\$0	\$0	\$0
<b>TOTALS</b>	\$29,000	\$60,000	\$30,000	\$62,000	\$30,000	\$65,000
<b>TOTALS PER CAPITA</b>	\$82	\$170	\$100	\$207	\$100	\$217

National Agency	USCCB	Affiliate Code	TXUSCC05
Office State	Texas	Office City	Dallas
Office Name	Catholic Charities of Dallas		
Office Address	9451 LBJ Freeway, Suite 100, Dallas, TX 75243		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	N/A	Sub-office	N/A
		Administering affiliate	N/A

<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	6.5	.25	81/1
FY2016	7.5	.25	84/1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals					725
	FY2015 Acknowledged Capacity					575
	FY2015 Anticipated Arrivals					550
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>	<b>Total</b>
U.S. Tie Capacity	50	200	0	25	175	450
No U.S. Tie Capacity	75	50	0	25	50	200
Total Capacity	125	250	0	50	225	650

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>			
R&P Period Employment % (individuals):	37.28%	R&P Period Out-Migration % (individuals):	9.10%
Total R&P Period Reports Submitted for FY2014 (number of cases/number of individuals):		318/725	
Number of reports showing <b>social security card application</b> as late or incomplete		18	
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete		19	
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete		20	
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete		20	
Number of reports showing <b>enrollment in ESL</b> as late or incomplete		20	
Number of reports showing <b>enrollment in employment services</b> as late or incomplete		20	
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete		18	
Number of reports showing <b>health screening</b> as late or incomplete		21	
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete		19	
Number of reports showing <b>household income not exceeding expenses</b>		1	
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends		0	

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Afghanistan, Bhutanese, Burmese (Chin, Karen, and Karenni), Burundi, Congolese, Eritrean, Ethiopian, Iranian, Iraqi, Somali, and Sudanese.
Proposed nationalities FY2016	Afghanistan, Bhutanese, Burmese (Chin, Karen, and Karenni), Burundi, Congolese, Eritrean, Iranian, Iraqi, Somali, and Sudanese.
Languages available on staff to support the proposed caseload	Amharic, Arabic, Armenian, Bosnian, Brave, Burmese, Chin, Dari, Dinka, Falam, Farsi, French, Haka, Hindu, Hmong, Italian, Japanese, Karen, Karenni, Ki Rwanda, Lingala, Madi, Mundu, Muru, Nepali, Oromo, Pashtu, Russian, Shona, Somali, Spanish, Kiswahili, Thai, Tigre, Tigrigna, Urdu, and Vietnamese.
Languages available from within the community of resettlement to support the proposed caseload	Amharic, Arabic, Armenian, Bosnian, Brave, Burmese, Chin, Dari, Dinka, Farsi, French, Hindu, Hmong, Italian, Japanese, Karen, Karenni, Ki Rwanda, Lingala, Madi, Mundu, Muru, Nepali, Oromo, Pashtu, Russian, Shona, Somali, Spanish, Kiswahili, Thai, Tigre, Tigrigna, and Vietnamese.
Other language resources used	In exceptional circumstances, the agency may use language-line interpreters.

SITE RATIONALE	
Number of other affiliates present	Three
Local overall unemployment rate	The Dallas unemployment rate is at 4.6%
Available jobs	The types of jobs/fields where refugees most commonly found employment in FY2014 and FY2015 are manufacturing, hospitality, food services, retail, electronic assembly, and medical assistance.
Average starting wage	The average starting wage that refugees earned in FY2014 and FY2015 was \$8.50. The jobs were full-time with benefits.
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$ <u>515.00</u> Available: Frequently 2-Bedroom: \$ <u>670.00</u> Available: Frequently 3-Bedroom: \$ <u>975.00</u> Available: Sometimes
Average wait time for newly arrived refugees to receive a health screening	30 days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY	
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

1. **Health Care Access and Refugees with Special Needs:** With the assistance from the Texas Health Presbyterian Hospital, Baylor Hospital with locations in Garland and downtown Dallas, and the Parkland Hospital, we are able to seek services and provide for the special needs clientele. The Parkland's Refugee Clinic, the Dallas County Refugee Clinic, and the Texas State Refugee Coordinator are notified of the client's medical information at the time of placement and/or regular interdisciplinary meetings. We cannot accommodate those that cannot become self-sufficient through employment or Supplemental Security Income. All must comply and/or be receptive to a medical regime. Other special needs are not particularly problematic.
2. **Public Outreach:** On May 14, 2015, a consultation was conducted between the CCD director, a CCD supervisor, the Texas State Refugee Coordinator, and the State Refugee Health Coordinator. This consultation was to discuss the existing and projected arrivals. The State Coordinator agreed to the program's FY 2016 projection, and the State Refugee Health Coordinator's office also approved this number. In addition to this consultation, the director and resettlement manager participate in quarterly meetings with the State Refugee Coordinator. The director, resettlement manager, employment manager, education manager and other staff continue to meet monthly with the Dallas Area Refugee Forum; which is a monthly gathering of local refugee service providers and affiliates. The DARF goals include networking, raising awareness, advocating, resource sharing, and community capacity building. In 2016, Catholic Charities of Dallas is planning to arrange meetings with the city and county elected officials.

### 3. Financial Resources:

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations						
Faith-based/ Community-based Organizations		\$85,000	\$7,200	\$80,000	\$7,200	\$75,000
Fees for Service						
Individuals		\$85,000	\$3,500	\$80,000	\$3,000	\$70,000
Volunteer Hours/Miles		\$35,000		\$35,000		\$35,000
State/County/Local Government: [SOURCE]						
Headquarters						
Affiliate/Sub-office						
Other:						
<b>TOTALS</b>		\$205,000	\$10,700	\$195,000	\$10,200	\$180,000
<b>TOTALS PER CAPITA</b>		\$282.76	\$18.61	\$339.13	\$15.69	\$276.92

National Agency	USCCB	Affiliate Code	TXUSCC09
Office State	Texas	Office City	El Paso
Office Name	Diocesan Migrant & Refugee Services, Inc.		
Office Address	2400A E. Yandell, El Paso, TX 79903		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	N/A	Sub-office	N/A
		Administering affiliate	N/A

<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	0.45	0	56/1
FY2016	0.30	.20	70/1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals				32	
	FY2015 Acknowledged Capacity				35	
	FY2015 Anticipated Arrivals				25	
<b>PROPOSED FY2016</b>	AF	EA	ECA	LAC	NE/SA	Total
U.S. Tie Capacity	0	0	0	0	35	35
No U.S. Tie Capacity	0	0	0	0	0	0
Total Capacity	0	0	0	0	35	35

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>			
R&P Period Employment % (individuals):	5.88%	R&P Period Out-Migration % (individuals):	21.88%
Total R&P Period Reports Submitted for FY2014 (number of cases/number of individuals):		15/32	
Number of reports showing <b>social security card application</b> as late or incomplete		0	
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete		0	
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete		0	
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete		0	
Number of reports showing <b>enrollment in ESL</b> as late or incomplete		0	
Number of reports showing <b>enrollment in employment services</b> as late or incomplete		0	
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete		0	
Number of reports showing <b>health screening</b> as late or incomplete		0	
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete		0	
Number of reports showing <b>household income not exceeding expenses</b>		0	
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends		0	

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Iraq, Afghanistan
Proposed nationalities FY2016	Iraq, Afghanistan
Languages available on staff to support the proposed caseload	English, Spanish
Languages available from within the community of resettlement to support the proposed caseload	English, Spanish, Farsi, Arabic
Other language resources used	Telephonic interpretation, if needed – access to over 200 languages

SITE RATIONALE	
Number of other affiliates present	None
Local overall unemployment rate	As of March 2015: 5.2%
Available jobs	Oil fields (oil industry jobs) and as interpreters for the local Army
Average starting wage	There is a pretty large range as the oil fields pay approximately \$20+ per hour, while local jobs are more likely to pay in the \$10 per hour range
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: <u>\$400</u> Available: <u>Always</u> 2-Bedroom: <u>\$550</u> Available: <u>Always</u> 3-Bedroom: <u>\$650</u> Available: <u>Frequently</u>
Average wait time for newly arrived refugees to receive a health screening	25 days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY	
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

- 1. Health Care Access and Refugees with Special Needs:** There is limited access to healthcare in general in El Paso as there is a shortage of doctors for the total population of the area. For this reason, we cannot accommodate:
  - Individuals with Mental Health Issues (there are only four major providers in the entire city, and their wait lists are long)
  - Significant medical conditions as there are a limited number of specialists in El Paso
- 2. Public Outreach:** Given the small number of cases (only four cases total this fiscal year so far), we do not have to do a significant amount of outreach. We are closely connected to ex-refugee clients as they serve as US Ties for our new cases. Additionally, given the small

number of cases we resettle, we do not have a huge community impact that needs to be addressed. Issues are addressed on a one-on-one basis with other services providers as the need arises. We are in communication with the State Refugee Coordinator regularly. In FY 2016, we will continue are approach of working with service providers, but will also strengthen community consultation efforts as well.

### 3. Financial Resources:

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations	0	0	0	0	0	0
Faith-based/ Community-based Organizations	0	\$1,000	0	\$1,000	0	\$1,000
Fees for Service	0	0	0	0	0	0
Individuals	0	0	0	\$3,500	0	\$3,500
Volunteer Hours/Miles	0	0	0	\$300	0	\$600
State/County/Local Government: <i>[SOURCE]</i>	0	0	0	0	0	0
Headquarters	0	0	0	0	0	0
Affiliate/Sub-office	0	0	0	0	0	0
Other:	0	0	0	0	0	0
<b>TOTALS</b>	0	\$1,000	0	\$4,800	0	\$5,100
<b>TOTALS PER CAPITA</b>	0	\$31.25	0	\$137.14	0	\$145.71

National Agency	Church World Service	Affiliate Code	TXCWS 04
Office State	Texas	Office City	Fort Worth
Office Name	Refugee Services of Texas, Inc. (RST-Fort Worth)		
Office Address	1801 Circle Drive, Ft. Worth, TX 76119		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	LIRS	Sub-office	N/A
		Administering affiliate	Dallas, TX
<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	2.25	0.50	67/1
FY2016	2.75	0.50	71/1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals				207	
	FY2015 Acknowledged Capacity				183	
	FY2015 Anticipated Arrivals				183	
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>	<b>Total</b>
U.S. Tie Capacity	20	45	0	8	55	128
No U.S. Tie Capacity	50	12	0	6	34	102
Total Capacity	70	57	0	14	89	230

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>			
R&P Period Employment % ( <i>individuals</i> ):	46.3% (56/121)	R&P Period Out-Migration % ( <i>individuals</i> ):	3.9% (8/207)
Total R&P Period Reports Submitted for FY2014 ( <i>number of cases/number of individuals</i> ):		92/207	
Number of reports showing <b>social security card application</b> as late or incomplete		2	
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete		2	
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete		2	
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete		2	
Number of reports showing <b>enrollment in ESL</b> as late or incomplete		3	
Number of reports showing <b>enrollment in employment services</b> as late or incomplete		1	
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete		1	
Number of reports showing <b>health screening</b> as late or incomplete		3	
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete		1	
Number of reports showing <b>household income not exceeding expenses</b>		6	
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends		6	

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Afghanistan, Bhutan, Burma, Cuba, DR Congo, Eritrea, Iran, Iraq, Nepal, Somalia, Syria.
Proposed nationalities FY2016	Afghanistan, Bhutan, Burma, Cuba, DR Congo, El Salvador, Eritrea, Guatemala, Honduras, Iran, Iraq, Nepal, Pakistan, Somalia, Syria.
Languages available on staff to support the proposed caseload	Arabic, Burmese, Chin, Farsi, French, Kachin, Karen, Kinyarwanda, Kirundi, Lingala, Nepali, Somali, Spanish, Swahili.
Languages available from within the community of resettlement to support the proposed caseload	Languages listed above, Chin, Dari, Karen, Pashto, Tigrinya.
Other language resources used	Translation Interpretation Network (telephonic interpretation) when RST staff not available (1-2 times per quarter).

SITE RATIONALE	
Number of other affiliates present	3
Local overall unemployment rate	4.1%, March 2015, Bureau of Labor Statistics
Available jobs	Listed in order of frequency of job placement, from most frequent to least frequent: distribution, packaging, assembly, hospitality, laundry services, CNA positions, food service, retail, janitorial services, food processing, security. Major employer partners include: Express Employment, Professionals (GENCO/ATC), Walmart, Regal Staffing Services (Texas Meat Packers), North Texas Healthcare Laundry, Pro-Tech (Flextronic).
Average starting wage	The average starting wage in FY 2014 and FY 2015 was \$9.62 per hour. 85% were employed in full-time jobs; 15% were employed part-time. 70% were offered benefits by their employers.
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$550 Available: Always 2-Bedroom: \$600 Available: Always 3-Bedroom: \$700 Available: Always
Average wait time for newly arrived refugees to receive a health screening	40 days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY		
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

- 1. Health Care Access and Refugees with Special Needs:** RST-Fort Worth cannot accommodate the following medical or special needs: LGBT and severe mental disabilities and/or severe developmental disabilities. RST-Fort Worth continues community outreach to support community resources and capacity for these special needs. Through community consultations,

local resettlement agencies continue to support the health department in decreasing screening delays.

**2. Public Outreach:** RST-Fort Worth is an active participant in community consultations; established consultation committees improve outcomes around mental health access, cultural competency, language barriers and communication. Outcomes have included increased collaboration with the Seventh Day Adventist Community and upcoming meetings with public transit officials. FY 2015 outreach efforts included meetings with the Fort Worth Mayor Betsy Price, Tarrant County Judge Glen Whitley, a local FBI agent and the local Syrian community. The goal of these outreach efforts is to expand the community understanding of refugee resettlement and associated populations' great potential for integration. RST-Fort Worth conducted 22 presentations with local universities, churches, businesses and external service agencies resulting in the addition of 40 volunteers and 3 internships. The FY 2016 outreach strategy will continue the outreach efforts described above and also include welcoming committees organized within the local Syrian organizations. RST-Fort Worth will add a full time Americorps VISTA member to focus exclusively upon outreach and marketing activities.

**3. Financial Resources:**

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations	\$0	\$0	\$0	\$0	\$1,000	\$0
Faith-based/ Community-based Organizations	\$6,000	\$21,000	\$5,000	\$19,000	\$7,000	\$21,000
Fees for Service	\$0	\$0	\$0	\$0	\$0	\$0
Individuals	\$10,000	\$12,000	\$10,000	\$8,000	\$11,000	\$10,000
Volunteer Hours/Miles	\$0	\$10,000	\$0	\$11,000	\$0	\$15,000
State/County/Local Government	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$4,140	\$0	\$3,660	\$0	\$4,600	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other	\$0	\$0	\$0	\$0	\$0	\$0
<b>TOTALS</b>	<b>\$20,140</b>	<b>\$43,000</b>	<b>\$18,660</b>	<b>\$38,000</b>	<b>\$23,600</b>	<b>\$46,000</b>
<b>TOTALS PER CAPITA</b>	<b>\$97</b>	<b>\$208</b>	<b>\$102</b>	<b>\$208</b>	<b>\$103</b>	<b>\$200</b>

National Agency	Lutheran Immigration and Refugee Service	Affiliate Code	TXLIRS03
Office State	Texas	Office City	Fort Worth
Office Name	Refugee Services of Texas, Inc. (RST)		
Office Address	1801 Circle Drive, Fort Worth Texas 76119		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	CWS	Sub-office	N/A
		Administering affiliate	Dallas, TX

<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	2.30	1.0	67:1
FY2016	2.65	0.5	68:1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals			219		
	FY2015 Acknowledged Capacity			160		
	FY2015 Anticipated Arrivals			220		
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>	<b>Total</b>
U.S. Tie Capacity	45	20	0	0	60	125
No U.S. Tie Capacity	35	10	0	0	45	90
Total Capacity	80	30	0	0	105	215

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>			
R&P Period Employment % (individuals):	41%	R&P Period Out-Migration % (individuals):	8%
Total R&P Period Reports Submitted for FY2014 (number of cases/number of individuals):			80 cases/219 individuals
Number of reports showing <b>social security card application</b> as late or incomplete			2 cases
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete			2 cases
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete			2 cases
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete			2 cases
Number of reports showing <b>enrollment in ESL</b> as late or incomplete			2 cases
Number of reports showing <b>enrollment in employment services</b> as late or incomplete			2 cases
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete			2 cases
Number of reports showing <b>health screening</b> as late or incomplete			2 cases
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete			1 case
Number of reports showing <b>household income not exceeding expenses</b>			0 cases
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends			0 cases

<b>RECENT/PROPOSED CASELOAD</b>	
Nationalities served FY2014–FY2015	Iraqi, Bhutanese, Burmese (Chin, Kachin, Karen, Karen), Congolese, Afghan, Ethiopian, Eritrean, Iranian, Pakistani, Somali, Syrian, Afghan
Proposed nationalities FY2016	Iraqi, Bhutanese, Burmese (Chin, Kachin, Karen, Karen, Rohingya), Afghan, Ethiopian, Eritrean, Iranian, Pakistani, Somali, Syrian, Afghan, Congolese, Guatemalan, Honduran, Salvadoran
Languages available on staff to support the proposed caseload	Arabic, Burmese, Chin, Kachin, Karen, Nepali, French, Swahili, Kinyarwanda, Lingala, Kirundi, Spanish, Farsi, Somali
Languages available from within the community of resettlement to support the proposed caseload	Chin, Karen, Karen, Tigrinya, Pashto, Dari, Rohingya
Other language resources used	Translation Interpretation Network (telephonic interpretation) when RST staff is not available (1-2 times per quarter).
<b>SITE RATIONALE</b>	
Number of other affiliates present	2
Local overall unemployment rate	4.1 % unemployment rate, 4.2 % job growth rate
Available jobs	Distribution, packaging, assembly, hospitality, laundry services, CNA positions, food service, retail, janitorial services, food processing (fruit cutting) and security.
Average starting wage	FY2014: \$9.43 FY2015: \$9.81, FT 85%, PT 15% 70% access health benefits at 90 days
Average monthly rent and availability (Note whether Always, Frequently, Sometimes, or Never Available)	1-Bedroom: <u>\$550</u> Available: <u>Always</u> 2-Bedroom: <u>\$600</u> Available: <u>Always</u> 3-Bedroom: <u>\$700</u> Available: <u>Always</u>
Average wait time for newly arrived refugees to receive a health screening	40 days
<b>GRIEVANCE AND PSEA POLICY</b>	
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

**1. Health Care Access and Refugees with Special Needs:** RST Fort Worth cannot accommodate the following medical or special needs: LGBT, severe mental health, and severe developmental disabilities. Services for LGBT refugees are limited in Fort Worth. LGBT refugees frequently move to Dallas post-arrival seeking out a larger LGBT community. Services for severe mental health issues and severe developmental disabilities are limited and not ideal for individuals without strong family support.

**2. Public Outreach:** RST Fort Worth continues to expand outreach efforts in collaboration with local providers. In FY 2015 outreach efforts included meetings with the Fort Worth Mayor Betsy Price, Tarrant County Judge Glen Whitley, a local FBI agent and the local Syrian community. The goal of outreach efforts is to expand community understanding of refugee resettlement and associated populations' great potential for integration. RST Fort Worth also conducted 22 presentations with local universities, churches, businesses, and external service agencies resulting in the addition of 36 volunteers and six internships. The FY 2016 outreach strategy will continue the outreach efforts described above, and also include a push to recruit welcoming committees within local Syrian organizations to help support R&P client's initial resettlement. RST Fort Worth will add two full time Americorps VISTA member to focus on outreach and marketing activities.

**3. Financial Resources:** In FY 2014 and FY 2015 RST Fort Worth benefited from in-kind hours and donations from local universities, faith-based organizations, community organizations, individuals, and foundations. In-kind resources are donated to R&P cases and cash is used for R&P operational capacity or direct cash assistance to clients as needed. The FY 2016 resource development plan includes the addition of two AmeriCorps VISTA members who will be assigned to fundraising and outreach activities. FY 2016 anticipated sources of funding are the same as FY 2015. FY 2016 Fundraising efforts are focused on increasing R&P operational and programmatic capacity. RST Fort Worth partners with Service Employment and Redevelopment National to fund two individuals to conduct administrative duties for R&P. This accounts for the .5 paid by other staff in the staff chart. The projected private resources below represent those of LIRS clients only.

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/Corporations	\$1,088	\$624	\$0	\$1,268	\$2,000	\$8,000
Faith-based/Community-based Organizations	\$3,480	\$12,320	\$10,615	\$7,500	\$10,000	\$15,000
Fees for Service	\$0	\$0	\$0	\$0	\$	\$0
Individuals	\$16,000	\$0	\$11,284	\$12,000	\$10,000	\$8,000
Volunteer Hours/Miles	\$0	\$26,932	\$0	\$24,707	\$0	\$15,000
State/County/Local Government	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$0	\$0	\$0	\$0	\$0	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other	\$0	\$0	\$0	\$0	\$0	\$0
<b>TOTALS</b>	<b>\$20,568</b>	<b>\$39,876</b>	<b>\$21,899</b>	<b>\$45,475</b>	<b>\$22,000</b>	<b>\$46,000</b>
<b>TOTALS PER CAPITA</b>	<b>\$94</b>	<b>\$182</b>	<b>\$100</b>	<b>\$207</b>	<b>\$102</b>	<b>\$214</b>

National Agency	USCCB	Affiliate Code	TXUSCC06
Office State	Texas	Office City	Fort Worth
Office Name	Catholic Charities Fort Worth		
Office Address	249 W. Thornhill Drive, Fort Worth, TX 76115		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	N/A	Sub-office	N/A
		Administering affiliate	N/A

<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	8.65	0.45	66/1
FY2016	8.65	0.57	65/1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals			600	
	FY2015 Acknowledged Capacity			600	
	FY2015 Anticipated Arrivals			600	
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>
U.S. Tie Capacity	50	200	0	20	150
No U.S. Tie Capacity	100	50	0	15	15
Total Capacity	150	250	0	35	165
					<b>Total</b>

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>			
R&P Period Employment % ( <i>individuals</i> ):	39.93%	R&P Period Out-Migration % ( <i>individuals</i> ):	18.83%
Total R&P Period Reports Submitted for FY2014 ( <i>number of cases/number of individuals</i> ):		270/600	
Number of reports showing <b>social security card application</b> as late or incomplete		31	
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete		36	
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete		37	
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete		36	
Number of reports showing <b>enrollment in ESL</b> as late or incomplete		34	
Number of reports showing <b>enrollment in employment services</b> as late or incomplete		33	
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete		22	
Number of reports showing <b>health screening</b> as late or incomplete		39	
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete		26	
Number of reports showing <b>household income not exceeding expenses</b>		1	
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends		1	

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Burma, Iraqi, Somali, Congolese, Bhutanese, Sudanese, South Sudanese, Iranian, Afghanis, Ethiopian, Eritrean and Cubans
Proposed nationalities FY2016	Same nationalities served FY14-15, plus Syrian and Burundian
Languages available on staff to support the proposed caseload	Arabic, Amharic, Burmese, Dari, Dinka, Farsi, French, Hindi, Kachin, Kirundi, Kinyarwanda, Lingala, Nepali, Somali, Spanish, Swahili and Urdu
Languages available from within the community of resettlement to support the proposed caseload	Acholi, Amharic, Arabic, Burmese, Chin, Dari, Dinka, Farsi, French, Gujarati, Hindi, Kachin, Karen, Kinyarwanda, Kirundi, Kurdish, Lingala, Luganda, Nepali, Pashto, Persian, Somali, Spanish, Swahili, Tigrigna, Turkish and Urdu
Other language resources used	In-house Translation & Interpretation Network (TIN) with 70+ languages. CCFW uses TIN resources when the staff does not speak the languages. Sometimes CCFW staff use over-the-phone interpretation through in-house Translation & Interpretation Network (TIN) when in-person interpretation is not available.

SITE RATIONALE	
Number of other affiliates present	Refugee Services of Texas's office in Fort Worth is a jointly-operated affiliate of CWS and LIRS.
Local overall unemployment rate	According to BLS, the March 2015 unemployment rate in Texas was 4.2% and in Fort Worth was 4.1%
Available jobs	•Manufacturing •Hospitality •Retail •Custodial •Food production
Average starting wage	The average starting wage is around \$8.50 per hour. Most job placements are full time positions, and most offer some type of subsidized health benefits plan within 6 months of employment.
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$601 Available: Always 2-Bedroom: \$701 Available: Always 3-Bedroom: \$852 Available: Frequently
Average wait time for newly arrived refugees to receive a health screening	45 days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY		
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

- 1. Health Care Access and Refugees with Special Needs:** CCFW serves refugees with special needs such as serious medical conditions and mental health disorders, but the agency has the following limitations and would generally not be able to accommodate three types of cases:

(1) CCFW does not generally resettle Class-A medical and mental health conditions; (2) CCFW is not able to resettle cases with no employable adults; (3) CCFW does not currently have a capacity to accommodate large families of eight or more because of a lack of apartment units to house families of this size.

2. **Public Outreach:** CCFW shares information with local stakeholders to maximize support for refugees and refugee programming in the community. These outreaches include: (1) Quarterly local community consultations with city and Tarrant County governments and agencies, the Health Department, SNAP, WIC, hospital staff, schools, mainstream and refugee service agencies, apartment owners, and other interested stakeholders; (2) Quarterly regional (Dallas/Fort Worth) consultations with community stakeholders from the broader area, both county Health Departments, mainstream and refugee service agencies, the State Ref. Coordinator and State Ref. Health Coordinator, regional ORR staff, regional Social Security staff, and state agencies including Health & Human Services; (3) Every two months, a local (Tarrant County) consultation between R&P agencies and Ft. Worth School District officials facilitated by the CCFW School Impact Program. In FY16, CCFW will continue outreach activities through local and regional community consultations.
3. **Financial Resources:** CCFW receives \$120,000 per year for three years from Job Access Reverse Commute (JARC) to pay for transportation and mobile classroom facilities. Thirty percent of these funds serve refugees in the R&P Program. See chart below.

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations						
Faith-based/ Community-based Organizations		\$14,948.77		\$16,534.60		\$17,294.51
Fees for Service						
Individuals	\$26,484.41	\$14,948.77	\$30,175.05	\$16,561.86	\$31,561.86	\$17,294.51
Volunteer Hours/Miles		\$13,775.38		\$30,540.22		\$31,943.81
State/County/Local Government: <i>Source : JARC</i>	\$40,000		\$40,000		\$40,000	
Headquarters						
Affiliate/Sub-office						
Other:						
<b>TOTALS</b>	\$66,484.41	\$43,672.92	\$70,175.05	\$63,636.68	\$71,561.86	\$66,532.83
<b>TOTALS PER CAPITA</b>	\$110.81	\$72.79	\$116.96	\$106.06	\$119.27	\$110.89

National Agency	World Relief	Affiliate Code	TXWRRS01
Office State	TX	Office City	Fort Worth
Office Name	WR Fort Worth		
Office Address	4059 Bryan Ave		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	N/A	Sub-office	N/A
		Administering affiliate	

<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	10.09	0	45.58969
FY2016	10.07	0	54.61768

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals				582	
	FY2015 Acknowledged Capacity				550	
					460	
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>	<b>Total</b>
U.S. Tie Capacity	100	60	5	15	200	380
No U.S. Tie Capacity	20	50	0	0	100	170
Total Capacity	120	110	5	15	300	550

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>			
R&P Period Employment % ( <i>individuals</i> ):	6%, 23/333	R&P Period Out-Migration % ( <i>individuals</i> ):	2%, 17/582
Total R&P Period Reports Submitted for FY2014 ( <i>number of cases/number of individuals</i> ):		248 Cases/ 582 Individuals	
Number of reports showing <b>social security card application</b> as late or incomplete		<i>0 Cases</i>	
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete		<i>7 Cases</i>	
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete		<i>16 Cases</i>	
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete		<i>16 Cases</i>	
Number of reports showing <b>enrollment in ESL</b> as late or incomplete		<i>7 Cases</i>	
Number of reports showing <b>enrollment in employment services</b> as late or incomplete		<i>6 Cases</i>	
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete		<i>26 Cases</i>	
Number of reports showing <b>health screening</b> as late or incomplete		<i>98 Cases</i>	
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete		<i>0 Cases</i>	
Number of reports showing <b>household income not exceeding expenses</b>		<i>4 Cases</i>	
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends		<i>0 Cases</i>	

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	<i>Afghan, Burmese (all ethnicities), Bhutanese, Cameroonian, Congolese, Cuban, Eritrean, Iraqi, Kurdish, Iranian, Pakistani, Punjabi, Somali, Sudanese, Syrian, Ukrainian, and Tajik.</i>
Proposed nationalities FY2016	<i>Afghan, Burmese (all ethnicities), Bhutanese, Cameroonian, Congolese, Cuban, Eritrean, Iraqi, Kurdish, Iranian, Pakistani, Punjabi, Somali, Sudanese, Syrian, Ukrainian, and Tajik.</i>
Languages available on staff to support the proposed caseload	<i>Arabic, Burmese, English, Farsi, French, Hindi, Kurdish, Persian, Spanish, Turkish, Zolmai.</i>
Languages available from within the community of resettlement to support the proposed caseload	<i>Amharic, Bengali, Karen, Karen, Kinyarwanda, Kirundi, Lingala, Malay, Nepali, Oromo, Rohingya, Somali, Swahili, Tamil, Tigrinya, and Urdu.</i>
Other language resources used	<i>Pacific Interpreters Language Line (We have seldom had to use this service, as we have a strong database of interpreters)</i>

SITE RATIONALE	
Number of other affiliates present	4
Local overall unemployment rate	4%
Available jobs	<i>Cell phone assembly, Amazon.com shipping, Walmart, temp agencies, food services, hotel services, and landscaping.</i>
Average starting wage	<i>Average wage is \$8.86/hour; approximately 85% of clients receive full-time employment, and approximately 56% of clients receive benefits.</i>
Average monthly rent and availability (Note whether Always, Frequently, Sometimes, or Never Available)	1-Bedroom: \$600 Available: Frequently 2-Bedroom: \$660 Available: Always 3-Bedroom: \$790 Available: Always
Average wait time for newly arrived refugees to receive a health screening	33 days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY	
Indicate whether you have a grievance policy.	Yes
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	Yes

**1. Health Care Access and Refugees with Special Needs:**

The Fort Worth area offers access to quality medical services that meet a variety of physical and mental health needs. However, WR Fort Worth is, generally speaking, unable to accommodate clients needing daily dialysis. Dialysis is available, but there is a waiting period of 2-3 weeks for this service. This delay would not accommodate those in need of this service immediately upon arrival.

**2. Public Outreach:**

WR Fort Worth participates in two quarterly consultation meetings in Fort Worth and greater Dallas/Fort Worth, which include local service providers, school districts, health care providers, apartment managers, and volunteer organizations. Quarterly meetings are also held with representatives of the local school district to discuss arrival trends, refugee housing issues as well as other challenges and successes. In FY2015, the office is working with several churches to form good neighbor teams (co-sponsors). While the office has not had any churches sign up for fully-functioning teams, several have been willing to assist with services, such as apartment set-ups, ESL classes, and transportation to medical appointments. The church mobilization team has also hosted several events with local churches at apartment complexes where a majority of our clients live. The events include: Thanksgiving dinners, Christmas gift bags, and back to school events. The office is also planning a 5K and 10K run to increase public exposure for refugee issues, and raise in-kind donations and volunteer support. WR Fort Worth has also hired a community networking specialist to reach out to local businesses and identify areas for connection between WR Fort Worth, employers, and refugees. WR Fort Worth plans to pursue similar activities and expand outreach in FY2016. The office will focus on initiating Good Neighbor Teams that will volunteer long-term with refugees. The office is also working with the Texas Food Bank to deliver a truck of food to an apartment complex, and utilize church groups to assist with dispersing food. This partnership will provide fresh fruits and vegetables for refugees, and create further opportunities for refugees to form relationships with members and organizations in the local community.

### 3. Financial Resources:

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations				\$25,000	\$10,000	\$30,000
Faith-based/ Community-based Organizations	\$5,000	\$20,000	\$7,500	\$20,000	\$10,000	\$25,000
Fees for Service						
Individuals	\$5,000	\$17,500	\$5,000	\$10,000	\$15,000	\$15,000
Volunteer Hours/Miles		\$75,000		\$75,000		\$80,000
Local Government						
Headquarters						
Affiliate/Sub-office						
Other:						
<b>TOTALS</b>	\$10,000	\$112,500	\$12,500	\$130,000	\$35,000	\$150,000
<b>TOTALS PER CAPITA</b>	\$17	\$193	\$23	\$236	\$64	\$273



National Agency	Church World Service	Affiliate Code	TXCWS 01
Office State	Texas	Office City	Houston
Office Name	Interfaith Ministries for Greater Houston (IM)		
Office Address	3303 Main Street, Houston, TX 77002-9322		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	EMM	Sub-office	N/A
		Administering affiliate	N/A
<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	3.93	0.08	65/1
FY2016	4.13	0.08	71/1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals			282	
	FY2015 Acknowledged Capacity			275	
	FY2015 Anticipated Arrivals			260	
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>
U.S. Tie Capacity	35	30	0	20	140
No U.S. Tie Capacity	35	10	0	0	30
Total Capacity	70	40	0	20	170
					<b>Total</b>
300					

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>			
R&P Period Employment % ( <i>individuals</i> ):	9.6% (17/178)	R&P Period Out-Migration % ( <i>individuals</i> ):	2.8% (8/282)
Total R&P Period Reports Submitted for FY2014 ( <i>number of cases/number of individuals</i> ):		117/282	
Number of reports showing <b>social security card application</b> as late or incomplete		0	
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete		0	
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete		0	
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete		0	
Number of reports showing <b>enrollment in ESL</b> as late or incomplete		0	
Number of reports showing <b>enrollment in employment services</b> as late or incomplete		0	
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete		0	
Number of reports showing <b>health screening</b> as late or incomplete		0	
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete		0	
Number of reports showing <b>household income not exceeding expenses</b>		5	
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends		5	

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Afghanistan, Bhutan, Burma, Burundi, Cuba, DR Congo, Eritrea, Ethiopia, Iran, Iraq, Liberia, Somalia, Syria, Vietnam.
Proposed nationalities FY2016	Afghanistan, Bhutan, Burma, Burundi, Cuba, DR Congo, El Salvador, Eritrea, Ethiopia, Guatemala, Honduras, Iran, Iraq, Rwanda, Somalia, Sudan, Syria and Vietnam.
Languages available on staff to support the proposed caseload	Amharic, Arabic, Bengali, French, Hindi, Kinyarwanda, Kirundi, Lingala, Luganda, Mai Mai, Nepali, Somali, Spanish, Swahili.
Languages available from within the community of resettlement to support the proposed caseload	Languages listed above, Burmese, Dari, Farsi, Pashto, Urdu.
Other language resources used	Translation services are available through 2 resettlement agencies in Houston, used infrequently. Telephonic interpretation services, such as Day Interpreters, are also available. IM rarely uses telephonic interpretation.

SITE RATIONALE	
Number of other affiliates present	5
Local overall unemployment rate	4.2%, March 2015, Bureau of Labor Statistics
Available jobs	Listed in order of frequency of job placement, from most frequent to least frequent: hospitality, service, light industrial, assembly, retail, manufacturing. Major employer partners include: Tromontina, Spiritek International, Randstad.
Average starting wage	The average starting wage in FY 2014 and FY 2015 was \$8.75 per hour. 90% were employed in full-time jobs; 10% were employed part-time. 70% were offered benefits by their employers.
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$685 Available: Always 2-Bedroom: \$835 Available: Always 3-Bedroom: \$985 Available: Frequently
Average wait time for newly arrived refugees to receive a health screening	10 days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY		
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

- 1. Health Care Access and Refugees with Special Needs:** IM can accommodate all medical needs, case compositions and sizes. Houston is home to the world's largest medical provider, offering medical care and subspecialties, as well as expertise in working with international patients. IM may not be able to accommodate cases with some mental health needs due to limitations in local mental health care providers. IM continues local efforts to improve mental

health care access for refugees.

2. **Public Outreach:** IM is a leader in a robust local quarterly consultation process, including multiple community organizations and service providers. IM has championed such positive consultation outcomes as a housing working group and localized Employment Authorization Document processing. FY 2016 consultations will focus on services for arriving populations and increased mental health services. In addition to community consultations, the IM Refugee Services Task Force, board members, refugee services (RS) director and volunteers conduct ongoing, strategic outreach activities to faith communities and community organizations. The RS director is a member of the advisory committee for World Refugee Day, in coordination with mayor's office on immigrant and refugee affairs. In FY 2015, the RS director was interviewed by the Houston Chronicle and La Voz newspaper speaking about Syrian refugees and Cuban parolees, respectively. In June 2014 IM launched its first Eid for Refugees event delivering welcoming baskets to 50 refugee families. Cooperative Baptist Fellowship distributed Easter welcoming baskets to 50 families. As a result of IM outreach efforts, Costco department store provided twice a week donation of housewares, food and furniture. TXU electricity provider also waived the electricity connection deposit, saving clients an average \$295 per household. Through private donor development in FY 2015, RS was financially supported by a generous donation from a private staffing agency in the amount of \$60,000 for client assistance and \$10,000 from the Frees Foundation for operating expenses (CWS' portion is \$31,200 and \$5,200 respectively). In FY 2015 IM will host its fifth annual For All Humanity Luncheon and a continuation of the client assistance support from the staffing agency. IM will also coordinate the second Eid for Refugees in July 2015.

3. **Financial Resources:**

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/Corporations	\$17,500	\$28,285	\$17,500	\$26,078	\$17,500	\$30,090
Faith-based/Community-based Organizations	\$28,440	\$2,500	\$28,440	\$2,500	\$28,440	\$3,000
Fees for Service	\$0	\$0	\$0	\$0	\$0	\$0
Individuals	\$1,500	\$2,500	\$1,500	\$4,000	\$2,000	\$5,000
Volunteer Hours/Miles	\$0	\$10,000	\$0	\$12,000	\$0	\$13,000
State/County/Local Government	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$5,640	\$0	\$5,200	\$0	\$6,000	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other	\$0	\$50,189	\$0	\$44,645	\$0	\$54,725
<b>TOTALS</b>	<b>\$53,080</b>	<b>\$93,474</b>	<b>\$52,640</b>	<b>\$89,223</b>	<b>\$53,940</b>	<b>\$105,815</b>
<b>TOTALS PER CAPITA</b>	<b>\$188</b>	<b>\$331</b>	<b>\$191</b>	<b>\$324</b>	<b>\$180</b>	<b>\$353</b>

National Agency	ECDC	Affiliate Code	TXECDC01
Office State	Texas	Office City	Houston
Office Name	Alliance for Multicultural Community Services (AMCS)		
Office Address	6440 Hillcroft Avenue, # 411, Houston, TX 77081		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	N/A	Sub-office	N/A
		Administering affiliate	N/A

<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	11.50	.60	58:1
FY2016	11.75	.80	60:1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals			726	
	FY2015 Acknowledged Capacity			700	
	FY2015 Anticipated Arrivals			700	
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>
U.S. Tie Capacity	25	125	0	25	250
No U.S. Tie Capacity	150	50	0	15	110
Total Capacity	175	175	0	40	360
					<b>Total</b>

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>		
R&P Period Employment % (individuals):	49.2%	R&P Period Out-Migration % (individuals):
Total R&P Period Reports Submitted for FY2014 (number of cases/number of individuals):		325 cases/726 individuals
Number of reports showing <b>social security card application</b> as late or incomplete		7 cases
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete		9 cases
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete		9 cases
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete		11 cases
Number of reports showing <b>enrollment in ESL</b> as late or incomplete		12 cases
Number of reports showing <b>enrollment in employment services</b> as late or incomplete		12 cases
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete		11 cases
Number of reports showing <b>health screening</b> as late or incomplete		8 cases
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete		9 cases
Number of reports showing <b>household income not exceeding expenses</b>		15 cases
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends		15 cases

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Afghan, Bhutanese, Burmese, Burundi, Congolese, Cuban, Ethiopian, Eritrean, Iranian, Iraqi, Rwandan, Somali, and Sudanese.
Proposed nationalities FY2016	Afghan, Bhutanese, Burmese, Burundi, Congolese, Cuban, Ethiopian, Eritrean, Iranian, Iraqi, Rwandan, Somali, Sudanese, and Syrian.
Languages available on staff to support the proposed caseload	Arabic, French, Kinyarwanda, Lingala, and Swahili.
Languages available from within the community of resettlement to support the proposed caseload	Amharic, Burmese, Cambodian, Chin, Dari, Farsi, Hindi, Kachin, Karen, Kirundi, Pashto, Somali, Nepali, Tigrinya, and Urdu.
Other language resources used	AMCS has an in-house interpreter program that can be used as needed either by telephone or in person depending upon the circumstances.

SITE RATIONALE	
Number of other affiliates present	4
Local overall unemployment rate	4.3% as of February 2015
Available jobs	Assembly, hospitality, restaurants, food processing, security, clerical/office, valet parking, drivers, and construction.
Average starting wage	FY 2014-Full-time positions started at \$8.75 per hour. Part-time positions started at \$9.10 per hour. 60 percent of employed clients were offered benefits. FY 2015-Full-time positions start at \$9.25 per hour. Part-time positions start at \$10.25 per hour. 60 percent of employed clients are offered benefits.
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: <u>\$625 - \$750</u> Available: <u>Always</u> 2-Bedroom: <u>\$825 - \$945</u> Available: <u>Always</u> 3-Bedroom: <u>\$980 - \$1,150</u> Available: <u>Frequently</u>
Average wait time for newly arrived refugees to receive a health screening	<u>7-10</u> days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY		
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

- 1. Health Care Access and Refugees with Special Needs:** AMCS is able to serve all refugees, regardless of case composition, size, medical condition, and special needs. There are no cases that we are unable to serve. We are working on enhancing health services for refugees by

utilizing local resources to serve clients who have complex, chronic health and mental health conditions.

2. **Public Outreach:** In FY 2015, the AMCS successfully conducted a health workshop in collaboration with Harris County Health System. The workshop promoted the quality of refugees' health and hygiene and taught individuals how to navigate the public health system, clinics, and pharmacies. Also, AMCS has hosted several job fairs and hiring events that allowed potential employers to interview and hire refugees on the spot, while also giving them an opportunity to learn about the different refugee programs we offer. AMCS is the main organizing partner of the annual World Refugee Day event in Houston, which results in greater community awareness about the refugee integration process while giving refugees and their neighbors a chance to bridge cultures. AMCS holds consultation meetings with local- and state-level officials and attends United Way interagency meetings to discuss refugee programs and the impact of refugees in the community, and to help increase public awareness about resettlement issues. In FY 2016, the AMCS will develop a communications plan for outreach to key local communities and stakeholders. AMCS will engage and focus on extending outreach activities to community organizations, such as social service and health organizations, law enforcement, educational institutions, community councils, and volunteer groups in order to promote local integration. The Houston Refugee Consortium and other refugee service providers are utilizing Vista Volunteers to help strengthen the capacity to serve refugee communities in Houston in the areas of health, education, community outreach, and economic opportunity. We will hold regular meetings with stakeholders to discuss ways to help refugees integrate in their local communities.

### 3. Financial Resources:

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations	\$5,000	\$20,000	\$25,000	\$18,325	\$25,000	\$0
Faith-based/ Community-based Organizations	\$0	\$0	\$0	\$0	\$0	\$0
Fees for Service	\$55,000	\$0	\$76,700	\$0	\$80,000	\$0
Individuals	\$0	\$0	\$0	\$43,010	\$0	\$45,000
Volunteer Hours/Miles	\$0	\$47,000	\$0	\$61,335	\$0	\$70,000
State/County/Local Government: <i>[SOURCE]</i>	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$0	\$0	\$0	\$0	\$0	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other:	\$0	\$0	\$0	\$0	\$0	\$0
<b>TOTALS</b>	<b>\$60,000</b>	<b>\$67,000</b>	<b>\$101,700</b>	<b>\$122,670</b>	<b>\$105,000</b>	<b>\$115,000</b>
<b>TOTALS PER CAPITA</b>	<b>\$82.65</b>	<b>\$92.23</b>	<b>\$145.29</b>	<b>\$175.24</b>	<b>\$140.00</b>	<b>\$153.33</b>

## FY2016 Affiliate/Sub-office Abstract

National Agency	The Domestic and Foreign Missionary Society	Affiliate Code	TXDFMS01
Office State	Texas	Office City	Houston
Office Name	Interfaith Ministries for Greater Houston		
Office Address	3303 Main Street, Houston, TX, 77002		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	CWS	Sub-office	N/A
		Administering affiliate	N/A
<b>RP PROGRAM AFFILIATE STAFFING</b>			
	RP FTE paid by RP	RP FTE paid by other	Total Client/FTE Ratio
FY2015	3.9	0.08	73/1
FY2016	4.03	0.08	68/1

<b>CASELOAD STATISTICS</b> <b>(number of individuals)</b>	FY2014 Actual Arrivals			267	
	FY2015 Acknowledged Capacity			265	
	FY2015 Anticipated Arrivals			290	
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>
US Tie Capacity	10	10	0	20	140
No US Tie Capacity	40	15	0	20	25
Total Capacity	50	25	0	40	165
					<b>Total</b>
					280

<b>FY2014 RP PERIOD REPORT OUTCOMES</b>			
RP Period Employment % ( <i>individuals</i> ):	9.09%	RP Period Out-Migration % ( <i>individuals</i> ):	5.99%
Total RP Period Reports Submitted for FY2014 ( <i>number of cases/number of individuals</i> ):		114 cases / 267 individuals	
Number of reports showing <b>social security card application</b> as late or incomplete		0	
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete		0	
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete		0	
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete		1	
Number of reports showing <b>enrollment in ESL</b> as late or incomplete		1	
Number of reports showing <b>enrollment in employment services</b> as late or incomplete		1	
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete		0	
Number of reports showing <b>health screening</b> as late or incomplete		0	
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete		0	
Number of reports showing <b>household income not exceeding expenses</b>		0	
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after RP assistance ends		2	

## FY2016 Affiliate/Sub-office Abstract

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Afghanistan, Bhutan, Burma, Cuba, Democratic Republic of Congo, Eritrea, Ethiopia, Iraq, Iran, Somalia
Proposed nationalities FY2016	Afghanistan, Bhutan, Burma, Cuba, Democratic Republic of Congo, El Salvador, Guatemala, Honduras, Eritrea, Ethiopia, Iran, Iraq, Rwanda, Somalia, Sudan, Syria.
Languages available on staff to support the proposed caseload	Amharic, Arabic, Bengali, French, Hindi, Kinyarwanda, Kirundi, Lingala, Luganda, Mai Mai, Nepali, Somali, Spanish, and Swahili
Languages available from within the community of resettlement to support the proposed caseload	Amharic, Burmese, Arabic, Bengali, Dari, Farsi, French, Hindi, Kinyarwanda, Kirundi, Lingala, Luganda, Mai Mai, Nepali, Pashto, Somali, Spanish, Swahili, Urdu.
Other language resources used	In-person translation services are available through two other Houston resettlement agencies. Phone interpretation services are available at Day Interpreters, but IM has not needed to use these resources to date.

SITE RATIONALE	
Number of other affiliates present	Four
Local overall unemployment rate	4.2% March 2015, Bureau of Labor Statistics
Available jobs	Hospitality/service industry, Light industrial/Assembly, retail, manufacturing and manufacturing.
Average starting wage	The average starting wage was \$8.75 per hour. Approximately, 90% were employed in full-time jobs; 10% were employed part-time; and 70% were offered benefits by their employers.
Average monthly rent and availability	1-Bedroom: \$685 Available: Always 2-Bedroom: \$835 Available: Always 3-Bedroom: \$985 Available: Frequently
Average wait time for newly arrived refugees to receive a health screening	10 days
GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY	
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

**1. Health Care Access and Refugees with Special Needs:** IM is able to accommodate all medical cases assigned to it, as health care access is available through the Texas Medical Center. This facility offers a wide variety medical care and subspecialists, as well as expertise in working with international patients. IM can accept limited mental health cases due to the shortage of local mental health providers, who rarely accept traditional Medicaid for Health Coverage.

**2. Public Outreach: Outreach and Education:** Through its outreach efforts, Interfaith Ministries (IM) seeks to mitigate the risk of unfavorable public opinion about resettlement as a result of the economy and unemployment. The IM Interfaith Relations department holds dinner dialogues, women's gatherings, and interfaith discourse to enlist support for refugees. IM Refugee Services (RS) Task Force, including board members, RS Director, and volunteers, conducts ongoing outreach activities to houses of worship and community organizations. In FY15, outreach

## FY2016 Affiliate/Sub-office Abstract

was conducted with approximately 16 churches, houses of worship and community partners, and expects to reach out to 20 such partners in FY16.

*Engagement:* In June 2014, IM launched its first Eid for Refugees event, organized by group of Muslim Pakistani women, IM board members and volunteers. The group delivered welcoming baskets to 50 refugee families. The second Eid for Refugees is planned for June 2015, a project which will continue in FY16. Cooperative Baptist Fellowship distributed Easter welcoming baskets to 50 families. Christian Community Services Center distributed school supplies and vouchers for school uniforms to 35 families. IM is preparing to host its fifth annual For All Humanity Luncheon in November 2015, an educational and fundraising event which will honor a community member who impacted the community, as well as highlight refugee success stories.

*Partnerships:* The RS Director is a member of the Advisory Committee for World Refugee Day, in coordination with Mayor's Office on Immigrant and Refugee Affairs, which provides numerous opportunities for networking with partners. FY15 outreach to and collaboration with community partners yielded: a \$10,000 from the Frees Foundation for RS operating expenses; Costco department store to pick-up donation of housewares, food and furniture twice weekly; coordination with Presbyterian Disaster Assistance to receive a 53-foot long truck of donated comforters and housewares, which IM shared with other Houston resettlement agencies; waived electricity connection deposit fees for EMM clients thanks to TXU, averaging a savings of \$295 per household; a \$60,000 donation from a private staffing agency for client assistance, which IM expects will continue in FY16.

*Communications and media:* In FY15, the RS director was interviewed by the Houston Chronicle and spoke about the refugee population in Houston and the anticipated Syrian refugee arrivals. The director was also interviewed by the La Voz newspaper, the Spanish version of the Houston Chronicle and spoke about the Cuban parolees.

### 3. Financial Resources:

Projected Contributions to the RP Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimate d Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations	\$17,500	\$26,780	\$17,500	\$29,087	\$17,500	\$28,084
Faith-based/ Community-based Organizations	\$23,700	\$2,500	\$26,070	\$2,500	\$26,070	\$3,000
Fees for Service	\$0	\$0	\$0	\$0	\$0	\$0
Individuals	\$1,500	\$2,500	\$1,500	\$4,000	\$2,000	\$5,000
Volunteer Hours/Miles	\$0	\$10,000	\$0	\$12,000	\$0	\$13,000
State/County/Local Government:	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$0	\$0	\$0	\$0	\$0	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other:	\$0	\$54,592	\$0	\$60,388	\$0	\$56,365
<b>TOTALS</b>	<b>\$42,700</b>	<b>\$96,372</b>	<b>\$45,070</b>	<b>\$107,975</b>	<b>\$45,570</b>	<b>\$105,449</b>
<b>TOTALS PER CAPITA</b>	<b>\$160</b>	<b>\$361</b>	<b>\$170</b>	<b>\$407</b>	<b>\$163</b>	<b>\$377</b>

National Agency	Lutheran Immigration and Refugee Service	Affiliate Code	TXLIRS06
Office State	Texas	Office City	Houston
Office Name	Refugee Services of Texas, Inc. (RST)		
Office Address	6065 Hillcroft Street, Suite 513, Houston TX 77081		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	N/A	Sub-office	N/A
		Administering affiliate	Dallas, TX

<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	3.0	0.5	70:1
FY2016	3.1	0.5	69:1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals				214	
	FY2015 Acknowledged Capacity				200	
	FY2015 Anticipated Arrivals				245	
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>	<b>Total</b>
U.S. Tie Capacity	20	15	0	35	105	175
No U.S. Tie Capacity	30	10	0	5	30	75
Total Capacity	50	25	0	40	135	250

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>						
R&P Period Employment % (individuals):	32%	R&P Period Out-Migration % (individuals):			7%	
Total R&P Period Reports Submitted for FY2014 (number of cases/number of individuals):				89 cases/214 individuals		
Number of reports showing <b>social security card application</b> as late or incomplete						1 case
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete						1 case
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete						2 cases
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete						2 cases
Number of reports showing <b>enrollment in ESL</b> as late or incomplete						1 case
Number of reports showing <b>enrollment in employment services</b> as late or incomplete						1 case
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete						0 cases
Number of reports showing <b>health screening</b> as late or incomplete						2 cases
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete						2 cases
Number of reports showing <b>household income not exceeding expenses</b>						0 cases
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends						0 cases

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Iraqi, Burmese (Chin, Karen, Kachin), Afghan, Bhutanese, Somali, Congolese, Iranian, Cuban, Eritrean, Ethiopian
Proposed nationalities FY2016	Iraqi, Burmese (Chin, Karen, Kachin, Rohingya), Afghan, Bhutanese, Somali, Congolese, Iranian, Cuban, Eritrean, Ethiopian
Languages available on staff to support the proposed caseload	Syrian, Salvadoran, Guatemalan, Honduran
Languages available from within the community of resettlement to support the proposed caseload	Arabic, Burmese, Chin (Falam, Hakha, Mizo, Thanthlang Zophei), Rohingya, Karen, Kachin, French, Kurdish, Nepali, Spanish, Farsi, Kirundi, Kiswahili, Lingala, Somali
Other language resources used	Translation and Interpretation Network (by phone, used sparingly when staff is not available).
SITE RATIONALE	
Number of other affiliates present	4
Local overall unemployment rate	Unemployment rate 4%; Job growth rate 2.96%
Available jobs	Manufacturing/factory, retail, hotel, restaurant, warehouse, cleaning
Average starting wage	FY2014: \$8.98 FY2015: \$9.73, 75% receive health benefits at 90 days, 85% FT, 15% PT
Average monthly rent and availability (Note whether Always, Frequently, Sometimes, or Never Available)	1-Bedroom: <u>\$650</u> Available: <u>Always</u> 2-Bedroom: <u>\$750</u> Available: <u>Always</u> 3-Bedroom: <u>\$1000</u> Available: <u>Frequently</u>
Average wait time for newly arrived refugees to receive a health screening	25 to 30 days
GRIEVANCE AND PSEA POLICY	
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

**1. Health Care Access and Refugees with Special Needs:** RST Houston is not able to accommodate the following special needs: cases with severe mental health issues, severe physical or developmental disabilities, and elderly who need home nurse aides upon arrival and do not have family caregivers or U.S. ties to provide immediate care. RST Houston is not able to provide home health care while a client is awaiting Medicaid eligibility.

**2. Public Outreach:** RST Houston collaborates closely with the Houston Refugee Consortium and Lutheran Gulf Coast Synod to conduct outreach. In FY 2015 RST Houston conducted 15 outreach presentations in order to recruit volunteers and donors. As a result, 39 individuals, three schools, two universities, one grocery store, two restaurants, and two ethnic mutual support associations participated in the R&P program by offering volunteer hours and in-kind donations. RST Houston is actively addressing the rising cost of rental rates through a housing working group.

RST Houston also continues to facilitate a medical case management working group to connect resettlement agencies with medical professionals. FY 2016 outreach plans include incorporating a full time AmeriCorps VISTA member to focus exclusively on outreach activities. Outreach plans include presentations to individual donors and family foundations, as well as continued outreach through the Houston Consortium.

**3. Financial Resources:** In FY 2014 and FY 2015 RST Houston coordinated cash and in-kind donations and volunteer hours through partnerships with local faith based organizations, schools and universities, community groups, and local businesses. In addition, a corporate foundation made a cash contribution. Resources are used for direct client services such as clothing, school uniforms and supplies, bilingual dictionaries, food, household items, and furniture. RST Houston received \$2,000 from LIRS in FY 2015 for CAM AOR outreach activity. RST Houston hosts a senior adult volunteer through a federal program to assist with R&P administrative tasks (.5 FTE paid by other). FY 2016 resource development plans include the addition of two AmeriCorps VISTA members charged with fundraising and marketing/outreach. VISTA members are supervised by an administrative level development director. Anticipated sources of funding for FY 2016 are the same as in FY 2015. Resources developed during FY 2016 will be invested in the R&P program operational capacity and programming.

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/Corporations	\$1,000	\$3,000	\$2,000	\$2,000	\$2,000	\$4,000
Faith-based/Community-based Organizations	\$9,000	\$18,000	\$8,000	\$23,000	\$10,000	\$26,000
Fees for Service	\$0	\$0	\$0	\$0	\$0	\$0
Individuals	\$12,000	\$10,000	\$15,000	\$16,000	\$13,000	\$15,000
Volunteer Hours/Miles	\$0	\$12,000	\$0	\$5,000	\$0	\$8,000
State/County/Local Government	\$0	\$0	\$0	\$0	\$0	\$0
Headquarters	\$0	\$0	\$0	\$2,000	\$0	\$0
Affiliate/Sub-office	\$0	\$0	\$0	\$0	\$0	\$0
Other	\$0	\$0	\$0	\$0	\$0	\$0
<b>TOTALS</b>	<b>\$22,000</b>	<b>\$43,000</b>	<b>\$25,000</b>	<b>\$49,000</b>	<b>\$25,000</b>	<b>\$53,000</b>
<b>TOTALS PER CAPITA</b>	<b>\$103</b>	<b>\$201</b>	<b>\$102</b>	<b>\$200</b>	<b>\$100</b>	<b>\$212</b>

National Agency	USCCB	Affiliate Code	TXUSCC07
Office State	Texas	Office City	Houston
Office Name	Catholic Charities of the Archdiocese of Galveston-Houston		
Office Address	2900 Louisiana Street, Houston, TX 77006		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	N/A	Sub-office	N/A
		Administering affiliate	N/A

<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	7.57	1	67/1
FY2016	7.70	1	75/1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals					549
	FY2015 Acknowledged Capacity					505
	FY2015 Anticipated Arrivals					505
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>	<b>Total</b>
U.S. Tie Capacity	80	75	0	20	125	300
No U.S. Tie Capacity	200	25	0	25	100	350
Total Capacity	280	100	0	45	225	650

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>			
R&P Period Employment % (individuals):	33.33%	R&P Period Out-Migration % (individuals):	9.11%
Total R&P Period Reports Submitted for FY2014 (number of cases/number of individuals):		220/549	
Number of reports showing <b>social security card application</b> as late or incomplete		9	
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete		10	
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete		11	
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete		11	
Number of reports showing <b>enrollment in ESL</b> as late or incomplete		13	
Number of reports showing <b>enrollment in employment services</b> as late or incomplete		14	
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete		7	
Number of reports showing <b>health screening</b> as late or incomplete		12	
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete		10	
Number of reports showing <b>household income not exceeding expenses</b>		0	
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends		0	

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Afghan, Bhutanese, Burmese (Chin, Karen, Karenni, Rohingya, Mon), Colombian, Congolese (DRC), Cuban, Ethiopian, Eritrean, Iranian, Iraqi, Nigerian, Pakistani, Rwandan, Somali, Sudanese, Syrian
Proposed nationalities FY2016	Afghan, Bhutanese, Burmese (Chin, Karen, Karenni, Rohingya, Mon), Central African Republic, Colombian, Congolese (DRC), Cuban, Ethiopian, Eritrean, Iranian, Iraqi, Nigerian, Pakistani, Rwandan, Somali, Sudanese, Syrian
Languages available on staff to support the proposed caseload	Amharic, Arabic, Burmese, Chin, French, Hindi, Kachin, Karen, Kirundi, Kinyarwanda, Kinyamulenge, Lingala, Somali, Spanish, Swahili, Tigrinya, Urdu
Languages available from within the community of resettlement to support the proposed caseload	Afar, Dari, Farsi, Karenni, Kunama,
Other language resources used	Catholic Charities of Galveston-Houston has an Interpreter Program, which trains and certifies Community Interpreters in partnership with Texas Department of State Health Services.

SITE RATIONALE		
Number of other affiliates present	Four	
Local overall unemployment rate	Houston's unemployment rate stands at 4.2% (Bureau of Labor Statistics, April 30, 2015).	
Available jobs	Refugees typically find entry-level job placements including factory assembly, hospitality industry, supermarkets, retail and restaurants.	
Average starting wage	The average starting wage for our clients is \$9.37/hour, 80% of initial job placements are full time, and 84% are eligible for health insurance after 90 days of employment.	
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$ 650.00 2-Bedroom: \$ 950.00 3-Bedroom: \$ 1,150.00	Available: Frequently Available: Frequently Available: Sometimes
Average wait time for newly arrived refugees to receive a health screening	14 days	

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY		
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

- 1. Health Care Access and Refugees with Special Needs:** In efforts to improve refugee access to the Houston hospital district, Catholic Charities has been reaching out to mainstream medical providers. The agency has a strong working relationship with Harris County Public

Health and Environmental Services, Harris Health System, and Harris County Mental Health and Mental Retardation Authority, giving refugees easy access to healthcare. New refugees are seen for their initial health screenings within 30 days of their arrivals; refugees with documented health conditions are prioritized and are generally seen within 1 week. CC-Houston staff feel confident that they are able to accommodate refugee clients with critical health issues because of the agency's connections to refugee service providers and mainstream medical service providers, strong language capacity, and experience. We are able to serve most other special needs cases as well, though housing is an issue that requires continuing effort to allow us to take larger families.

2. **Public Outreach:** CC-Houston is a member of the Houston Refugee Consortium, which meets on a quarterly basis with the State Refugee and State Refugee Health Coordinators to discuss arrival trends, employment trends, funding opportunities, and collaborative opportunities. At the agency level, CC-Houston performs extensive outreach to local stakeholders and to the mainstream receiving community to create programs to meet unmet or emerging needs of refugees. The agency's resettlement program director and State Refugee Health Coordinator met on May 13<sup>th</sup> and agreed on the baseline projected arrival number of for FY16. The outreach strategy for FY16 is similar to CC-Houston's FY15 outreach, but with a larger emphasis on finding affordable and safe housing, good employment, and improving refugee access to health services.

### 3. Financial Resources:

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/Corporations	\$10,000	\$78,082	\$5,000	\$50,000	\$5,000	\$80,000
Faith-based/Community-based Organizations	\$2,200	\$15,000	\$3,000	\$15,000	\$5,000	\$15,000
Fees for Service						
Individuals	\$2,042	\$27,000	\$5,000	\$80,000	\$2,000	\$30,000
Volunteer Hours/Miles		\$21,529	\$5,000	\$7,000		\$15,000
State/County/Local Government: <i>[SOURCE]</i>						
Headquarters						
Affiliate/Sub-office	\$112,136		\$40,000		\$50,000	
Other:						
<b>TOTALS</b>	\$126,378	\$141,611	\$58,000	\$152,000	\$62,000	\$140,000
<b>TOTALS PER CAPITA</b>	\$230.20	\$257.94	\$114.85	\$300.99	\$95.38	\$215.38

National Agency	USCRI	Affiliate Code	TXIRSA01
Office State	Texas	Office City	Houston
Office Name	YMCA of the Greater Houston Area, International Services		
Office Address	6300 Westpark Drive, Suite 600, Houston, TX 77057		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	N/A	Sub-office	N/A
		Administering affiliate	N/A
<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	6.5	0.5	91/1
FY2016	6.5	1.0	87/1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals			702		
	FY2015 Acknowledged Capacity			640		
	FY2015 Anticipated Arrivals			670		
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>	<b>Total</b>
U.S. Tie Capacity	100	100	5	45	300	550
No U.S. Tie Capacity	20	20	0	15	45	100
Total Capacity	120	120	5	60	345	650

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>						
R&P Period Employment % (individuals):	31.44%	R&P Period Out-Migration % (individuals):			5.13%	
Total R&P Period Reports Submitted for FY2014 (number of cases/number of individuals):				293 cases / 703 individuals		
Number of reports showing <b>social security card application</b> as late or incomplete						4 cases*
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete						5 cases*
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete						5 cases*
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete						5 cases*
Number of reports showing <b>enrollment in ESL</b> as late or incomplete						6 cases*
Number of reports showing <b>enrollment in employment services</b> as late or incomplete						5 cases*
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete						5 cases*
Number of reports showing <b>health screening</b> as late or incomplete						6 cases*
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete						4 cases*
Number of reports showing <b>household income not exceeding expenses</b>						1 case*
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends						1 case*

\*An explanation was provided to the Refugee Processing Center as part of the R&P Period Reports.

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Afghanistan, Bhutan, Burma, Chad, Cuba, Dem. Rep. of Congo, Eritrea, Ethiopia, Indonesia, Iran, Iraq, Palestine, Rwanda, Somalia, Sudan, Syria, Vietnam
Proposed nationalities FY2016	Same as above, plus El Salvador, Honduras, Guatemala
Languages available on staff to support the proposed caseload	Arabic, Tigrinya, Amharic, Spanish, Vietnamese, Burmese, Karen, Chin, French, Kinyarwanda, Swahili, Nepali, Hindi, Farsi, Lingala, Somali
Languages available from within the community of resettlement to support the proposed caseload	Any other languages needed can be accommodated within the community.
Other language resources used	Language line available if needed.

SITE RATIONALE	
Number of other affiliates present	5
Local overall unemployment rate	4.3%
Available jobs	Construction, customer service, food service, health care, retail, hospitality, landscaping, maintenance, manufacturing, meat processing, packaging, warehouses, office, etc.
Average starting wage	\$9.13 per hour – Jobs are a mix of full and part time positions and 74% of full-time jobs include benefits.
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: \$600 2-Bedroom: \$850 3-Bedroom: \$1,150 Available: Always Available: Always Available: Frequently
Average wait time for newly arrived refugees to receive a health screening	14-21 days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY		
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

- 1. Health Care Access and Refugees with Special Needs:** YMCA of the Greater Houston Area International Services (YMCA) can accommodate refugees with any medical condition, with the exception of certain serious mental health conditions. Cases that would pose greater challenges are those with conditions that require long-term treatments beyond the cash assistance period, and those that have no other support or family members, and fail to meet eligibility criteria for Social Security Disability Insurance. Single-parent households with pre-school age children may also face steep obstacles due to relatively long wait times for subsidized childcare programs.

2. **Public Outreach:** YMCA participates in quarterly community consultation meetings with a large group of stakeholders and is also an active participant in the Houston Refugee Consortium. The Consortium is made up of a variety of local service providers and meets regularly to address shared concerns and strategies for enhanced service delivery. In FY2015, YMCA continued to extend its outreach in the community through an Adopt-a-Family project and opportunities for volunteer mentorship. In December 2014, the agency worked with other YMCA offices in the greater Houston area, local schools and universities, a girl-scout troop, churches, and a medical group to provide holiday gifts for refugee families. YMCA has also initiated partnerships with two large churches that have members interested in mentoring families. YMCA co-hosted a 2014 World Refugee Day event that was attended by more than 1,500 people, including Congresswoman Sheila Jackson Lee, two city councilmen, representatives of local school districts, the police department, Houston Metro, and many others. YMCA's FY2016 outreach strategy includes continued collaboration with other Houston resettlement agencies, including a joint effort to identify new housing and employment opportunities for refugees. In addition, YMCA continues to strengthen its outreach to local institutions of higher education to find volunteers and interns to assist refugees and raise awareness of refugee issues within the community.

3. **Financial Resources:** YMCA received a significant contribution from the Laura and John Arnold foundation in FY2015, as well as a large donation from JS101, a for-profit staffing corporation that is primarily used to fund scholarships for those R&P clients who are continuing their education. In addition, YMCA receives cash and in-kind support from faith-based and community organizations, and significant support from its national office.

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/Corporations	\$57,500	\$30,000	\$200,000		\$130,000	
Faith-based/Community-based Organizations	\$5,000	\$15,000	\$25,000		25,000	
Fees for Service						
Individuals	\$60,000	\$70,000	\$70,000		\$50,000	
Volunteer Hours/Miles		\$25,000		\$22,000		30,000
State/County/Local Government: <i>[SOURCE]</i>						
Headquarters		\$90,000		\$90,000		\$90,000
Affiliate/Sub-office						
Other:						
<b>TOTALS</b>	<b>\$122,500</b>	<b>230,000</b>	<b>\$295,000</b>	<b>\$112,000</b>	<b>205,000</b>	<b>\$120,000</b>
<b>TOTALS PER CAPITA</b>	<b>\$175</b>	<b>\$328</b>	<b>\$461</b>	<b>\$175</b>	<b>\$315</b>	<b>\$185</b>

National Agency	USCCB	Affiliate Code	TXUSCC08
Office State	Texas	Office City	San Antonio
Office Name	Catholic Charities, Archdiocese of San Antonio, Inc.		
Office Address	202 W. French Place, San Antonio, TX 78212-5818		
<b>JOINT SITE</b>		<b>SUB-OFFICE</b>	
If joint site, with which agency or agencies?	N/A	Sub-office	N/A
		Administering affiliate	N/A

<b>R&amp;P PROGRAM AFFILIATE STAFFING</b>			
	R&P FTE paid by R&P	R&P FTE paid by other (not including volunteers)	Total Client/FTE Ratio
FY2015	10.8	0	69/1
FY2016	13.0	0	58/1

<b>CASELOAD STATISTICS (number of individuals)</b>	FY2014 Actual Arrivals					851
	FY2015 Acknowledged Capacity					750
	FY2015 Anticipated Arrivals					750
<b>PROPOSED FY2016</b>	<b>AF</b>	<b>EA</b>	<b>ECA</b>	<b>LAC</b>	<b>NE/SA</b>	<b>Total</b>
U.S. Tie Capacity	50	200	0	25	400	675
No U.S. Tie Capacity	25	0	0	0	50	75
Total Capacity	75	200	0	25	450	750

<b>FY2014 R&amp;P PERIOD REPORT OUTCOMES</b>			
R&P Period Employment % ( <i>individuals</i> ):	47.02%	R&P Period Out-Migration % ( <i>individuals</i> ):	2.70%
Total R&P Period Reports Submitted for FY2014 ( <i>number of cases/number of individuals</i> ):		374/851	
Number of reports showing <b>social security card application</b> as late or incomplete		2	
Number of reports showing <b>enrollment in cash assistance</b> as late or incomplete		1	
Number of reports showing <b>enrollment in medical assistance</b> as late or incomplete		4	
Number of reports showing <b>enrollment in SNAP (food stamps)</b> as late or incomplete		3	
Number of reports showing <b>enrollment in ESL</b> as late or incomplete		3	
Number of reports showing <b>enrollment in employment services</b> as late or incomplete		8	
Number of reports showing <b>school enrollment of minor child</b> as late or incomplete		2	
Number of reports showing <b>health screening</b> as late or incomplete		4	
Number of reports showing <b>enrollment in other services as appropriate</b> as late or incomplete		2	
Number of reports showing <b>household income not exceeding expenses</b>		0	
Number of reports showing that <b>refugee is unable to identify source(s) of household income and expenses</b> after R&P assistance ends		0	

RECENT/PROPOSED CASELOAD	
Nationalities served FY2014–FY2015	Afghani, Burmese (Chin, Karen, Karenni, Rohingya), Bhutanese, Congolese, Cuban, Eritrean, Iranian, Iraqi, Syrian.
Proposed nationalities FY2016	Afghani, Burmese (Chin, Karen, Karenni, Rohingya), Bhutanese, Congolese, Cuban, Eritrean, Iranian, Iraqi, Syrian
Languages available on staff to support the proposed caseload	American sign-language, Arabic, Bosnian, Burmese (Chin, Karen, Karenni, Zomi), Farsi, French, Hindi, Kinyarwanda, Nepali, Pashto, Romanian, Russian, Serbian, Somali, Spanish
Languages available from within the community of resettlement to support the proposed caseload	Amharic, Kunama, Tigrinya, Turkish
Other language resources used	Interpreter/Translation Services (ITS) is a social enterprise used by the R&P staff, as needed for language services. Medical Language Line: Seldom used if language is remote.

SITE RATIONALE	
Number of other affiliates present	None
Local overall unemployment rate	3.7%
Available jobs	FY2014 and FY2015, our clients have found employment within several sectors that include, but are not limited to: production, food processing, assembly line, customer service, housekeeping, laundry, wait staff, cook/line cook, security, retail and packing.
Average starting wage	The average starting wage for our clients is \$8.80/hour. The vast majority of these jobs are full-time and about 75% offer benefits.
Average monthly rent and availability <i>(Note whether Always, Frequently, Sometimes, or Never Available)</i>	1-Bedroom: <u>\$550</u> Available: <u>Frequently</u> 2-Bedroom: <u>\$750</u> Available: <u>Always</u> 3-Bedroom: <u>\$850</u> Available: <u>Sometimes</u>
Average wait time for newly arrived refugees to receive a health screening	40 days

GRIEVANCE AND PROTECTION FROM SEXUAL EXPLOITATION AND ABUSE (PSEA) POLICY		
Indicate whether you have a grievance policy.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Indicate whether you have incorporated the IASC's six core principles for PSEA in your organization's code of conduct for all staff and volunteers.	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

- 1. Health Care Access and Refugees with Special Needs:** We do not serve Class A mental health conditions due to the lack of resources in SA. There's a shortage of providers to treat clients or prescribe psychotropic medication. If a specialist is found, wait times can be three to six months. It can be difficult to serve clients with anxiety disorders, mood disorders (bipolar disorder, schizophrenia, mania and depression) or any psychotic or psychosomatic disorders. We are able to access some psychotherapists who can assist clients with basic

mental health needs. San Antonio, however, is home to the South TX Medical Center, made up of 45 medical related facilities, 12 hospitals and five specialty institutions. Majority of our clients live in or near the medical center with easy access to medical facilities, clinics and pharmacies, many of whom have access to the Medicaid Language Line. In the event a client has not received Medicaid, they can be seen in a free clinic in town that is able to see clients within 24 hours. We can serve refugees with special medical needs and mild mental health issues, as well as survivors of torture, at-risk women and families. Special medical cases served by our agency include mostly class B cases such as TB-active, non-infectious (Class B1), TB inactive (Class B3). We also can serve Class B mental disorders without history of harmful behavior.

2. **Public Outreach:** Since FY15, we have been working closely with City Councilman Ron Nirenberg from District 8 concerning refugees in San Antonio. Most of our clients are located in District 8, and the Councilman has taken an interest in their resettlement, and is committed to engage various sectors of public services to improve the quality of life for our clients. Among those that attend the meetings include City of San Antonio District 8, City of San Antonio Department of Human Services, NISD - Superintendent for Student Family and Community Services, UT Health Science Center School of Nursing, VIA government Affairs Specialist, City of San Antonio, Assistant City Manager and University of Incarnate Word. In FY 2016, we expect to continue such efforts and will continue to work on World Refugee Day events.

### 3. Financial Resources:

Projected Contributions to the R&P Program						
Type of Donor	FY2014 Actual Cash	FY2014 Actual In-kind Value	FY2015 Estimated Cash	FY2015 Estimated In-kind Value	FY2016 Projected Cash	FY2016 Projected In-kind Value
Foundations/ Corporations		\$95,698		\$110,000		\$120,000
Faith-based/ Community-based Organizations	\$500	\$15,000	\$750	\$20,000	\$1,000	\$25,000
Fees for Service						
Individuals	\$692.21	\$8,000	\$1,000	\$10,000	\$2,000	\$12,000
Volunteer Hours/Miles		\$25,000		\$35,000		\$40,000
State/County/Local Government: [SOURCE]						
Headquarters						
Affiliate/Sub-office						
Other:						
<b>TOTALS</b>	<b>\$1,192.21</b>	<b>\$143,698</b>	<b>\$1,750</b>	<b>\$175,000</b>	<b>\$3,000</b>	<b>\$197,000</b>
<b>TOTALS PER CAPITA</b>	<b>\$1.40</b>	<b>\$168.86</b>	<b>\$2.33</b>	<b>\$233.33</b>	<b>\$4</b>	<b>\$262.67</b>

# Exhibit 2

**From:** [Randall.Patrick \(HHSC\)](#)  
**To:** [Jacobs, Ellen A](#)  
**Cc:** [Eaton,Marilyn \(HHSC\)](#); [McNally-Cook,Kelly \(HHSC\)](#); [Alvarez-Mack,Cynthia \(HHSC\)](#)  
**Subject:** RE: FY 2016 Refugee Reception and Placement Abstracts – Texas refugee program Input  
**Date:** Monday, July 13, 2015 3:53:46 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[Fiscal Year 2016 Refugee Reception and Placement affiliate abstracts- Texas comments.pdf](#)  
**Importance:** High

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Dear Ms Jacobs:

Thank you for the opportunity to provide input regarding proposed refugee placement in Texas under the U.S. Department of State's fiscal year 2016 Reception and Placement Program.

Please find attached the response from the Texas Health and Human Services Commission regarding proposed resettlement at each resettlement site proposed or currently operating in Texas.

If you require any further information, please feel free to contact Marilyn Eaton, Director of Community Services, or me.

Thank you.

Patrick Randall, LMSW  
Program Specialist  
Office of Immigration and Refugee Affairs  
Community Access and Services  
Health and Human Services Commission  
512-206-5129  
[Patrick.randall@hhsc.state.tx.us](mailto:Patrick.randall@hhsc.state.tx.us)

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**From:** Jacobs, Ellen A [mailto:[JacobsEA@state.gov](mailto:JacobsEA@state.gov)]  
**Sent:** Tuesday, June 30, 2015 7:21 AM  
**To:** Randall,Patrick (HHSC)  
**Cc:** Berdinner, Kiera; Day, Barbara J  
**Subject:** PRM R&P Abstracts – Input Needed for FY16  
**Importance:** High

Dear State Refugee Coordinator:

This message follows Barbara Day's note sent to you on Wednesday, May 27<sup>th</sup> regarding the opportunity to provide your input to the U.S. Department of State's fiscal year 2016 Reception and Placement Program.

Attached, you will find copy/ies of the affiliate abstract(s) for each resettlement site proposed or currently operating in your state. A blank copy of a sample abstract and the instructions provided in the full announcement are also attached. You may review the full announcement at

[www.grants.gov](http://www.grants.gov). Once at the site, select “Find Grant Opportunities,” then “Browse by Agency,” and finally, “Department of State.” The funding number is PRM-PRMUSRAP-16-001.

Your feedback concerning proposed placement in your state is invaluable to us. **We would greatly appreciate your comments on the proposed refugee placement plans for your state no later than close of business Wednesday, July 15<sup>th</sup>.** Please send your responses via e-mail directly to me at [JacobsEA@state.gov](mailto:JacobsEA@state.gov).

In addition, we invite you to comment on any changes in funding for services for which refugees are eligible that could impact the quality of resettlement in your state. You may reply with your response to this e-mail.

Please feel free to contact me via email or at 202-453-9254 if you have any questions or experience any difficulty in opening the attached documents. You may also contact Barbara Day, Domestic Resettlement Section Chief, at [DayBJ@state.gov](mailto:DayBJ@state.gov) or (202) 453-9261.

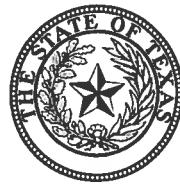
Thank you for your support. We look forward to your feedback.

Kind regards,

**Ellen Jacobs**  
**Intern, Refugee Admissions • Bureau of Population, Refugees, and Migration • U.S. Department of State**  
2025 E Street NW, Washington, DC 20520 | phone: 202.453.9254 | fax: 202.453.9393 | email: [JacobsEA@state.gov](mailto:JacobsEA@state.gov)  
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TEXAS HEALTH AND HUMAN SERVICES COMMISSION

CHRIS TRAYLOR  
EXECUTIVE COMMISSIONER

July 10, 2015

Barbara Day  
Chief, Domestic Resettlement  
Refugee Admissions  
Bureau of Population, Refugees, and Migration  
U.S. Department of State  
2025 E Street, NW  
Washington, D.C. 20520

Dear Ms. Day:

Please find enclosed, the comments from the Texas refugee program regarding local resettlement agency proposals for the Department of State's fiscal year 2016 Reception and Placement Program. The total proposed capacity of 9,047 refugees for resettlement in Texas in fiscal year 2016 represents only a small increase from the capacity acknowledged by local resettlement agencies in fiscal year 2015 of 8,235.

The comments submitted by our agency are made with consideration of the concerns and input received from local stakeholders in resettlement communities in the state and the conditions particular to each of those sites. I would like to specifically draw your attention to several comments in particular.

The state of Texas has experienced a prolonged and ongoing influx of arrivals of Cuban parolees into the state via the U.S. border with Mexico. Refugee service providers have reported significant drain on agency staff and resources as they have served over 3,402 unanticipated Cuban clients in addition to Reception and Placement clients thus far in fiscal year 2015. The impact has been seen in communities across the state, but most profoundly in Austin and Houston.

Neither of the two resettlement agencies in Amarillo is proposing an increase in arrivals from fiscal year 2015. City and state leaders have reported concerns to the Texas Health and Human Services Commission (HHSC) and to resettlement agencies regarding their ability to meet the needs of newly arriving refugees. HHSC has requested that only refugees with family ties be resettled in Amarillo in fiscal year 2016. Limiting placement of refugees in Amarillo to family ties will restrict resettlement of new populations, including Syrian refugees. Syrian refugees will

Ms. Barbara Day  
July 10, 2015  
Page 2

require intensive trauma-informed services and supports that will exceed what can reasonably be offered in Amarillo. HHSC believes that placing Syrian refugees in Amarillo would cause hardship on the local community and fail to serve the best interest of the refugees.

The resettlement agency in Corpus Christi did not submit an application for Reception and Placement in fiscal year 2016. It will continue to accept family tie placements from its national organization under a Memorandum of Understanding, the details of which have not yet been shared with the Texas refugee program. The agency will not be renewing its state contracts to provide Refugee Cash Assistance (RCA) and Refugee Social Services in fiscal year 2016. Refugees will be referred to refugee providers in other cities for RCA participation. Social services and support available to refugees from the resettlement agency would be limited to those provided under the Reception and Placement program and other refugee services not funded through the state.

Texas is committed to providing quality services to refugees that promote self-sufficiency for their families. Thank you for the opportunity to provide input into the refugee resettlement process.

Please let me know if you have any questions or need additional information. Marilyn Eaton, Director of Community Services, serves as the lead staff on this matter and she can be reached at (512) 206-5187 or by e-mail at [Marilyn.Eaton@hhsc.state.tx.us](mailto:Marilyn.Eaton@hhsc.state.tx.us).

Sincerely,



Chris Traylor

Enclosure

**Fiscal Year 2016 Reception and Placement Program**  
**Affiliate Abstracts**  
**Texas Refugee Program Comments**

Agency Name	FY 2015 Acknowledged Capacity	FY 2015 Anticipated Arrivals	FY 2016 Proposed U.S. Tie Capacity	FY 2016 Proposed No U.S. Tie Capacity	FY 2016 Proposed Total Capacity	Concur	Do not concur	Comments
<b>ABILENE</b>								
International Rescue Committee	200	300	190	60	250	X		In FY 2015 significant number of arrivals moving from Abilene to Midland impacting resources in that community while straining Abilene site resources to meet client needs at distance. Any consideration of further increase in placements should include consultation with local affiliate.
<b>AMARILLO</b>								
Catholic Charities of the Texas Panhandle	160	160	160	0	160	X		
Refugee Services of Texas	282	264	282	0	282	X		The two resettlement agencies in Austin have reported serving 296 Cuban parolees so far in FY 2015 and anticipate this to continue in FY 2016. Any consideration of further increase in placements should include consultation with local affiliates.
<b>AUSTIN</b>								
Caritas of Austin	450	400	295	205	500	X		Austin cannot accommodate all medical conditions. Refugee health clinic should be consulted at assurance regarding listed medical conditions.
Refugee Services of Texas	480	520	405	70	520	X		
<b>CORPUS CHRISTI</b>								
Catholic Charities of Corpus Christi	35*		0	0	0	X		*The agency did not submit an application for R&P in FY 2016. It will continue to accept family tie placements from its national organization under an MOU. The agency will not be renewing state contracts to provide Refugee Cash Assistance (RCA) and Refugee Social Services in FY 2016. Refugees will be referred to refugee providers in other cities for RCA. Social services and support available to refugees from the resettlement agency would be limited those provided under the R&P program and other refugee services not funded through the state.
<b>DALLAS</b>								
Catholic Charities of Dallas	575	550	450	200	650	X		
International Rescue Committee	700	840	805	20	825	X		
Refugee Services of Texas	490	572	415	185	600	X		

## Fiscal Year 2016 Reception and Placement Program

## Affiliate Abstracts

Texas Refugee Program Comments							
Agency Name	FY 2015 Acknowledged Capacity	FY 2015 Anticipated Arrivals	FY 2016 Proposed U.S. Tie Capacity	FY 2016 Proposed No U.S. Tie Capacity	FY 2016 Proposed Total Capacity	Concur	Do not concur
<b>EL PASO</b>							
Diocesan Migration & Refugee Services	35	25	35	0	35	X	
<b>FT. WORTH</b>							
Catholic Charities Diocese of Fort Worth	600	600	420	180	600	X	
Refugee Services of Texas	343	403	253	192	445	X	
World Relief	550	460	380	170	550	X	
<b>HOUSTON</b>							
Alliance for Multicultural Community Services	700	700	425	325	750	X	
Catholic Charities, Archdiocese of Galveston-Houston	505	505	300	350	650	X	
Interfaith Ministries of Greater Houston	540	550	405	175	580	X	
Refugee Services of Texas	200	245	175	75	250	X	
YMCA International Services	640	670	550	100	650	X	
<b>SAN ANTONIO</b>							
Catholic Charities Archdiocese of San Antonio	750	750	675	75	750	X	
<b>TOTAL</b>	8235	8514	6620	2382	9047	X	

# Exhibit 3

**From:** Berdinner, Kiera  
**To:** "Hoang,Julienne (HHSC)"  
**Subject:** RE: Fiscal Year 2016 URM Abstracts - Texas Program Comments  
**Date:** Wednesday, August 05, 2015 5:02:00 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)

---

Thanks for the clarification, Julianne! Makes sense to me.

Best,  
Kiera

This email is UNCLASSIFIED.

**From:** Hoang,Julienne (HHSC) [mailto:[Julienne.Hoang@hhsc.state.tx.us](mailto:Julienne.Hoang@hhsc.state.tx.us)]  
**Sent:** Wednesday, August 05, 2015 3:16 PM  
**To:** Berdinner, Kiera  
**Subject:** RE: Fiscal Year 2016 URM Abstracts - Texas Program Comments

Dear Kiera,

I just got off the call with Anne Mullooly at USCCB. Apparently she was the person who had completed the abstract caseload statistics for CCH. She informed me that the FY 2014 Actual Arrivals is in fact 6 – not 22 as indicated below. The program (Catholic Charities Houston) had counted allarrivals for FY 14. So, the number 22 reported actually encompasses all other URM's that are reclassified and/or designated. So, if we are just counting URM's from Overseas, the abstract reports the correct number of 6 for FY 14. All other numbers reported below are accurate.

If you have any additional questions, please let me know. Thanks.

Julienne T.T. Hoang  
OIRA Program Specialist  
Division of Community & Access Services  
Office of Immigration and Refugee Affairs (OIRA)  
Texas Health and Human Services Commission  
Phone: 512-206-5127; Fax: 512-206-5812

**From:** Randall,Patrick (HHSC)  
**Sent:** Thursday, July 30, 2015 3:28 PM  
**To:** Berdinner, Kiera ([BerdinnerK@state.gov](mailto:BerdinnerK@state.gov))  
**Cc:** Jacobs, Ellen A ([JacobsEA@state.gov](mailto:JacobsEA@state.gov)); Alvarez-Mack,Cynthia (HHSC); Hoang,Julienne (HHSC); Harper,Michelle (HHSC); Eaton,Marilyn (HHSC); Volti,Kate (HHSC)  
**Subject:** FW: Fiscal Year 2016 URM Abstracts - Texas Program Comments

Hello Ms Berdinner -

Thank you for requesting our office's input on the abstracts related to the two Unaccompanied Refugee Minor (URM) sites in Texas. Julianne Hoang, who is our URM program specialist, consulted with Texas Department of Family and Protective Services and with the two URM sites in Texas regarding the abstracts. Please see below for our office's comments regarding the abstracts.

**For the Houston Abstract - Catholic Charities of the Archdiocese of Galveston-Houston (CCH), the statistics include these changes:**

We consulted with CCH and found that there are changes to the original numbers submitted in the abstract. CCH reports the following numbers:

Case Load Statistics	Abstract showed:	CCH's Reports:	Comments
FY2014 Actual Arrivals	6	<b>22</b>	These are the actual arrivals that entered the program in FFY 2014.
FY2015 Acknowledged Capacity	20	<b>35</b>	15 Additional capacities were built due to an increase in anticipated arrivals for FFY 2015.
FY2015 Anticipated Arrivals	15	<b>32-35</b>	This is the number of anticipated arrivals that have entered or are projected to enter the program in FFY 2015. Special request from their national Volag, US Catholic Conference of Bishops (USCCB), for CCH to take a group of 12 boys from Eritrea. The boys will be placed in the next month.
FY 2016 PROPOSED Total Capacity	20	<b>25</b>	CCH proposes a capacity of 5 additional new placements for FY 2016 from the original 20.

We concur with the CCH's reported numbers in red above.

**For the Fort Worth Abstract – Catholic Charities Diocese of Fort Worth (CCFW)**

We consulted with CCFW and confirm that there are no changes to the caseload statistics. The only input we have pertains to item #4 of the abstract (Placement Options). CCFW has started a transitional home for youth 18 and above who are not quite ready to go into Supervised Independent living (SIL). These youth could stay in the transitional placement for 6-8 months but no more than a year before they either exit the program or move into supervised independent living. Supervised independent living is another placement option for youth who are 18 and older who meet eligibility requirements and complete life skills training.

Please let us know if you have any questions or require additional information. Please feel free to contact me or Julianne Hoang at 512-206-5127.  
Patrick Randall, LMSW

Program Specialist  
Office of Immigration and Refugee Affairs  
Community Access and Services  
Texas Health and Human Services Commission  
512-206-5129

**From:** Berdinner, Kiera [<http://redirect.state.sbu/?url=mailto:BerdinnerKR@state.gov>]  
**Sent:** Friday, July 17, 2015 7:38 AM  
**To:** Randall,Patrick (HHSC)  
**Cc:** Jacobs, Ellen A; Alvarez-Mack,Cynthia (HHSC); Hoang,Julienne (HHSC)  
**Subject:** RE: FY16 URM Abstracts - Request for Texas Program feedback

Hi Patrick,

We would appreciate receiving your feedback no later than July 31<sup>st</sup>. No expectations regarding the format of your feedback, but we would like to hear your thoughts on their plan for FY16, and whether it is in line with your expectation/understanding of the URM program in Texas. Keep in mind that we are focusing solely on URMs that enter the U.S. through the Refugee Admissions Program (USRAP), and not domestic referrals into the program as the latter are entirely the purview of ORR. Other than that, the extent, content, and focus of your comments is up to you – whatever you feel we should know in planning for FY16 URM arrivals to Texas.

Feel free to let me know if you have any further questions. I imagine you have a pretty full plate! Happy to chat further or provide more information if you need.

Best,  
Kiera

This email is UNCLASSIFIED.

**From:** Randall,Patrick (HHSC) [<http://redirect.state.sbu/?url=mailto:Patrick.Randall@hhsc.state.tx.us>]  
**Sent:** Thursday, July 16, 2015 5:53 PM  
**To:** Berdinner, Kiera  
**Cc:** Jacobs, Ellen A; Alvarez-Mack,Cynthia (HHSC); Hoang,Julienne (HHSC)  
**Subject:** RE: FY16 URM Abstracts - Request for Texas Program feedback  
**Importance:** High

Thank you Kiera. Could you let me know the deadline and instructions for submission? Also, are there any instructions or expectations regarding format, content, or focus of our feedback?

Thank you.

Patrick Randall, LMSW  
Program Specialist  
Office of Immigration and Refugee Affairs  
Community Access and Services  
Texas Health and Human Services Commission  
512-206-5129

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**From:** Berdinner, Kiera [<http://redirect.state.sbu/?url=mailto:BerdinnerKR@state.gov>]  
**Sent:** Thursday, July 16, 2015 1:06 PM  
**To:** Randall,Patrick (HHSC)  
**Cc:** Jacobs, Ellen A  
**Subject:** FY16 URM Abstracts

Dear Patrick,

Thank you for the feedback you submitted regarding the FY16 R&P Program abstracts for Texas. I am now sending you for your review and feedback the abstracts related to the two URM sites in Texas.

Please see attached an abstract for the USCCB sites in Houston and Fort Worth. We look forward to receiving your feedback on these two URM programs.

Best,  
Kiera

Kiera Berdinner  
Program Officer for Domestic Resettlement, Refugee Admissions • Bureau of Population, Refugees, and Migration • U.S. Department of State  
2025 E Street NW, Washington, DC 20520 | phone: 202.453.9259 | fax: 202.453.9393 | email: [berdinnerkr@state.gov](mailto:berdinnerkr@state.gov)  
Stay Connected with PRM:



This email is UNCLASSIFIED.

# Exhibit 4



## United States Department of State

*Bureau of Population, Refugees,  
and Migration*

*Washington, D.C. 20520*

November 9, 2015

Dear Mr. Randall,

Thank you for the input submitted by your office regarding proposed refugee placements in Texas for the U.S. Department of State's Reception and Placement (R&P) Program for fiscal year (FY) 2016. We appreciate your specific concerns regarding the strain on programs due to the continuing influx of Cuban parolees, particularly in Austin and Houston. The Department of State recognizes the generous support the state of Texas continues to provide to refugees. This support helps ensure refugees are able to move quickly toward becoming independent, productive members of their new communities.

Your input, including the recommendation that affiliates in Amarillo resettle only refugees with family ties was examined by our review panel and given full consideration as we finalized placements for Texas. The final approved placement numbers for Texas for FY 2016 are as follows:

<b>Affiliate</b>	<i>Individuals with U.S. Ties</i>	<i>Individuals without U.S. Ties</i>	<b>Total Approved for FY 2016 (Individuals)</b>
IRC – Abilene	190	60	250
CWS – Amarillo	175	0	175
LIRS – Amarillo	107	0	107
USCCB – Amarillo	160	0	160
CWS – Austin	210	50	260
EMM – Austin	200	65	265
USCCB – Austin	295	160	456
CWS – Dallas	215	85	300
IRC – Dallas	780	20	800
LIRS – Dallas	200	100	300
USCCB – Dallas	450	175	625
USCCB – El Paso	35	0	35
CWS – Fort Worth	128	102	230
LIRS – Fort Worth	125	90	215
USCCB – Fort Worth	420	180	600
WR – Fort Worth	380	170	550
CWS – Houston	225	75	300
ECDC – Houston	350	325	675

EMM – Houston	190	100	290
LIRS – Houston	175	75	250
USCCB – Houston	300	205	505
USCRI – Houston	550	100	650
USCCB – San Antonio	675	75	750
<b>TOTAL – Texas</b>	<b>6,535</b>	<b>2,212</b>	<b>8,747</b>

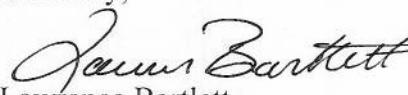
URM Affiliate	Individuals with U.S. Ties	Individuals without U.S. Ties	Total Approved for FY 2016 (Individuals)
USCCB – Fort Worth URM	0	25	25
USCCB – Houston URM	0	25	25
<b>TOTAL URM – Texas</b>	<b>0</b>	<b>50</b>	<b>50</b>

These affiliate capacities were proposed against a projected ceiling for FY 2016 of 75,000 refugees and 7,000 special immigrant visa recipients (SIVs). The President has since determined a ceiling of 85,000 refugees for this year. The previous projection of 7,000 SIVs remains the same. We will soon engage in negotiations with each resettlement agency regarding increases in their network capacity. We have instructed them to conduct consultations to determine community capacities and secure state refugee coordinator input. PRM will share proposed changes with state refugee coordinators prior to making final decisions; please be aware that the requested response time will be short.

Note that numbers approved by PRM are to be viewed as an annual plan for each site. Changes may be made to this plan throughout the year for a variety of reasons. An affiliate may exceed its final approved number by up to ten percent without approval from PRM. To exceed ten percent of the approved number, it is our practice to receive concurrence from the State Refugee Coordinator before approving the increase.

Please feel free to contact me if you have any questions. Thank you for your continued interest in refugee resettlement and in the well-being of the members of Texas communities who have fled persecution abroad and found refuge in the United States. My staff and I look forward to working closely with you throughout the coming year on this important partnership.

Sincerely,

  
 Lawrence Bartlett  
 Director  
 Office of Refugee Admissions

# Exhibit 5

Bureau of Population, Refugees, and Migration  
Office of Admissions - Refugee Processing Center  
Not Assured, Preference Stated

As of 3-October-2015

**Assurance Statuses**

<b>Code</b>	<b>Description</b>
NOA	No Activity regarding Allocating or Assuring the Case
REQ	Request this individual be Scheduled for an Allocations Meeting
SCH	Individual has been Scheduled for an Allocations Meeting
MTG	Individual's case is currently in an Allocations Meeting
ALL	Individual has been Allocated to a Voluntary Agency (VOLAG)
ASR	Individual has been Assured resettlement by a VOLAG
RQU	An Amended Assurance has been Requested for the Individual
SCU	An Amended Assurance has been Scheduled for the Individual
EXP	An Assurance has Expired for this individual
NRQ	Individual does Not Require an Assurance
RMV	Individual has been Removed from an Allocations Meeting
INA	Individual's Assurance has been Inactivated

Bureau of Population, Refugees, and Migration  
Office of Admissions - Refugee Processing Center  
Not Assured, Preference Stated

As of 3-October-2015

Refugee and Special Immigrant Visa Cases

Total Cases 6570  
Total Individuals 16930

State Name	Preference City	State	Nationality	Native Language	Ethnicity	Case Size	Case Availability	Assurance Status
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# Exhibit 6

Bureau of Population, Refugees, and Migration  
Office of Admissions - Refugee Processing Center  
Assured Not Arrived  
Texas  
As of 17-November-2015

**General Notes:**

This report includes data on refugee and SIV cases that are assured, but not yet arrived. There are two tabs, the first displays refugee case details and the second SIV case details.

**Agency**

This displays the Resettlement Agency (RA) that submitted the assurance for the case. This is arranged alphabetically.

**Case Availability**

This displays the current case availability for the case.

**Case Number**

This displays the case number of the case/individual.

**PA Name**

This displays the name of the PA.

**Nat**

This displays the nationality of the PA of the case.

**Eth**

This displays the ethnicity of the PA of the case.

**Native Language**

This displays the native language of the PA of the case.

**Size**

This displays the number of individuals on the case.

**Assurance Date**

This displays the date the case was assured.

**Assurance Status**

This displays the current assurance status of the case.

Bureau of Population, Refugees, and Migration  
Office of Admissions - Refugee Processing Center  
Assured Not Arrived  
Texas  
As of 17-November-2015

**Travel Status**

This displays the current travel status of the case.

**Destination City**

This displays the destination city of the case as indicated on the assurance submitted by the RA. In most cases, this will be the city location of the affiliate. In some cases, when the final destination city is known at time of assurance (ie the case is going to live with a U.S. tie), the actual final destination city is indicated.

**Travel Statuses**

<b>Code</b>	<b>Description</b>
NOA	No Activity regarding Travel
REQ	Request Travel reservations for this individual
SCH	Case Member(s) are ready for travel scheduling
ABN	Travel Reservations for this Case have been received
DEP	Departure confirmed or Self-Arranged travel packet picked-up
NSH	No Show
ARR	Arrived in U.S.

Bureau of Population, Refugees, and Migration  
Office of Admissions - Refugee Processing Center

Assured Not Arrived

Texas

As of 17-November-2015

Refugee Cases

Total Cases 721  
Total Individuals 1960

Agency	Case Availability	Case Number	PA Name	Nat	Eth	Native Language	Case Size	Assurance Date	Assurance Status	Travel Status	Destination City
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# Exhibit 7

Bureau of Population, Refugees, and Migration  
Office of Admissions - Refugee Processing Center  
State Monthly Arrivals  
For the Reporting Month of: November 2015

**General Notes:**

This report includes data on refugee and SIV arrivals by month and state. There are three tabs that display Refugee arrivals, SIV arrivals, and Refugee and SIV arrivals by state and Resettlement Agency (RA).

**Tab 1-2**

**Arrivals      Destination City**

This displays the destination city of the case/individual as indicated on the assurance submitted by the RA. This is arranged alphabetically. In most cases, this will be the city location of the affiliate. In some cases, when the final destination city is known at time of assurance (ie the case is assigned to

**RA**

This displays the Resettlement Agency that submitted an Assurance and provided services to the case/individual.

**Case Number**

This displays the case number of the case/individual.

**Size**

This displays the number of individuals on the case. Note that the size is only listed for the PA of the case and all other members have a 0

**AP#**

This displays the sequence number of the individual.

**Rel**

This displays the relationship of the individual to the PA of the case.

**Last Name**

This displays the last name of the individual.

**First Name**

This displays the first name of the individual.

**Middle Name**

This displays the middle name of the individual.

**Sex**

This displays the gender of the individual.

**DOB**

This displays the date of birth of the individual.

**Nat**

This displays the nationality of the PA of the case.

Data extracted from the Worldwide Refugee Admissions Processing System (WRAPS).

RPC/rpt\_PartnerReports/Scheduled Monthly State Arrivals

Report Run Date: 12/15/2015 4:06:53 AM

Bureau of Population, Refugees, and Migration  
Office of Admissions - Refugee Processing Center  
State Monthly Arrivals  
For the Reporting Month of: November 2015

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**Alien Number**

This displays the alien number of the individual.

**Arrival Date**

This displays the date the individual arrived in the U.S.

**Tab 3**

**Stats**

**Agency**

This displays the Resettlement Agency that resettled the individuals in the state

**Program**

This displays the program through which the individual resettled (Refugee/SIV).

**Totals**

This displays the total number of cases and individuals resettled by program type in the state.

Bureau of Population, Refugees, and Migration

Office of Admissions - Refugee Processing Center

State Monthly Arrivals

For the Reporting Month of: November 2015

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Texas

Refugee Arrivals

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Destination City	RA	Case Number	Size	AP#	Rel	Last Name	First Name	Middle Name
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Sex	DOB	Nat	Alien Number	Arrival Date
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# Exhibit 8

## U.S. Department Of State

### Federal Assistance Award Coversheet

<b>U.S. Department Of State</b> <b>Federal Assistance Award Coversheet</b>		1. Assistance Type Cooperative Agreement	
		2. Award Number S-PRMCO-16-CA-1005	
		3. Amendment Number	4. Amendment Type
5. Recipient Name, Address and Contact Information International Rescue Committee, Inc. 122 E 42nd St Fl 12 New York, NY 10168-1299 UNITED STATES Ph. 212-551-3000 Contact: Ms. Jennifer Sime		6. Project Period From: 10/20/2015 Through: 09/30/2016	
7. Funding Period From: 10/20/2015 Through: 09/30/2016		8. Program CFDA Number 19.510	
9. Recipient Federal Tax I.D./DUNS Number DUNS: 078854940 EIN: 1135660870A6		10. Type of Recipient U.S. Non-Profit Organization (501(c)(3))	
11. Award Title IRC FY2016 Reception and Placement Program			
12. Purpose To provide Reception and Placement (R&P) services to refugees admitted to the United States under the US Refugee Admissions Program (USRAP).			
13. Issued By Bureau of Population Refugees and Migration - Comptroller 2201 C Street NW, 8th Floor, SA-9 Washington, DC 20520 UNITED STATES		14. Funds Certified By Ms. Pamela-Marie Y Thorn Financial Management Analyst 10/20/2015	
15. Statutory Authority - Authorization MRAA (Migration and Refugee Assistance act)		16. Agreement: The recipient agrees to execute the work in accordance with the Notice of Award, the approved application incorporated herein by reference or as attached, and the applicable rules checked below and any subsequent revisions. 2 CFR 200 2 CFR 600 Approved Application Attached Other – See Terms and Conditions	
17. Statutory Authority - Appropriation Migration and Refugee Assistance			
18. Funding Distribution			
	Total Prior Costs	Total New Costs	Amended Total Costs
U.S. Share of Costs	\$0.00	\$2,505,778.00	\$2,505,778.00
Recipient Share of Costs	\$0.00	\$0.00	\$0.00
Total Costs	\$0.00	\$2,505,778.00	\$2,505,778.00
19. Recipient Name, Title and Signature Ms. Kimberly Gildersleeve Name Electronically Signed Signature Acting Director 10/22/2015 Title Date		20. Grants Officer Name, Title and Signature Ms. Norin, Reasmy Name Electronically Signed Signature Grants Officer 10/20/2015 Title Date	
21. Accounting and Appropriation Data 19_X11430009,2016,,1037,4122,2512,,031000,,2016FDSTRRM1439,1037650510		Amount \$2,505,778.00	22. Send Requests for Reimbursement to: US Department of Health and Human Services' Payment Management System
23. By signing this agreement, the recipient assures that it will comply with the terms and conditions of this award. Recipient is required to sign and return this document within 10 business days of the signature of the Grants Officer to the Grants Office listed in Section 13.			
Terms and Conditions attached: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			

## AWARD ATTACHMENTS

International Rescue Committee, Inc.

S-PRMCO-16-CA-1005

1. U.S. Department of State Award Provisions
2. Award Proposal Documents - Attachment A
3. U.S. Department of State Standard Terms and Conditions - Attachment B
4. Quarterly Status Report - Attachment C



## U.S. Department of State Award Provisions

### **1. Purpose/Scope of Award:**

a. Purpose: **International Rescue Committee (IRC)**, a non-governmental organization, (hereinafter referred to as the "Recipient") is hereby awarded a Cooperative Agreement to partially support the Recipient's expenses in administering the FY 2016 Reception and Placement Program as authorized under the applicable provisions of the Migration and Refugee Assistance Act of 1962, as amended, and the Immigration and Nationality Act, as amended (the "INA"). The Recipient shall:

- 1) arrange for the reception and placement of refugees in the United States and offer appropriate assistance during their initial resettlement in the United States,
- 2) provide refugees with basic necessities and core services during their initial period of resettlement, and
- 3) in coordination with publicly supported refugee service and assistance programs, assist refugees in achieving economic self-sufficiency through employment as soon as possible after their arrival in the United States.

b. The Recipient shall carry out the Agreement in accordance with its revised proposal dated September 23, 2015, and any revisions to which both parties agree to in writing. The above-mentioned proposal is hereby incorporated by reference (Attachment A) and made an integral part of the Agreement. The period of this agreement shall be from October 1, 2015 through September 30, 2016.

c. Statement of Objectives and Indicators: The Recipient agrees to:

- 1) promote effective resettlement through community involvement including, but not limited to, coordination with ethnic and other community-based, public, and private organizations and through consultation and coordination with state and local public officials involved in assisting refugees;
- 2) promote refugee placement through agencies that maximize the use of private resources and programs;
- 3) promote the placement of all refugees in areas conducive to the attainment of economic self-sufficiency;
- 4) maintain the capability and flexibility to receive and place new caseloads, including refugees with special needs, and to shift program and staff resources to reflect changing refugee populations and arrival patterns;

- 5) ensure that R&P core services and basic needs support are made available in an appropriate language to refugees through its nationwide network of affiliated offices;
- 6) ensure that each refugee receives the following R&P basic needs support and core services according to standards included in the Cooperative Agreement within the specified time frame, and that provision of such services is well-documented in case files:
  - a) Sponsorship assurance;
  - b) Pre-arrival planning;
  - c) Reception;
  - d) Basic needs support for at least 30 days, including the provision of: safe, sanitary, and affordable housing; essential furnishings; appropriate food, food allowances and other basic necessities; necessary clothing; assistance applying for social security cards; assistance in obtaining health screenings and assistance accessing other necessary health and mental health services; assistance in obtaining appropriate benefits, other social services, and English language instruction; assistance with enrollment in employment services; assistance registering children in school; and transportation to job interviews and job training;
  - e) At least two home visits within the first 30 days and a third home visit to permanent housing if the refugee moves from temporary housing within the R&P period;
  - f) Case management, including the development and implementation of individualized service plans during the initial 30-day period;
  - g) Cultural orientation, with appropriate language interpretation as needed;
  - h) Assistance to refugee minors resettled in non-parental family units, as required: initial placement suitability assessments; orientation to U.S. child welfare requirements; assistance regarding guardianship and legal obligations in caring for the child; regular and personal contact; and follow-up assessments and suitability determinations.
- 7) ensure effective monitoring of local affiliates performing R&P services in accordance with the Cooperative Agreement.
- 8) achieve R&P performance outcomes, specifically:
  - a) Refugee is in a safe, stable environment
    - i. Refugee is picked up at the airport upon arrival with appropriate language interpretation as needed
    - ii. Refugee is placed in a safe dwelling
    - iii. Refugee is placed in an affordable dwelling
    - iv. Refugee has basic necessities
  - b) Refugee can navigate appropriate and relevant systems
    - i. Refugee can access/use appropriate transportation
    - ii. Refugee obtains own food and basic needs
    - iii. Refugee obtained social security card and other identification as needed
    - iv. Refugee accesses health care
    - v. Refugee demonstrates ability to contact emergency services
    - vi. Refugee children are enrolled in school within 30 days of arrival
    - vii. Refugee knows where to get assistance to file paperwork to bring family members to the United States
    - viii. Refugee knows how to ask for interpretation services

- c) Refugee family is connected to means of ongoing support for self/family
  - i. Refugee is connected to or enrolled in eligible services
  - ii. Refugee is financially supported (or self-sufficient)
  - iii. Refugee can explain where the household money will come from when the initial assistance is finished
- d) Refugee understands surroundings and situation
  - i. Refugee knows his/her address, knows how to make phone call, and how to be contacted
  - ii. Refugee understands the effects of moving
  - iii. Refugee knows the role of the agency and expectations of the agency and self
  - iv. Refugee has a basic understanding of U.S. laws and cultural practices

9) ensure that R&P program and performance information is accessible to the public.

## **2. Grants Officer Contact Information:**

Reasmy Norin  
Grants Officer  
Office of the Comptroller  
Bureau of Population, Refugees, and Migration  
United States Department of State  
2201 C Street, NW, 8th Floor, SA-9  
Washington, DC 20520  
NorinRC@state.gov  
Phone 202-453-9233  
Fax 202-453-9395

## **3. Grants Officer Representative (GOR):**

Irving Jones  
Program Officer  
Office of Refugee Admissions  
Bureau of Population, Refugees, and Migration  
United States Department of State  
2201 C Street, NW, 8th Floor, SA-9  
Washington, DC 20520  
JonesJI2@state.gov  
Phone 202-453-9248  
Fax 202-453-9393

## **4. Post-Award Compliance:**

Department of State Standard Terms and Conditions (Attachment B) are incorporated by reference and made part of this Notice of Award. Electronic copies containing the complete text are available at: <https://statebuy.state.gov>, under Resources select Terms and Conditions to access the terms and conditions.

The Recipient and any sub-recipient, in addition to the assurances and certifications made part of the Notice of Award, must comply with all applicable terms and conditions during the project period.

### **5. Authorized Budget Summary:**

All expenditures paid with funds provided by this Agreement must be incurred for authorized activities, which take place during this period, unless otherwise stipulated.

Payment of funds under this Agreement will not be disbursed until the DOS has been assured that the Recipient's financial management system will provide effective control over and accountability for all Federal funds in accordance with 2 CFR 200.300 – 200.303.

Budget Categories	Amount
1. Personnel	\$279,487
2. Fringe Benefits	\$82,449
3. Travel	\$13,066
4. Equipment	\$901
5. Supplies	\$48
6. Contractual	\$0
7. Construction	\$0
8. Other Direct Costs <ul style="list-style-type: none"> <li>a. Refugee Per Capita (915*\$1,125): \$1,029,375</li> <li>b. Affiliate Per Capita (915*\$900): \$823,500</li> <li>c. Other:               <ul style="list-style-type: none"> <li>Professional Fees: \$1,250</li> <li>Space/Utilities: \$46,786</li> <li>Other: \$31,761</li> </ul> </li> </ul>	\$1,932,672
9. Total Direct Costs (lines 1-8)	\$2,308,622
10. Indirect Costs (8.54% provisional)	\$197,156
11. Total Costs (lines 9-10)	\$2,505,778
12. Recipient Share	\$0

- a. Any anticipated purchase of non-expendable equipment, such as computers or vehicles with an acquisition cost of \$5,000 or more per unit and were not part of the approved budget (Attachment A to this agreement), requires the prior written approval of the Bureau.
- b. If any part of the costs of goods and services charged under this agreement are collected from or reimbursed by the refugees or other sources, such collections shall be paid promptly to the Department or off-set against charges to the agreement; thereby, ensuring that no charges to this agreement results in duplicated reimbursement to the Recipient.
- c. Local Offices/Affiliates and Services to Refugees Per Capita Grant

1) The Bureau shall provide the Recipient a fixed per capita grant of \$2,025.00 per refugee admitted under Section 207 of the INA who is assigned to the Recipient pursuant to this agreement for a total of up to 915 refugees who are expected to arrive in the United States during the period October 1, 2015 through September 30, 2016. It is the intent of the Bureau that the per capita grants shall be spent in their entirety on expenses related to meeting the material needs of refugees and providing services to them, within the parameters of this subsection 5.c.

2) Of the \$2,025.00 fixed per capita grant:

a) At least \$1,125.00 (refugee per capita) is to be provided in its entirety to the affiliate to which the refugee is assigned and is to be used to cover payments made by the affiliate to or on behalf of individual refugees for cash disbursement or for material goods, as needed, to meet the requirements of the program;

i. No less than \$925.00 of this \$1,125.00 must be spent on behalf of the refugee by the affiliate to which the refugee is assigned during that refugee's R&P service delivery period;

ii. Up to \$200.00 of this \$1,125.00 may be spent on behalf of other vulnerable refugees assigned to the same affiliate who have unmet needs during their R&P period;

b) No more than \$900.00 (affiliate per capita) may be used to partially cover the actual expenses of the affiliates to which refugees are assigned in providing reception and placement services, including expenses that will lower the client-to-staff ratio, support positions that will coordinate volunteers or develop resources for the R&P program, deliver cultural orientation to refugees, and/or otherwise improve the quality of the R&P services received by refugees.

c) The Recipient will demonstrate through the reporting required under this agreement that the amounts funded for the per capita grants were provided by the Recipient in their entirety to affiliates based on the total number of refugees assigned to the Recipient during the period of October 1, 2015 through September 30, 2016.

3) Payment of the amounts specified in subsection 5.c.2(a) shall be made only for the number of assigned refugees who actually arrive in the United States during the period October 1, 2015 through September 30, 2016, but in no case shall the total payment of refugee per capita funds exceed \$1,029,375 during this period.

4) Payment of the amounts specified in subsection 5.c.2(b) may be made in advance of actual refugee arrivals and shall be for the actual expenses of affiliates up to \$823,500 OR shall be made only for the number of assigned refugees who actually arrive in the United States during the period October 1, 2015 through September 30, 2016, whichever is higher. In no case shall the total payment of affiliate per capita funds exceed \$823,500 during this period.

5) This agreement may be amended to reflect the actual number of refugee arrivals during the period October 1, 2015 through September 30, 2016 and to adjust the amount of funds accordingly.

d. The funds awarded under this agreement may be used only for the performance of the Recipient's responsibilities authorized herein for the provision of reception and placement

services and may not be used to cover expenses of other activities or services that may be provided to refugees during their resettlement. For example, funding provided under this agreement shall not be used to cover any expenses of collecting the IOM Promissory Note.

e. The affiliate per capita funds earned under this agreement must be used in their entirety to cover affiliates expenses and shall not be used to cover national management expenses, as specified in subsection 5.c.2.

f. The refugee per capita funds earned under this agreement must be used in their entirety to cover cash disbursements to refugees and/or purchases of material goods on their behalf at the Recipient's affiliate for which the refugee is assigned and shall not be used to cover national management expenses, as specified in subsection 5.c.2.

g. In the event that the Recipient's activities related to the performance of its responsibilities under this agreement are also eligible for funding under other federal government grants or agreements, the Bureau and the Recipient shall consult each other and any other federal agency concerned to prevent attribution of the same expenditures to two (2) separate federal funding agreements.

h. National Management. Any unexpended funds available to the Recipient for national management expenses at the end of the validity period of this agreement must be returned to the Bureau and may not be used to cover affiliate expenses or for payments to or on behalf of refugees.

i. Per Capita Funds

1) Any unexpended per capita funds designated for affiliates expenses may be used to continue authorized basic needs support and core services beyond the R&P period for refugees assigned under this agreement, excluding payments to or on behalf of refugees which must be expended by the end of the R&P period.

2) Per capita funds designated for payment to or on behalf of each refugee may be used only to cover direct payments to or on behalf of each refugee and must be expended by the end of their R&P period. A minimum of \$925 per capita must be spent on each refugee.

3) Up to \$200 per capita of funds designated for payment to or on behalf of refugees may be used only to cover direct payments to or on behalf of any refugee placed at the affiliate that received the per capita.

4) All per capita funds earned under this agreement, however, must be expended no later than three (3) months following September 30, 2016 from which funded and reported as part of the final or interim final financial report for the period October 1, 2015 through September 30, 2016. Funds remaining at the end of the above-specified period shall be returned to the Bureau.

5) Any interest accrued on per capita funds made available under this agreement may be expended only (1) for the Recipient's responsibilities under this agreement; and (2) within the same time period specified in paragraph 8 above. Interest remaining at the end of such period shall be returned to the Bureau.

6) With the written approval of the Bureau, the Recipient may enter into funding arrangements with other voluntary organizations participating in the Bureau's initial reception and placement program that will ensure that each organization is reimbursed for the actual number of refugees to whom it has provided services required by this agreement.

j. Transportation. Funds awarded under this agreement may not be used for travel outside the fifty (50) United States without the prior written approval of the Bureau. All approved international travel to be paid with funds awarded under this agreement shall be performed on U.S. flag carriers to the extent such service is available in accordance with the provisions of the "Federal Travel Regulations."

## **6. Payment Method**

a. Payments under this award will be made through the U.S. Department of Health and Human Services Payment Management System (PMS). The Payment Management System instructions are available under the PMS website and can be accessed at the following address: <http://www.dpm.psc.gov/>. Recipients should request funds based on immediate disbursement requirements and disburse funds as soon as possible to minimize the Federal cash on hand in accordance with the policies established by the U.S. Treasury Department and mandated by the OMB Regulations.

b. Requests for reimbursement of National Management Expenses shall be submitted separately from requests for other funds and only in amounts that are required to meet the immediate cash needs of this activity.

c. Requests for payment of the per capita shall be submitted only for those assigned refugees who have actually arrived in the United States.

## **7. Reporting and Monitoring**

The Recipient must submit required program, financial, and inventory reports to the Bureau's Office of the Comptroller through the GrantSolutions grants management System at [www.grantsolutions.gov](http://www.grantsolutions.gov). The Recipient must submit required reports to the Office of the Comptroller using the Grant Notes functionality for this agreement number. The subject line of the Grant Note transmitting the report must include the Report Type and Reporting Period.

The Recipient is required to submit quarterly program and financial reports based on the schedule outlined below. The first page of the Performance Progress Report Form (SF PPR) must be submitted with all program reports. The Federal Financial Report (FFR SF-425/SF-425a) must be submitted for all financial reports. These forms can be accessed at:

**<https://www.statebuy.state.gov> . Failure to comply with these reporting requirements may jeopardize the Recipient's eligibility for future Agreements.**

The Recipient must submit performance reports using OMB-approved government-wide standard information collections when providing performance information. As appropriate in accordance with above mentioned information collections, these reports will contain, for each Federal award, brief information on the following unless other collections are approved by OMB:

- a. A comparison of actual accomplishments to the objectives of the Federal award established for the period. Where the accomplishments of the Federal award can be quantified, a computation of the cost (for example, related to units of accomplishment) may be required if that information will be useful. Where performance trend data and analysis would be informative to the Federal awarding agency program, the Federal awarding agency should include this as a performance reporting requirement.
- b. The reasons why established goals were not met, if appropriate.
- c. Additional pertinent information including, when appropriate, analysis and explanation of cost overruns or high unit costs.

**Program Progress Report Schedule and Requirements:**

<u>Quarter Start Date</u>	<u>Quarter End Date</u>	<u>Report Due Date</u>
October 1, 2015	December 31, 2015	January 31, 2016
January 1, 2016	March 31, 2016	April 30, 2016
April 1, 2016	June 30, 2016	July 31, 2016
July 1, 2016	September 30, 2016	December 31, 2016

The final three (3) month report should also contain a brief summary of the activities carried out during the full period of the agreement.

Each report should address the objectives and indicators set forth in Section 1.c. and the extent to which they were accomplished. The Performance Progress Report (SF-PPR) is a standard, government-wide performance reporting format available at:

[http://www.whitehouse.gov/omb/grants\\_forms/](http://www.whitehouse.gov/omb/grants_forms/). Recipients must submit the signed SF-PPR cover page with each program report.

**Quarterly R&P Program Report**

The Recipient shall submit quarterly a brief summary of:

- 1) program activities, such as conferences, workshops, and training or other activities funded through this agreement;
- 2) the Recipient's affiliate monitoring activities to include findings and recommendations on each affiliate monitored;

- 3) a discussion of actions taken to address any identified weaknesses in R&P core service delivery, including follow-up on corrective actions taken as a result of prior Recipient or Bureau monitoring;
- 4) evidence of final compliance with all prior Recipient or Bureau monitoring findings and recommendations; and
- 5) the number and percentage of affiliates in compliance with the requirements for community consultations, as well as best practices and issues that prevent adequate resettlement in a given community or result in changes in the Recipient's placement plans.

### **Annual Report**

The Recipient shall submit no later than March 31, 2017, a report to be submitted by the Bureau to Congress pursuant to Section 412(b)(7)(E) of the INA. The report will be considered timely if submitted on or before the due date. Such report shall describe for the period October 1, 2015 through September 30, 2016:

- 1) the number of refugees placed by county of placement and the total expenditures incurred during the year, including the proportion of such expenditures used for administrative purposes (National Management) and for provision of services (Local Offices/Affiliates and Payments to or on Behalf of Refugees);
- 2) to the extent the information is available, the Recipient will make its best effort to determine the proportion of refugees placed during the agreement period by the Recipient and who, on September 30, 2016, are receiving publicly funded cash or medical assistance;
- 3) the Recipient's program to monitor placement of the refugees and the activities of its affiliates;
- 4) the efforts by the Recipient and its affiliates to coordinate with local social service providers so as to avoid duplication of services;
- 5) the efforts by the Recipient and its affiliates to notify public welfare offices of refugees who have been offered employment and to provide documentation to public welfare offices to which refugees have applied for cash assistance concerning cash or other resources directly provided to such refugees;
- 6) the efforts of the Recipient's affiliates to inform appropriate public health agencies of the arrival of refugees known to have medical conditions affecting the public health and requiring treatment; and
- 7) any complaints received from beneficiaries about provision of services by the Recipient pursuant to this agreement.

### **R&P Period Reports**

A copy of the R&P period report form will be provided to the Recipient. Data from this form will be submitted to the RPC no later than the 15<sup>th</sup> day of the second month following the end of the R&P period, and shall be considered timely if electronically submitted on or before the due date. The report shall be submitted to the RPC at Incoming-Datafiles@wrapsnet.org. The Recipient will retain the reported information for a period of not less than one year from the date of arrival, and will make it available for review by the Bureau upon request.

**Federal Financial Report Schedule and Requirements:**

Financial reports shall be submitted within thirty (30) days following the end of each calendar year quarter (January 30th, April 30th, July 30th, and October 30th) during the validity period. A preliminary final financial report covering the entire period of the agreement shall be submitted within ninety (90) days after the expiration date of this agreement and on March 31, 2017. This preliminary final report shall include the total charges for each budget category reflected in Section 5 including charges for post-performance activities such as audits and evaluations. Should the Recipient have awarded \$15,000 or more to a sub-recipient for the implementation of a portion of this project, the reports shall identify the name and amount of funds given to each sub-recipient organization.

Should the funds provided under this cooperative agreement reimburse the Recipient for only a portion of the total costs of this project with additional costs being covered from other Federal or private resources, the financial reports required by the Bureau must reflect the costs to be charged to the Bureau's cooperative agreement and those costs to be charged to other financial resources for the total cost of the project.

Reports reflecting expenditures for the Recipient's overseas and United States offices shall be completed in accordance with the Federal Financial Report (FFR SF-425) and submitted electronically in the Department of Health and Human Services' Payment Management System and transmitted as a Grant Note through [www.grantsolutions.gov](http://www.grantsolutions.gov).

Expenses to be charged against this agreement must be for actual costs incurred for authorized activities that are adequately documented and that can be confirmed through an audit. Expenses based on an average or prorated share of costs that do not represent individually identified costs or those that cannot be specifically confirmed through an audit shall not be charged to or reported under this agreement.

Should the Recipient receive refunds or rebates after the reporting period, these must be returned with a revised preliminary final financial report within thirty (30) days of the receipt of such refunds or rebates.

For the Recipient that has an approved USG indirect cost rate: A final financial report, including any allowable post performance charges for an audit and/or an evaluation, shall be submitted within sixty (60) days from the date the Recipient countersigns an indirect cost rate agreement with its cognizant government agency that establishes final rates applicable to the validity period of this agreement. This final financial report shall have the authorized charges detailed by the time period covered by each different indirect cost rate in effect during the validity period of this agreement.

**Reconciliation of Claimed Refugee Sponsorships**

The Recipient shall reconcile with the Refugee Processing Center within sixty (60) days its claimed arrivals each month. A final summary of the Recipient's claimed arrivals for the period October 1, 2015 through September 30, 2016 must be reconciled with the Refugee Processing

Center no later than December 31, 2016.

### **Inventory Report**

A report shall be submitted within thirty (30) days prior to the expiration of this agreement listing all items and purchase price of all non-expendable tangible personal property having a useful life of more than one year and having a current per unit fair market value of \$5,000 or more per unit which were purchased with funds provided under this agreement. This report must include the following information for each item purchased: description, date of purchase, serial number, and the country in which the item was used.

This required inventory report shall include any items of non-expendable tangible personal property that were purchased under a previous Bureau funding arrangement that continue to be used in activities funded under this agreement.

The required inventory report shall also include the Recipient's specific recommendations for the disposition of each item of non-expendable tangible personal property. In certain circumstances, the proposed disposition may include a recommendation to retain specified items for continued use in other Bureau funded activities or similar activities carried out by the Recipient. If such property is no longer required for authorized activities, a recommendation for final disposition, e.g., sale, donation or disposal, shall be specified.

### **Quarterly Status Report**

The Recipient shall submit calendar quarterly status reports, in the formats attached hereto as Attachment C. Financial reports shall be submitted within thirty (30) days following the end of each calendar year quarter (January 30<sup>th</sup>) during the validity period and transmitted as a Grant Note through [www.grantsolutions.gov](http://www.grantsolutions.gov). Proposed revisions or adjustments to the report may only be made within the subsequent sixty (60) days following the report deadline for each calendar quarter or ninety (90) days from the end of the calendar quarter. Adjustments to direct costs proposed subsequently to this ninety (90) day period will not be considered for reimbursement under this agreement, except for possible charges for post-performance activities such as audits, evaluations and adjustments for indirect costs.

In recognition of the delay in determining final per capita earnings based on final reconciliation of arrivals, the Recipient may adjust the allocation of expenses between per capita and private resources, but may not increase expenses, during the one hundred twenty (120) day period for submission of the final expenditure report.

A final or interim final financial report for expenditures together with a summary report of the previously reported quarterly expenditures shall be due March 31, 2017. This report is to include any proposed revisions or adjustments to direct costs and to include earned income based on the reconciliation of arrivals with the Refugee Processing Center. After this date, no revisions or adjustments of direct expenditures or adjustments of direct costs charges or earned per capita income will be recognized for consideration under this agreement.

**For National Management expenses:** In addition to the SF-425 required above, a listing of total expenditures by the Items of Expenditure Categories set forth in Attachment C of this agreement reflecting separately the costs being charged to this agreement and those charged to other sources. The quarterly line item expenditure reports must be transmitted as a Grant Note through [www.grantsolutions.gov](http://www.grantsolutions.gov).

**For Local Office/Affiliate and Payments to or on Behalf of Refugees expenses:** In addition to the SF-425 required in paragraph (a) above, a reporting of expenditures shall be completed as set forth in Attachment C of this agreement that indicate per capita income earned during the reporting period, expenditures incurred chargeable to per capita funds, and the total amount of non-Federal funds used to augment the per capita funds. This information is to be provided by affiliate noting the affiliate RPC code and city, number of refugees arrived, affiliate expenses per capita expenditure, and per capita expenditures to or on behalf of refugees during the quarter as set forth in Attachment C. The quarterly expenditure reports must be transmitted as a Grant Note through [www.grantsolutions.gov](http://www.grantsolutions.gov).

#### Availability of Per Capita Funds

A written statement must be submitted on or before December 31, 2016 reporting the amount of per capita funds and accrued interest unexpended and available as of October 1, 2016. This statement must confirm the amount of those funds that were expended and reported as a part of the quarterly financial reports for the period October 1, 2015 through September 30, 2016.

Should the Recipient have any unexpended per capita funds as of the financial report due on March 31, 2017, such funds must be returned to the Bureau no later than April 30, 2017.

#### IOM Promissory Note Repayments

The Recipient shall submit quarterly reports of transportation loan repayments indicating amounts repaid and remitted to the International Organization for Migration within thirty (30) days of the end of each reporting period. The reports shall be due on or before January 30, 2016, April 30, 2016, July 31, 2016, and October 31, 2016.

#### **8. Acknowledgement of DOS or USG involvement:**

The Recipient shall acknowledge the involvement of the USG, as outlined in the Department of State Standard Terms and Conditions, Attachment B.

#### **9. Waiver of the Publications for Professional Audiences: N/A**

#### **10. Pre-Award Costs:**

The Department of State hereby agrees to reimburse the recipient for costs incurred and considered allowable within the amounts of the Authorized Budget – Section 5. This pre-award condition applies to costs incurred from October 1, 2015 until the date of the award.

**11. Substantial Involvement:**

The Recipient shall carry out its operational and administrative responsibilities hereunder in close coordination with and under the direction of the Bureau. For the information of the Recipient, responsibilities relevant to this agreement are allocated as follows:

a. Bureau

1) Office of Refugee Admissions

Acting as the Grants Officer's representative:

- a) Provides overall policy guidance and program direction.
- b) Reviews and comments on proposed budget for the Recipient.
- c) Reviews and comments on proposed changes or revisions in terms of this agreement.
- d) Monitors and evaluates the general performance of the Recipient's operations under this agreement to ensure that the established responsibilities and objectives are being successfully met, maintains contact, including site visits and liaison, with the Recipient, assists the Grants Officer in the review of required Recipient Program and Financial Progress Reports to verify timely and adequate performance, and provides the Bureau regular written reports on whether performance is in compliance with all the terms and conditions of this agreement.

2) Office of the Comptroller

- a) Reviews and negotiates with the Recipient's headquarters the Recipient's budget and any subsequent requests for funding.
- b) Prepares and executes the cooperative agreement, interprets the terms thereof, arranges for payment, works with the Recipient's headquarters for the overall administration of the funded activities, and is the mandatory control point of record for all official communications and contacts with the Recipient that may affect the budget, the project scope, or terms and conditions of the award.
- c) Considers requests for amendments to the cooperative agreement and, upon determination of appropriateness, prepares and executes formal amendments to the cooperative agreement. Only the Grants Officer may amend the cooperative agreement.
- d) Monitors and evaluates the Recipient's performance in providing refugee transportation loan services.

**12. Program Income:** N/A

**13. Cost-Sharing:** N/A

**14. Sub-recipients:** N/A

**15. Additional Bureau Specific Requirements:**

Responsibilities of the Recipient. The Recipient shall perform its responsibilities under this agreement in coordination with the Bureau and in a manner consistent with United States law and policy.

a. Program Management

- 1) The Recipient shall provide the core services specified in section 16 below to refugees who are assigned to it under this agreement and who arrive in the United States during the period of this agreement in a manner consistent with United States law and policy.
- 2) In compliance with the Bureau's policy that all funded activities be implemented in a manner that fully meets the standard of conduct established by the Inter-Agency Standing Committee (IASC) Task Force on Protection from Sexual Exploitation and Abuse in Humanitarian Crises, ensure that the activities conducted with funds provided under this agreement are implemented in accordance with the Recipient's established code of conduct submitted to the Bureau in its proposal (Attachment A). Should any change be made to the Recipient's code of conduct during the validity period of this agreement, inform the Bureau in writing within thirty (30) days of the changes for consideration of whether the revised code continues to meet the Bureau's standard of core principles.
- 3) The Recipient is reminded that U.S. Executive Order and U.S. law prohibits transactions with, and the provision of resources and support to, individuals and organizations associated with terrorism. It is the legal responsibility of the Recipient to ensure compliance with these Executive Orders and laws. This provision must be included in all sub-contracts/sub-awards issued under this agreement.
- 4) The U.S. Government is opposed to prostitution and related activities, which are inherently harmful and dehumanizing, and contribute to the phenomenon of trafficking in persons. None of the funds made available under this agreement may be used to promote, support, or advocate the legalization or practice of prostitution. Nothing in the preceding sentence shall be construed to preclude assistance designed to ameliorate the suffering of, or health risks to, victims while they are being trafficked or after they are out of the situation that resulted from such victims being trafficked. This provision shall be incorporated into all sub-agreements under this agreement. The Recipient does not promote, support, or advocate the legalization or practice of prostitution.
- 5) Branding and Marking Strategy. State in all appropriate publications and printed descriptions, including press releases, annual reports, and financial statements that reception

and placement activities conducted under this agreement are paid for, in part, through financial assistance provided by the Department of State.

- 6) Accord the Bureau and its authorized representatives the legally enforceable right to examine, audit and copy, at any reasonable time, all records in its possession pertaining to this agreement.
- 7) Assist the Bureau, as appropriate, in evaluating the Recipient's performance under this agreement by facilitating access to all relevant records and to all persons directly involved under this agreement.
- 8) Permit the Bureau to make available to the public the Recipient's performance outcomes, the Bureau's monitoring reports on the Recipient and its affiliates, and the Recipient's final consolidated placement plan, in a manner to be determined by the Bureau.

b. Prior Approval Requirements and Revision of Budget and Program Plans. The Recipient must submit all requests for prior approvals and revisions required under this award in writing to the GO/GOR, before the project period end date indicated on form DS-1909. Final approval is subject to review and acceptance by the GO. The transfer of funds among direct cost categories or programs, functions and activities for which the cumulative amount of such transfers exceeds or is expected to exceed 10 percent of the total approved budget (see 2 CFR 200.308(e)) requires prior approval by the GO by way of amendment.

## **16. Specific Conditions: Reception and Placement Program Core Services**

### **a. Definitions**

For the purposes of this agreement and the Attachments thereto, which are an integral part of it:

- 1) **"Refugee"** means a person admitted to the United States under section 207(c) of the Immigration and Nationality Act, as amended, or a person to whom eligibility for the resettlement assistance available to individuals admitted under section 207(c) has been extended by statute.
- 2) **"Agency"** means a public entity or a private nonprofit organization, registered as such with the Internal Revenue Service under 26 U.S.C. 501(c)(3), having a cooperative agreement with the Bureau for reception and placement services.
- 3) **"Affiliate"** means:
  - a) a regional office of an Agency, which is part of the corporate structure of the Agency; or

- b) a public entity or a private nonprofit legal entity which has accepted in a written agreement with the Agency responsibility to provide, or ensure the provision of, reception and placement services to certain refugees sponsored by an Agency; or
- c) a sub-office of an entity referred to in subparagraph 2 above that the Recipient proposes for affiliate status in the proposal for the FY 2016 program or during the course of the year, and that the Bureau agrees in writing may serve as an affiliate. A "sub-office" is defined as an office where reception and placement services are provided and refugee case files are maintained during the reception and placement period with management oversight provided by a nearby affiliate office.

4) **"Local co-sponsor"** means an established community group, such as a congregation or service organization, which has accepted in a written agreement with an Agency responsibility to provide, or ensure the provision of, reception and placement services to certain refugees sponsored by an Agency. Individuals or informal groups may not serve as local co-sponsors. Local co-sponsors differ from volunteers in that they agree in writing to accept responsibility for performing certain services required in this agreement.

5) **"The Refugee Processing Center"** (RPC) means the center located at 1401 N. Wilson Boulevard, Arlington, Virginia 22209, which will manage, on behalf of the Bureau, data processing of refugee cases.

6) **"Assurance"** means a written commitment, submitted by a Recipient, to provide, or ensure the provision of, the basic needs support and core services specified in subsections 16.3.g.1 through 16.3.g.6 of the cooperative agreement for the refugee(s) named on the assurance form.

7) **"Reception and Placement period"** (R&P period) means an initial thirty (30)-day period that can be extended up to ninety (90) days after arrival should more than thirty (30) days be required to complete R&P Program requirements.

8) **"Employable refugee"** means any refugee who is between the ages of 18 and 64 other than a refugee who:

- a) is required to be in the home to care for a child under one year of age or other fully dependent person (only one adult per household unit may be considered to be in this category); or
- b) is unable to work for physical or mental health reasons.

9) **"Loan Services"** means those activities deemed appropriate through consultation with the International Organization for Migration and the Bureau to ensure that maximum efforts are made to conduct required loan activities for refugees signing Promissory Notes executed by IOM for funds advanced by the Bureau to cover transportation costs to the United States.

10) **"Appropriate language interpretation/translation"** means interpretation/translation which allows for communication with the refugee in his/her native language, if possible, or in a common language in which the refugee is fluent.

**b. Performance Standards**

The Bureau will evaluate Recipient performance on an ongoing basis and will expect timely Recipient cooperation to remedy any identified weaknesses in affiliate, sub-office, or Recipient performance. The Bureau may find it necessary to restrict placement of cases to affiliate offices for a period of time to allow for corrective action by the national Agency.

The Recipient will permit the Bureau to monitor its affiliates upon advance notice, and, when Bureau on-site or telephonic monitoring results in recommendations for modifications in the operations of an affiliate of the Recipient, respond to the Bureau's recommendations in writing and ensure that required modifications are implemented at the local level within the specified time-frame. If the Recipient fails to comply with this provision, the Recipient may be prohibited by the Bureau from utilizing funds received under this agreement for further resettlement by the affiliate.

The Bureau will evaluate Recipient performance in the following areas:

- 1) Reception and Placement Performance Outcomes
  - a) Refugee is in safe, stable environment
    - i. Refugee is picked up at the airport upon arrival with appropriate language interpretation as needed;
    - ii. Refugee is placed in a safe dwelling;
    - iii. Refugee is placed in affordable dwelling; and
    - iv. Refugee has basic necessities.
  - b) Refugee can navigate appropriate and relevant systems
    - i. Refugee can access/use appropriate transportation;
    - ii. Refugee obtains own food and basic necessities;
    - iii. Refugee obtained social security card and other identification as needed
    - iv. Refugee accesses health care;
    - v. Refugee demonstrates ability to contact emergency services;
    - vi. Refugee children are enrolled in school within thirty (30) days of arrival;
    - vii. Refugee knows where to get assistance to file paperwork to bring family members to the U.S.; and
    - viii. Refugee knows how to ask for interpretation services.
  - c) Refugee family is connected to means of ongoing support for self/family
    - i. Refugee is connected to or enrolled in eligible services;
    - ii. Refugee is financially supported (or self-sufficient); and
    - iii. Refugee can explain where the household money will come from when the initial assistance is finished.
  - d) Refugee understands surroundings and situation
    - i. Refugee knows his/her address, knows how to make a phone call, and how to be contacted;
    - ii. Refugee understands the effects of moving;

- iii. Refugee knows the role of the agency and expectations of the agency and self; and
- iv. Refugee has a basic understanding of U.S. laws and cultural practices.

2) National Agency Program Management

a) Staff training

Headquarters shall have in place a formal plan for training new headquarters staff and affiliate directors, and should ensure that each affiliate has a structured training plan for each of its new employees. Headquarters shall also have in place a mechanism for training existing staff at all levels on changes that occur in the R&P Program, as well as local and national legislative changes that affect refugee resettlement. Training for new and existing staff at all levels shall include the national and/or local established code of conduct.

b) Communication with Affiliates on Policy Changes

Headquarters shall have in place mechanisms for informing affiliates of policy changes and shifts in expected refugee arrivals. Headquarters shall also have in place mechanisms for informal communications with affiliates on everyday resettlement issues.

c) Strategy for Site Selection

Headquarters shall have in place a coherent strategy for selecting resettlement sites and placement of individual refugee cases. That strategy should show evidence of adaptability to new circumstances, e.g., influx of new populations, welfare or economic changes in any given location. Such strategy should also provide adequate justification for continued use of a site with poor employment outcomes.

d) Corrective Action on Program Deficiencies

Headquarters shall maintain records of corrective actions taken and evidence of final compliance by affiliates in response to recommendations made by headquarters and Bureau monitors during on-site and telephonic monitoring reviews. These records should show evidence of follow-up as needed, and should address each recommendation made by the monitors.

e) Employment of Refugees

Although the Recipient is not required to effect job placement through its own efforts, this agreement requires that the Recipient provide employment orientation and assistance with enrollment in appropriate employment services. Refugee program service providers or other resources available in the community may accomplish job placement. Since employment is recognized as one of the significant elements in successful resettlement, the Recipient will determine the employment status of each employable refugee at the end of the R&P period.

f) Out-Migration of Refugees

The Bureau will review the Recipient's out-migration performance as a part of its annual review.

g) On-Site Affiliate Monitoring

i. Frequency of Monitoring

Headquarters shall maintain records verifying that it conducts on-site monitoring of each affiliate and sub-office in its network at least every three (3) years, unless the office has resettled fewer than twenty-five (25) refugees during the previous fiscal year. Headquarters should perform and document monitoring of a new affiliate or sub-office during its first year of operation. Headquarters should also perform and document monitoring visits to affiliate offices that have experienced a turnover in resettlement directors within one (1) year of the new director's appointment, which resets the three (3)-year monitoring cycle for that affiliate. Bureau exceptions to these requirements, which should be requested only in exceptional circumstances, should also be documented.

ii. Written Reports

Headquarters monitors shall write a formal report for each monitoring visit they conduct. The reports shall include:

- (a) a description that quantifies and qualifies how the affiliate coordinates volunteers or develops private resources for Reception and Placement activities;
- (b) a description of the affiliate's policy on how refugee per capita funds beyond the \$925 per person minimum are spent;
- (c) a narrative statement describing the affiliate's R&P program, including quality of housing, local services, and the local resettlement environment;
- (d) evidence of a review of the affiliate's performance and compliance with R&P requirements, including evidence of refugee understanding of cultural orientation topics;
- (e) evidence of contacts made by the monitor(s) with state and local refugee program officials, including the state refugee coordinator and state refugee health coordinator;
- (f) evidence of compliance with quarterly stakeholders meeting requirements;
- (g) a description of the affiliate's training plan;
- (h) evidence of the affiliate's policy on protection from sexual exploitation and abuse;
- (i) evidence of the monitor's review of five percent (5%) (but not fewer than ten (10) cases, nor more than thirty (30) cases) of all case files for cases which arrived during the preceding twelve (12)-month period, including a representative sample of local co-sponsor placement, if applicable. The monitoring report must indicate whether the case files contained fully completed and implemented service plans for each member of the family, evidence of timely and compliant delivery of all required services, evidence of compliant documentation of R&P per capita expenditures, and R&P period reports. The report must also indicate whether the case logs presented a complete and accurate picture of the resettlement process;

- (j) evidence of the monitor's visit to at least four (4) refugee cases in their homes, and an assessment of the welfare, living conditions, current needs, and the affiliate's assistance with the provision of basic needs and core services. If fewer than four (4) cases have arrived in the fiscal year being monitored, all arrived cases for that fiscal year shall be included in home visits; and
- (k) recommendations for any necessary follow-up.

h) The following documents shall be available to the Bureau upon request. The documents shall be accurate and complete, be submitted in a timely manner, and adhere to all requirements:

- i. R&P Period Reports
- ii. Sponsorship Assurances
- iii. Affidavits of Relationship
- iv. Ninety (90)-day follow-up reports for minors coded M2-M3 and M5-M7
- v. Quarterly R&P Program Reports
- vi. Record of affiliates' local consultations
- vii. Annual Report
- viii. Reconciliation of Claimed Refugee Sponsorships
- ix. Quarterly Financial Status Reports
- x. Availability of Funds Statement for Current Fiscal Year
- xi. Audit Data Collection Form and Reporting Package
- xii. Policy on the Prevention of Sexual Exploitation and Abuse

3) Bureau Monitoring of Agency Affiliates

a) On-Site Monitoring Visits

All affiliates and sub-offices are subject to monitoring by the Bureau with advance notice to the Recipient and affiliate. Findings and recommendations will be reported in writing to the Recipient, which will respond to the recommendations in writing before reports become final. Evaluation will be based on affiliate staff interviews, oral and written questionnaires, case file reviews, and refugee home visits. Reviews will include evaluation of:

- i. affiliate staff understanding of required Reception and Placement Program services;
- ii. demonstration of effective coordination with other organizations and agencies that provide services to refugees;
- iii. compliance and quality of R&P basic needs support and core service delivery;
- iv. evidence of refugee understanding of cultural orientation topics;
- v. presence of all documents in files and degree to which each has been thoroughly and legibly completed;
- vi. evidence of orientation and training of staff, volunteers, and co-sponsors;
- vii. evidence of the affiliate's policy on the prevention of sexual exploitation and abuse; and
- viii. affiliate R&P performance outcomes.

The Bureau will provide an oral overview of its findings and recommendations to the affiliate immediately following the review.

b) National Agency Response

The responsiveness of the Recipient to the Bureau's monitoring reports, including timeliness of response to the draft report and timely implementation of recommendations will be evaluated.

**c. Performance of Core Services by or Under the Direction of the Recipient**

1) A written proposal, submitted by the Recipient and incorporated into this agreement as Attachment A, will constitute the basis for the assignment of Reception and Placement responsibility for specific refugees. Subject to any limitations established in this agreement (e.g., the inability of the Recipient to assist refugees of a particular linguistic group), the Bureau may assign a reasonable number of special cases to any participating Recipient. The Recipient shall describe its network of affiliates in its annual proposal, including the proposed service area to be covered by each affiliate. A Recipient may assure and place a case assigned to it under the Agreement only within the approved service area and caseload projections of its approved affiliates as set forth in the proposal. The Bureau authorizes cases with U.S. ties to be placed within a radius of one hundred (100) miles within the same state of the affiliate and cases without U.S. ties to be placed within a radius of fifty (50) miles within the same state of the affiliate.

2) The Bureau will consider approving a larger service area for cases with U.S. ties when the Recipient demonstrates to the satisfaction of the Bureau that the larger area will not impair the quality of service provided to refugees placed in that area. The affiliate will ensure that the affiliate will be able to respond on a same day basis to any urgent needs of the refugees and assist the refugees to resolve the issues.

3) The Recipient may propose to open a new affiliate or sub-office during the validity period. The Recipient must provide a statement of rationale for each proposed new site. The rationale should be accompanied by: a completed abstract; a letter of support from the proposed site's governing entity; a letter of support from the state refugee coordinator; letters of support from local refugee service agencies; an explanation of the proposed management structure at the new location; a timeline for the opening of the proposed site and implementation of program activities; and a detailed training plan for R&P staff. Each affiliate or sub-office abstract should present information pertaining only to activities of that specific office and should not include data related to activities corresponding to partner agencies (at joint sites), sub-offices, or administering affiliates. Abstracts representing jointly operated affiliates must contain information in all fields regarding only the sponsoring agency's activities; it should not reflect a combination of partner agencies' information. The Bureau may request additional information.

4) The Recipient must inform the Bureau and the relevant state refugee coordinator in writing of the intended closure of an established affiliate or sub-office at least thirty (30) days in advance of closure. The notification submitted to the Recipient's designated program officer in the Bureau should include: a plan for completion of services for all active R&P cases; a list of

all assured cases that have not arrived to be returned to the Refugee Processing Center (RPC) for reallocation; a list of all outstanding Affidavits of Relationship (AORs), including pre-case ID numbers, and anchor contact information; a plan for the disposition of all R&P records and case files (to be retained for a period of no less than three years), including a plan to transfer files to the affiliate designated to receive active cases; and a copy of the Recipients' notice of closure letter to the state refugee coordinator.

As a part of the affiliate closure process, the Bureau must approve in advance the transfer of AORs and current cases from the closing affiliate to any other affiliate. This includes transfers to another affiliate within the Recipient's network. Upon approval by the Bureau, the affiliate closure plan will be forwarded to the RPC for action.

In the case of planned consolidation of a sub-office operation into an administering affiliate, the Recipient should follow the procedures outlined above and prepare a revised Abstract for submission to the Bureau which reflects the consolidation information.

The Recipient will further ensure that its affiliate provides written notification to all active cases and to persons with AORs on file at the closing site. The closing affiliate should inform filers of AORs that they may express in writing a preference to work with a specific alternate affiliate. If the AOR filer identifies an alternate affiliate, the Recipient will transfer the AOR directly to the appropriate R&P agency upon approval by the Bureau. Evidence of such direct transfers should be included in the closure plan submitted to the Bureau. All other outstanding AORs will be transferred to nearby affiliates by RPC, in coordination with the Bureau.

5) A copy of the signed assurance form will be maintained on file at the headquarters of the Recipient for a period of at least one year from the date the refugee enters the United States.

6) With respect to every placement, the Recipient or affiliate will have on staff, or available from within the community of resettlement, persons who can communicate with the refugee in a common language and who can assist with the provision of services in person, as needed. These services will be available to the refugee on a daily basis during the R&P period.

7) The procedures for initial assignment, assurance, and transfer of refugee cases are set forth in the Allocations Handbook, which may be updated during the agreement period and is hereby incorporated by reference.

8) The basic needs support and core services shall be provided to any refugee assigned to the Recipient during the R&P period after the refugee's arrival in the United States, except where a different period of time is stated.

9) The basic needs support and core services shall be provided in accordance with the proposal submitted by the Recipient as approved by the Bureau. Deviations from the proposal involving the addition of affiliates or increases of more than ten percent (10%) in each proposed affiliate's caseload must be approved in advance in writing by the Bureau. An increase in an affiliate's caseload does not increase the total number of a Recipient's proposed and accepted total network capacity for refugee arrivals during the fiscal year. Any increase in a Recipient's

total network capacity for refugee arrivals must be requested by the Recipient in writing and approved in advance in writing by the Bureau. It is understood that caseload may fall short of that in the proposal, and deviations resulting from such shortfall do not require Bureau approval.

10) Faith-based Recipients should take steps to ensure their inherently religious activities, such as religious worship, instruction, or proselytizing, are separate in time or location from the government-funded services that they offer. Also the Recipients may not require refugees to profess a certain faith or participate in religious activities in order to receive services.

11) Recipients shall request prior approval from the Bureau for one or more of the following program or National Management budget related reasons:

- a) Change in the scope or the objective of the project or program (even if there is no associated budget revision requiring prior written approval).
- b) Change in a key person specified in the application or award document (as specified in the 2 CFR 200).
- c) The absence for more than three months, or a twenty-five percent (25%) reduction in time devoted to the project, by the approved project director.

**d. Delegation of Functions by the Recipient**

1) Unless otherwise provided herein, the responsibilities assumed by the Recipient shall be delegated only to an affiliate designated in the approved proposal, who may re-delegate such responsibilities to a local co-sponsor, provided such co-sponsor is identified on the applicable assurance form submitted to the Refugee Processing Center. When the Recipient relies on an affiliate or local co-sponsor to provide a service, the Recipient shall remain responsible for ensuring that the service is provided.

2) Any local co-sponsor to whom the Recipient's responsibility for providing core services is re-delegated by an approved affiliate must be located in the affiliate's approved area of geographic responsibility, as designated in the proposal. When the affiliate has an agreement with a local co-sponsor to provide basic needs support or core services, the affiliate shall remain responsible for ensuring that the services are provided.

3) The Recipient, and any affiliate and/or local co-sponsor to which a delegation is made, must carry out its responsibilities in accordance with Title VI of the Civil Rights Act of 1964.

**e. Coordination and Consultation with Public Agencies**

The Recipient shall:

1) Conduct placement planning, reception, and basic needs and core service activities in close cooperation and coordination with state and local governments. In each placement location, the affiliate(s) responsible for refugee placement shall convene and conduct quarterly consultations with state and local government officials concerning the sponsorship process and

the intended distribution of refugees in such localities before their placement in those localities. Local participation should include, at minimum, representation from the following offices: state refugee coordinator; state refugee health coordinator; local governance (city and/or county, as applicable); local and/or county public health; welfare and social services; and public education. Consultations may take place in person and simultaneously via teleconference, videoconference, or a combination thereof. The content of the consultations should include year-to-date arrivals and projections through the end of the current federal fiscal year compared to approved placement numbers; a presentation of characteristics of arriving refugee populations including nationality, ethnicity, average family size and composition, language and education background, and medical conditions; a discussion of the participant stakeholders' abilities to adequately receive and serve the actual and projected caseload; and a discussion about aspects of integration to support refugee participation in civic life. Issues that might prevent adequate resettlement should be discussed. Concerns that might result in changes to the approved placement plan should be raised with the affiliate's/affiliates' headquarters immediately, and resolved. Existing procedures and protocols between the Bureau and the resettlement agencies shall be used to make any necessary changes to approved placement plans.

One of these consultations shall take place in preparation of an agency's application to participate in the R&P Program the following fiscal year. Agencies will keep a record of their affiliates' local consultations and report on the number and percentage of their affiliates in compliance with this guidance. Agencies will report to the Bureau in quarterly narrative reports the number and percentage of affiliates in compliance, as well as describe both best practices and issues that prevent adequate resettlement or result in changes in placement plans;

- 2) Ensure that its affiliates participate in appropriate meetings called by state and local governments in their geographic areas of responsibility to coordinate plans for the placement of refugees;
- 3) Coordinate with other publicly supported refugee services programs or refugee case management systems; and
- 4) Inform both the Bureau and the Department of Homeland Security Bureau of Citizenship and Immigration Services of any suspected fraud in any refugee case sponsored by the Recipient. Such reporting is required of the Recipient regardless of whether the applicants are still overseas or whether they have already been admitted into the United States as refugees.

#### **f. Limitation of Responsibility to Perform Core Services**

The Recipient shall be relieved of its responsibilities under this agreement to the extent they cannot be carried out because (1) the refugee does not remain in the general geographic area where initially placed or (2) the refugee refuses to receive services from or to cooperate with the Recipient, its affiliates, or its local co-sponsors. In cases when non-cooperation by the refugee makes compliance impossible, the Recipient should ensure that the refugee is counseled and that such counseling and result is noted in the case file. Unexpended refugee per capita funds may be retained by the affiliate and returned to Bureau. Any other barriers to full compliance that are beyond the control of the Recipient should be documented in the case notes.

**g. Core Services****1) Pre-Arrival Services.**

The responsibilities in paragraphs a), b), c), and e) may not be delegated; the responsibilities in paragraph d for training local co-sponsors may be delegated to an affiliate. Training must be provided in person by a representative of the Recipient or its affiliate to any local co-sponsor that has not resettled a refugee who arrived in the United States within the past two (2) years. The Recipient shall:

- a) Assume responsibility for sponsorship of the refugees assigned to the Recipient under this agreement;
- b) Arrange the placement of sponsored refugees in accordance with the policies established under Section 412(a)(2) of the INA and this agreement;
- c) Ensure that its affiliates and local co-sponsors share relevant information with health care providers and/or state and local officials, as needed, in order to plan for the provision of appropriate health services for refugees who have health care requirements;
- d) Submit sponsorship assurances to the Refugee Processing Center; and
- e) Train any affiliate or local co-sponsor that has agreed in writing to assist the Recipient in sponsorship and ensure that the affiliate or local co-sponsor understands the overall sponsorship process, the Recipient's role, and the responsibilities of affiliates and local co-sponsors.

**2) Case File Preparation and Maintenance**

The Recipient shall establish and maintain a case file for each arriving refugee case. This responsibility may be delegated only to an affiliate. It is expected that each case file shall be treated as confidential, in accordance with Immigration and Nationality Act Sec. 222(f). Case files may be retained in electronic or hard copy format. Case files covering minors coded M2 through M7 must be clearly identified and easily segregated. Secure electronic signatures are acceptable. Each case file shall contain evidence of required basic needs support and core service delivery, including:

- a) a clearly legible case note log which shows the date, mode, and substance of regular affiliate/refugee contact throughout the R&P period and which identifies the person or entity making such contact; a clear plan of action and follow-up (service plan) for each refugee, including children, in the case, based on an assessment of individual needs, and a detailed record of basic needs support and core service delivery;
- b) a record of cash and in-kind support provided to meet the refugees' basic needs for at least the initial thirty (30)-day period, including clear acknowledgement by an adult member of the refugee case of receipt of cash and in-kind support and evidence that the amount

provided either in cash or documented cash payments on behalf of the refugee case is equal to at least \$925 times the number of individuals in that case and reflects the total Bureau R&P per capita amount spent on the refugee case;

- c) a record of all public assistance applied for and received or denied, indicating type(s) of assistance and start date(s) including a record of all notifications from a state, county, or other local welfare office that the refugee has applied for welfare benefits and a record of all information the Recipient provided to state, county, or other local welfare offices and of all information provided by such offices to the Recipient;
- d) if appropriate, a copy of the signed co-sponsor agreement;
- e) evidence that housing was provided in accordance with this agreement;
- f) evidence that an intake interview as described herein was conducted;
- g) evidence that orientation as described herein was completed, and documentation of refugee understanding of orientation topics;
- h) evidence that the affiliate has conducted at least two (2) home visits, which shall include a documented assessment of the welfare, living conditions and any current or expected needs of the refugee(s), and assistance with any basic needs, within (30) thirty days of arrival by affiliate staff, co-sponsor, or other designated representative and an additional home visit to permanent housing if the refugee moves from temporary housing within the R&P period. Cases must be visited the next calendar day after arrival. An additional home visit should occur for all cases within thirty (30) days of arrival;
- i) documentation of assistance with enrollment in state-administered assistance and social service programs;
- j) evidence that the refugee was provided with information on permanent resident alien status and family reunion procedures, and assisted with completing and filing Affidavits of Relationship as appropriate
- k) evidence that the refugee was provided with information on the legal requirement to notify the U.S. Department of Homeland Security of each change of address and new address within 10 (ten) days, and assisted, to comply with this requirement. Authority: Secs. 103, 265 of the Immigration and Nationality Act, as amended by sec.11, Public Law 97-166, 95 Stat. 1617 (8 U.S.C. 1103, 1305);
  - l) evidence that the legal requirement for males between the ages of 18 and 26 to register for the selective service within thirty (30) days of arrival has been completed (as appropriate) and that the refugee was provided with information on the requirement to notify the Selective Service System of each change of address;

- m) a service plan which indicates the initial assessment of employability for each refugee, including the reason(s) a person may not be employable;
- n) a legible copy of the I-94 form for each refugee in the case;
- o) a R&P period report, which will be retained by the affiliate for a period of not less than three (3) years from the date of arrival, based upon an interview with the refugee by the affiliate or local co-sponsor from which it can be determined, *inter alia*:
  - i. that all R&P basic needs support and core services were made available to the refugee in accordance with this agreement;
  - ii. whether the refugee household had income in excess of expenses at the end of the R&P period;
  - iii. that each refugee was enrolled in state-funded or other appropriate social services;
  - iv. the social security number for each refugee in the case;
- p) a copy of the assurance form or equivalent documentation; and
- q) where applicable, copies of suitability determinations for placement of refugee minors, follow-up evaluation forms, signed statements concerning responsibilities and legal obligations in the state of residence, and a copy of the best interest determination (BID) of the child, if available.

### 3) Reception Services

The Recipient shall ensure that refugees assigned to it are met at the airport of final destination and transported to furnished living quarters and provided culturally appropriate, ready-to-eat food and seasonal clothing as necessary to meet immediate needs. The Recipient shall visit the refugees the next calendar day after arrival to ensure that all immediate basic needs have been met and to provide refugees with basic orientation regarding housing and personal safety matters, including emergency contacts and procedures. These services shall be provided with appropriate language interpretation.

### 4) Basic Needs Support

Upon arrival and for a period of not less than thirty (30) days after arrival, the Recipient shall provide or ensure that the refugees assigned to it are provided the following:

- a. Decent, safe, and sanitary housing based on federal housing quality standards or local or state standards if local or state standards are higher than federal standards, and the following:

i. All areas and components of the housing (interior and exterior) should be free of visible health and safety hazards and in good repair, including no visible bare wiring, no peeling or flaking interior paint for dwellings built before 1978, no visible mold, and no detectable dangerous or unsanitary odors.

ii. Housing should include identified and accessible emergency escape route(s); fire extinguishers in accessible locations where required; working locks on all windows and outside doors; appropriate number of working smoke detectors; windows in working order; adequate heat, ventilation, lighting, and hot and cold running water in working order; and electrical fixtures in good repair.

iii. Housing should provide minimum habitable area for each occupant, including number of bedrooms or sleeping areas.

iv. Each residence shall be equipped with stove, oven, refrigerator, sink, flush toilet, and shower or bath in good repair.

v. Each residence shall have easily accessible storage or disposal facility for garbage.

vi. Each residence shall be free of rodent and insect infestation.

vii. In cases of refugees with disabilities, housing should be free of, or permit the removal of, architectural barriers and otherwise accommodate known disabilities, to the extent required by law.

viii. To the extent possible, the family should be able to assume payment of rent at the end of the R&P period, based upon projected family income from all sources. The family should be left with sufficient resources for other essential expenses (food, transportation, utilities, etc.) after rent payments are made.

b) Furniture and household items that need not be new, but must be clean, in good condition, and functional and include the following:

i. Beds (described as bed frame and spring, or equivalent, and mattress) appropriate for age and gender composition of family; one set of sheets for each bed; blanket or blankets for each bed as seasonally appropriate; and one pillow and pillowcase for each person. Only married couples or small children of the same gender may be expected to share beds.

ii. One set of drawers, shelves, or other unit appropriate for storage of clothing in addition to a closet, unless the closet has shelving to accommodate clothing, per family.

iii. One kitchen table per family and one kitchen chair per person.

iv. One couch, or equivalent seating, per family, in addition to kitchen chairs.

- v. One lamp per room, unless installed lighting is present and adequate, and light bulbs.
- vi. One place setting of tableware (fork, knife, and spoon) and one place setting of dishes (plate, bowl, and cup or glass) per person.
- vii. Food preparation utensils to include at least one sauce pan; one frying pan; one baking dish; mixing/serving bowls; one set of kitchen utensils (such as spatula, wooden spoon, knife, serving utensils, etc.); and one can opener per family.
- viii. One bath towel per person.
- ix. One alarm clock.
- x. Paper, pens, and/or pencils.
- xi. Cleaning supplies to include: dish soap, bathroom/kitchen cleanser, sponges or cleaning rags and/or paper towels, laundry detergent, two waste baskets, mop or broom, and trash bags.
- xii. Toiletries to include: toilet paper, shampoo, soap, one toothbrush per person, toothpaste, and other personal hygiene items as appropriate. These items should be new.
- xiii. Baby items as needed.

c) Food or a food allowance to include:

- i. Culturally appropriate, ready-to-eat food available on arrival, plus one (1) day's additional food supplies and staples (including baby food as needed).
- ii. Within one (1) day of arrival, food or food allowance at least equivalent to the food stamp allocation for the family unit and continued food assistance until receipt of food stamps or until the individual or family is able to provide food for himself, herself, or themselves.

d) Appropriate seasonal clothing required for work, school, and everyday use as required for all members of the family, including proper footwear for each member of the family, and diapers for children as necessary. Clothing need not be new, but must be clean, in good condition, and functional.

e) An appropriate amount of pocket money for each adult throughout the first thirty (30) days to allow independent spending at the refugee's discretion.

f) Transportation in compliance with local motor safety laws.

g) Transportation to job interviews and job training.

## 5) Core Services

These services shall be provided with appropriate language interpretation:

a) Intake Interview

An intake interview shall be conducted within five (5) working days of arrival to verify refugee documentation and discuss roles and responsibilities of the Recipient and any other individual or group assisting in sponsorship, as well as the refugee's role and responsibilities.

b) Home visits

At least two (2) home visits within thirty (30) days of arrival, which shall include an assessment of the welfare, living conditions and any current or expected needs of the refugee(s), and assistance with any basic needs. Cases must be visited the next calendar day after arrival. An additional home visit should occur for all cases within thirty (30) days of arrival.

c) Assistance with the following on the schedule noted:

- i. Application for social security card(s) within seven (7) working days of arrival.
- ii. Application for cash and medical assistance, as appropriate, within seven (7) working days of arrival.
- iii. Application for food stamps, if necessary, within seven (7) working days of arrival.
- iv. Enrollment in other services for which each refugee is eligible, as appropriate, within ten (10) working days of arrival.
- v. Enrollment in English language programs, as appropriate, within ten (10) working days of arrival.
- vi. Enrollment in employment services, as appropriate, within ten (10) working days of arrival.
- vii. Meeting school enrollment requirements and registering children for school within thirty (30) days of arrival.
- viii. Registration with the selective service within thirty (30) days, as appropriate.
- ix. Filing change of address forms with the U.S. Department of Homeland Security and the U.S. Post Office (and Selective Service, as applicable) for all changes of address, including initial and temporary housing, during the R&P period.
- x. Completing and filing Affidavits of Relationship, as appropriate and as requested.

d) Service Plans

These responsibilities must be performed by the affiliate or the affiliate in active collaboration with the local co-sponsor. The Recipient shall:

- i. Develop and implement during the first thirty (30) days a service plan with each refugee. For each employable refugee, the principal objective of the service plan shall be assisting the refugee to obtain early employment. The plan for each refugee in the case may be documented on the same form;
- ii. Assist each employable refugee to enroll in such appropriate job counseling, job placement, and/or job training programs as are available in the community; and
- iii. Monitor and document implementation of the service plan and progress toward reaching each refugee's goals throughout the R&P period.

e) Assistance with Access to Health Services

The Recipient shall:

- i. Coordinate with state and /or local health care providers to provide medical services to refugees requiring medical care upon arrival;
- ii. Ensure that refugees with acute health care requirements receive appropriate and timely medical attention;
- iii. Assist refugees (other than those with Class A conditions, covered below in paragraph d) in obtaining a health screening within thirty (30) days of arrival and other health care services, as needed, during the R&P period;
- iv. Encourage and assist refugees as soon as possible after arrival to obtain or complete immunizations as required for adjustment to permanent resident alien status one year after arrival;
- v. Assist refugees in accessing appropriate providers of continued therapy or preventive treatment for health conditions affecting the public health;
- vi. In the case of a refugee who fails or refuses to receive health screenings, provide additional information and counseling to the refugee, including an explanation of local health regulations and practices, and document the circumstances and action taken in the case file; and
- vii. Ensure that its affiliates and local co-sponsors cooperate with state and local public health officials by sharing information needed to locate refugees, including secondary migrants to the degree possible, for the purpose of providing health services to them.

f) Class A Health Conditions

These responsibilities may not be delegated beyond an affiliate. The Recipient shall:

i. Advise, encourage, and assist, insofar as possible, refugees with Class A physical disorders affecting the public health (as designated by the Public Health Service) to report within seven (7) days of arrival to the official public health agency in the resettlement area; request the local health provider (by telephone or in person) to give refugees with Class A health conditions an appointment date within seven (7) days of their arrival; and document in the case file the dates of such advice, assistance and requests, including the name of the individual contacted; and

ii. Advise, encourage, and assist, insofar as possible, a refugee who has a Class A mental disorder to receive within thirty (30) days of arrival an initial evaluation by the health care provider who supplied a written commitment prior to the granting of a waiver for admission; request the health care provider to provide a copy of the initial evaluation to Refugee Activity, Division of Quarantine, Centers for Disease Control and Prevention, Atlanta, Georgia 30333; make reasonable efforts to ensure that such refugee receives assistance in seeking medical treatment, education, and training that any previously identified mental disorder may require; and document in the case file the dates of such advice, assistance, and requests, including the name of the individual contacted.

g) Communication with State and Local Welfare Authorities

These responsibilities may not be delegated beyond an affiliate. The Recipient shall:

i. Notify the appropriate state, county, or other local welfare office at the time the Recipient, its affiliate, or local co-sponsor becomes aware that a refugee receiving welfare benefits has been offered employment or has voluntarily quit a job, and notify the refugee that such information has been provided to the welfare office. Notice of offered employment shall be given whether or not the refugee accepts the offer;

ii. Respond to inquiries from a state, county, or other local welfare office relating to a refugee's application for and receipt of cash or medical assistance, and furnish, upon request of such office or agency, documentation respecting any cash or other resources provided directly by the Recipient, its affiliate, local co-sponsor, or other sources, to the refugee; and

iii. Maintain in the case file required under subsection 16.g.2 above a record of all notifications from a state, county, or other local welfare office that the refugee has applied for welfare benefits and a record of all information provided by the Recipient to state, county, or other local welfare offices and of all information provided by such offices to the Recipient.

h) Orientation

During the initial reception and placement period, the Recipient shall provide or ensure that the refugees assigned to it are provided orientation, with appropriate language interpretation if needed. To the extent practical, written orientation materials in an appropriate language covering the topics listed below shall be made available to the refugee upon arrival. Complete orientation on all topics shall be completed before the end of the R&P period. Orientation materials are available from the Cultural Orientation Resource Exchange at [www.COResourceExchange.org](http://www.COResourceExchange.org). Orientation topics and content objectives must include:

i. Role of the Local Resettlement Agency

- The local resettlement agency is not a government agency.
- Assistance provided by the local resettlement agency and public assistance is limited and benefits vary across agencies, locations, and cases.
- There are a number of organizations that will work alongside local resettlement agencies to assist with access to locally-available programs and provision of services.
- The local resettlement agency provides assistance to refugees through the provision of items and/or money to meet initial needs, a limited scope of services, and advocacy on refugees' behalf to receive service for which they are eligible.
- The quality and quantity of items provided will vary.
- Refugees and the local resettlement agency are responsible in partnership for successful resettlement.

ii. Refugee Status

- There are rights related to refugee status.
- There are responsibilities related to refugee status.
- Applying for permanent residency and naturalization are important steps in the adjustment process.
- There may be immigration consequences to breaking U.S. laws.
- Refugees may be eligible to file for family reunification, which would allow family members overseas to come to the U.S.

iii. English

- For both adults and children, learning English is critical to successful adjustment in the U.S.
- Learning English will take time and the process may vary from person to person.
- There are a variety of ways to learn English

iv. Public Assistance

- Public assistance is available to help refugees pay for their needs, but is limited in amount and scope.
- There are a variety of types of government assistance.
- The local resettlement agency will provide help in accessing public assistance services.
- There are responsibilities associated with some types of assistance.

v. U.S. Laws

- The U.S. is governed by the rule of law.

- The U.S. has many laws governing behavior in public.
- There are legal rights and restrictions related to family life.
- There are rights and responsibilities related to U.S. residency and citizenship.

vi. Your New Community

- There are community and public services that are available to support residents.
- The local resettlement agency will assist refugees in becoming acquainted with their new community.
- Members of the refugee's ethnic or religious group who live in the area may be a good source of support.

vii. Employment

- Early employment and job retention are essential to survival in the U.S., and must be the primary focus for all employable adults (men and women).
- A person's initial job might not be in their chosen profession.
- The refugee himself or herself plays a central role in finding/obtaining employment in the U.S.
- A crucial way of finding better paying jobs is learning how to speak English.
- There are general characteristics of U.S. professional and work culture to which refugees must adapt in order to be successful in finding and maintaining employment.
- Employees have rights as well as responsibilities in the workplace.

viii. Health

- Only critical and immediate health care needs may be met in the initial weeks of resettlement.
- Initial health screenings and immunizations will be scheduled within thirty (30) days of arrival.
- The U.S. has no universal healthcare system and refugee medical assistance (RMA) differs state by state. In many cases RMA is available for eight months.
- A variety of health care services are available in the U.S.
- Preventative health care plays a large role in maintaining good health.
- There are norms associated with health care services in the U.S.
- U.S. health practices may differ from those of other cultures or countries.
- There are local resources available to support refugees' mental health.

ix. Budgeting and Personal Finance

- Refugees are responsible for managing their personal finances
- In the U.S., financial transactions are mostly conducted through the banking system.

- Paying taxes is a legal obligation in the U.S.

x. Housing

- There are a variety of types of housing arrangements depending on affordability and the local context (including shared housing, apartment, house, etc.).
- The local resettlement agency provides assistance in home orientation, after which housekeeping and home maintenance are individual and family responsibilities.
- Understanding basic safety considerations and use of appliances/facilities will promote safety in the home.
- There are additional domestic life skills that facilitate independent living.

xi. Hygiene

- There are norms for personal hygiene in the U.S.

xii. Safety

- Attention to personal safety is an important consideration for all people.
- Police and law enforcement agencies exist to help people if they become a victim of a crime.
- It is important to be prepared for emergencies.
- It is important to be familiar with safety procedures.

xiii. Cultural Adjustment

- There are core characteristics that define the American experience.
- There are cultural norms and expectations that are fairly widespread throughout the U.S.
- The philosophies of self-sufficiency and self-advocacy are central to American culture and to refugees' cultural adjustment.
- There are numerous phases of cultural adjustment.
- Resettlement may have an impact on family roles and dynamics.
- Expectations regarding parenting practices may differ in the U.S. from what refugees are used to.
- There are some basic coping mechanisms to deal with the stress of adjustment.
- There are ways to seek assistance from others in your community.

xiv. Education

- There are legal and normative expectations regarding schooling in the U.S.
- The value for adults and teenagers to continue formal education should be weighed against the need to work.

- There are many options for continuing education and training beyond compulsory K-12 schooling.

xv. Transportation

- Public transportation options exist in most communities.
- Owning or having access to a personal vehicle comes with benefits and responsibilities.

## 6) Assistance to Refugee Minor Children

Unaccompanied refugee minors (under 18 years of age) are defined and categorized by their relationships with traveling companions and ultimate resettlement circumstances. The following codes are used to identify the circumstances of refugee minor children.

Refugee Minor Codes:

**M1:** Minors attached to, traveling with, and resettling with biological or legally adoptive parents;

**M2:** Minors attached to, traveling with, and resettling with blood relatives other than biological or legally adoptive parents;

**M3:** Minors attached to, traveling with and resettling with non-relatives and minors traveling alone to join non-relatives (only those agencies with refugee foster care responsibilities as described in subsection 16.g.7 will have the authority to place refugee children in this category unless otherwise approved by the Bureau);

**M4:** Minors destined for foster care (only those agencies with refugee foster care responsibilities as described in the cooperative agreement will have the authority to place refugee children in this category);

**M5:** Minors traveling apart from but destined to join biological or legally adoptive parent(s). This includes minors traveling alone to join parent(s) in the U.S., minors traveling with relatives other than parents to join parent(s) in the U.S. and minors traveling with non-relatives to join parent(s) in the U.S.;

**M6:** Minors traveling apart from the blood relative(s) (other than parents) they are destined to join. This includes minors traveling alone to join a relative (not parent) in the U.S. and minors traveling with non-relatives to join a relative (not parent) in the U.S.;

**M7:** Minors who are married regardless of their traveling companions or U.S.-based relatives.

With respect to any minor allocated to the Recipient under this agreement entering the United States according to one of the minor codes listed above, the Recipient shall:

- a) Have knowledge of the state and local child abuse and neglect mandatory reporting requirements and follow such requirements during the R&P period;
- b) Ensure that case files covering such minors can readily be identified and segregated (codes M2-M7) and include a copy of the Best Interest Determination (BID) of the child, if available;
- c) In the case of a minor entering the United States unaccompanied by parents and seeking to be united with relatives, or other caretakers, including parents (codes M2, M3, M5, M6), conduct a suitability determination of the family unit, taking into account the principle that children should be reunited with relatives whenever possible and appropriate. The suitability determination shall be conducted prior to submitting a sponsorship assurance for minors whose designated caregivers are already in the U.S. (codes M5, M6, M3) and within seven (7) days of arrival for minors who are traveling with relatives or other caretakers (codes M2, M3), in accordance with subsection 16.g.1.d above and will include, but need not be limited to:
  - i. An assessment of the nature and extent of any previous relationship between the child and the family unit prior to the minor's arrival in this country;
  - ii. An assessment of the nature and extent of the current relationship between the child and others in the family unit;
  - iii. An assessment of whether the family unit is willing and able to provide ongoing care and supervision of the child, and how the family plans to provide for the child;
  - iv. An assessment of the family unit's understanding of and intentions regarding securing legal responsibility for the child; and
  - v. An assessment of the requirements of state law, including whether the family unit must be licensed as a foster care provider or must acquire legal custody or guardianship so that the child may legally remain in the household.
- d) If the Recipient's professional resettlement staff determine that the placement is not suitable, the Recipient shall immediately notify the Bureau and return the case to the Refugee Processing Center so that the minor (codes M3, M6,) can be reclassified to enter the United States as an unaccompanied minor requiring foster case. In the event that a caseworker deems a parent unsuitable to receive a minor (code M5), the State Refugee Coordinator and the Bureau must be immediately notified. If the Recipient's professional resettlement staff determines that the placement is not suitable during a post-arrival suitability determination (M2, M3), the Recipient shall immediately notify the Bureau and the State Refugee Coordinator. A copy of the statement of suitability determination shall be retained in the minor's case file (codes M2, M3, M5, M6);
- e) If the minor is traveling with non-relatives to be resettled with the same or other non-relatives (code M3), the Recipient shall undertake the assessment as described above within seven (7) days of arrival of the family. If the Recipient's professional resettlement staff

determines that the child's placement with the non-parental unit is not suitable, the Recipient shall notify the Bureau immediately in order to coordinate transfer of the unaccompanied minor to foster care;

f) In the case of a minor entering with or coming to join non-relatives (code M3), the Recipient, other than those referenced in subsection 16.g.6 above, shall obtain the Bureau's agreement to the placement before assuring the case;

g) For unaccompanied minors resettling with non-relatives or non-parental relatives (code M2, M3, M6), the Recipient shall orient the family unit to the nature and expectations of U.S. practices and legal requirements respecting child care using appropriate language interpretation as necessary, and provide the family unit with a written statement, provided or approved by the state, county, or local child welfare bureau, and translated as necessary, of its responsibilities and legal obligations in caring for the child. This statement shall include requirements for guardianship, licensing as a foster care provider if relevant, or other forms of legal responsibility. The acknowledgement of understanding and commitment to carry out such responsibilities in the written statement shall be documented by having the responsible adult(s) in the family unit sign the statement. Copies of the signed statement shall be given to the family unit and retained in the case file covering the minor. In the case of a minor entering the United States alone, this will be done at the time of the suitability determination described in subsection 16.g.6.c above. In the case of a minor traveling with relatives, this will be done during the orientation described in subsection 16.g.6.e above;

h) For minors described as codes M2, M3, M5, M6 and M7, the Recipient shall:

i. Advise, encourage, and assist the family in regard to the above-mentioned responsibilities and legal obligations in caring for the child under the requirements of the state;

ii. Provide regular and personal contact with the minor for ninety (90) days following arrival, and maintain in the case file covering the minor records of assistance to the minor and of the minor's needs during the ninety (90)-day period;

iii. Within fourteen (14) days after the ninetieth (90<sup>th</sup>) day after arrival, conduct a follow-up home visit to determine the continued suitability of the placement and to assess the need for continued services and arrange for such services, if needed and feasible; and

iv. Within thirty (30) days after the ninetieth (90<sup>th</sup>) day after arrival submit a minor follow-up evaluation report, including an assessment of the family unit's understanding and intentions regarding the securing of legal responsibility for the minor under state law. Copies of this evaluation shall be retained in the case file covering the minor and sent to the Recipient's headquarters and the State Refugee Coordinator so that further action may be taken by the state if the state deems it necessary. Headquarters should maintain the completed Minor Follow-up Evaluation Forms for no less than one year after the minor's arrival to the U.S.

Responsibilities enumerated in section 16.g.6. may not be delegated beyond an affiliate and may only be performed by professional resettlement staff.

**7) Foster Care****a) General**

i. The services performed by the Recipient under this section shall be performed for the purposes of (a) ensuring that foster care minors (minor code M4) approved for admission to the United States are sponsored as required by law, (b) facilitating Department of Health and Human Services/Office of Refugee Resettlement (HHS/ORR) efforts to place such children under the laws of the states pursuant to section 412(d)(2)(B) of the INA, and (c) ensuring that foster care minors are admitted and moved to their resettlement locations in a manner that takes due regard of their special circumstances;

ii. The Recipient shall perform the program services specified in subsection 16.g.7.(b) through 16.g.7.(d) below on behalf of foster care minors who are assigned to it under this agreement; and

iii. The program services shall be performed by paid staff of the Recipient's operational headquarters.

**b) Pre-arrival Services**

The Recipient shall, with respect to foster care minors assigned to it by the Refugee Processing Center (RPC), prior to their arrival in the United States:

i. Provide for such foster care minors the sponsorship assurances required for their admission to the United States;

ii. Prepare and submit on behalf of such foster care minors sponsorship assurances and other documents required for admission to the Refugee Processing Center for transmission to appropriate overseas processing offices of the Department of Homeland Security, the Department of State, or their designees;

iii. After a careful review of the case (including, but not necessarily limited to, consideration of the minor's ethnicity, educational level, medical status, family relationships, reunification potential, age, and religion), and in consultation with the appropriate overseas processing post and voluntary agency, assign the case to one of the state-authorized providers of foster care services (hereinafter referred to as an "approved provider") listed in the proposal;

iv. Notify the approved provider that the case has been assigned to it, transmit available information (including appropriate documentation) concerning the foster care minor to the approved provider, respond to inquiries from the approved provider and other appropriate state or local social service providers concerning the foster care minor, and obtain additional information as needed from the appropriate processing post and voluntary agency;

v. Upon request, consult with and provide advice to the approved provider concerning problem cases, including cases that may require transfer to another core provider; prepare the

necessary paperwork for cases that require transfer; and accept appropriate pre-arrival transfer cases and assign them to an approved provider;

vi. Provide orientation on the initial reception and placement of foster care minors as needed to the staffs of approved providers; and

vii. Assist in the preparation of documents needed to process applications for the parents of foster care minors for admission to the United States as refugees.

c) Post-arrival Services

The Recipient shall, with respect to foster care minors assigned to it under this agreement, after their arrival in the United States:

i. Facilitate refugee travel to resettlement sites in the United States;

ii. Upon request, consult with and provide advice to the approved provider concerning difficult cases; and

iii. When the Recipient deems it appropriate, provide funding for emergency needs of foster care minors that cannot be met through other social service programs and that arise within ninety days of a minor's arrival in the United States; and

iv. Initiate preparation of the Interstate Compact Form and prepare documents that are required to transfer a foster care minor to another state, if necessary.

d) Case Files

The Recipient shall establish and maintain a case file on each arriving foster care minor assigned under this agreement that includes a written confirmation of sponsorship, biographic data, and other information pertinent to managing the minor's initial resettlement. The Bureau, the Inspector General of the Department of State, and any of their authorized representatives shall have the right to examine at any reasonable time the case files maintained by the Recipient. It is expected that all case files will be treated as confidential.

8) **Loan Services**

a) Recipient hereby confirms that it will operate in accordance with all the terms of the current Memorandum of Understanding (MOU) entered into by the Recipient or its representative with IOM for servicing refugee transportation loans, and also confirms that it will actively participate in all meetings organized by the IOM, in consultation with the Bureau, to discuss methods, policies and procedures for standardizing services among all participating organizations. These meetings are intended to provide information and guidance that will improve loan services.

b) In accordance with the MOU, entered into by the Recipient or its representative with IOM, the Recipient is required to use its best efforts for transportation loan services through the establishment and maintenance of a computerized system that permits the initial bill to be sent within six (6) months of the refugee's arrival in the U.S.; the regular mailing of bills and reminder notices to encourage repayments to be made according to schedule; the management of the loan billing and repayment records; and full accounting and appropriate transfer of funds to IOM. In accordance with the terms, criteria, policies and procedures of the MOU, entered into by the Recipient or its representative with IOM, the Recipient's efforts shall include:

- i. developing and maintaining a loan tracking system that provides for the prompt billing of refugees within six (6) months of arrival, provided required loan information has been received;
- ii. billing refugees monthly provided a valid address is available;
- iii. maintaining a system that actively seeks refugees' current addresses and social security numbers for use in billing activities;
- iv. maintaining a system that records and calculates balances on individual refugee loan accounts;
- v. establishing and maintaining a procedure for reviewing and determining the appropriateness of requests for deferral, in accordance with established criteria;
- vi. maintaining a procedure for transferring funds to IOM on a monthly basis with required accounting details;
- vii. reporting accounts status and fund transfers on a quarterly basis to IOM and to the Bureau;
- viii. transferring to IOM all loan notes becoming in default;
- ix. submitting requests to IOM as needed for approval to forgive ("cancel") loans for humanitarian reasons; and
- x. reporting monthly to a consumer reporting agency ("CRA").

c) In addition, the Recipient will ensure that each affiliate, during the Reception and Placement period informs each refugee who signed an IOM loan note that the loan is a legal debt that must be repaid in accordance with the terms of the note, and documents this notification in the case file; reports to the Recipient headquarters on a monthly basis any known change in the address of an adult refugee; and requests and maintains a record of the Social Security number obtained by each refugee in connection with the assistance provided under section 16.g.4 of the Cooperative Agreement.

d) The Recipient agrees to cover all expenses of loan services activities from the twenty-five percent (25%) amount that is authorized to be retained from the funds repaid by refugees and to transfer the remaining seventy-five percent (75%) promptly to IOM.

e) In the event Recipient provides resettlement services to a refugee but is not designated by IOM as the billing agency for the refugee's transportation loan or has returned the loan to IOM, Recipient shall assist IOM or any other entity assigned responsibility for providing loan services to refugees being resettled under this Cooperative Agreement. The assistance shall continue during the Reception and Placement period and include: informing each adult refugee having signed a loan note of their legal responsibility to fully repay the loan in accordance with the schedule set forth in their loan note, unless revised in writing by the loan servicing agency; reporting each adult refugee's initial resettlement address or subsequent address change; responding to inquiries from the loan servicing agency for address information; and providing the social security number of each adult refugee holding a loan.

**17. Special Provision for Performance in a Designated Combat Area (SPOT):** N/A

**18. State Department Leahy Amendment Vetting Requirements:** N/A

**19. Statutory Deviations:** N/A